

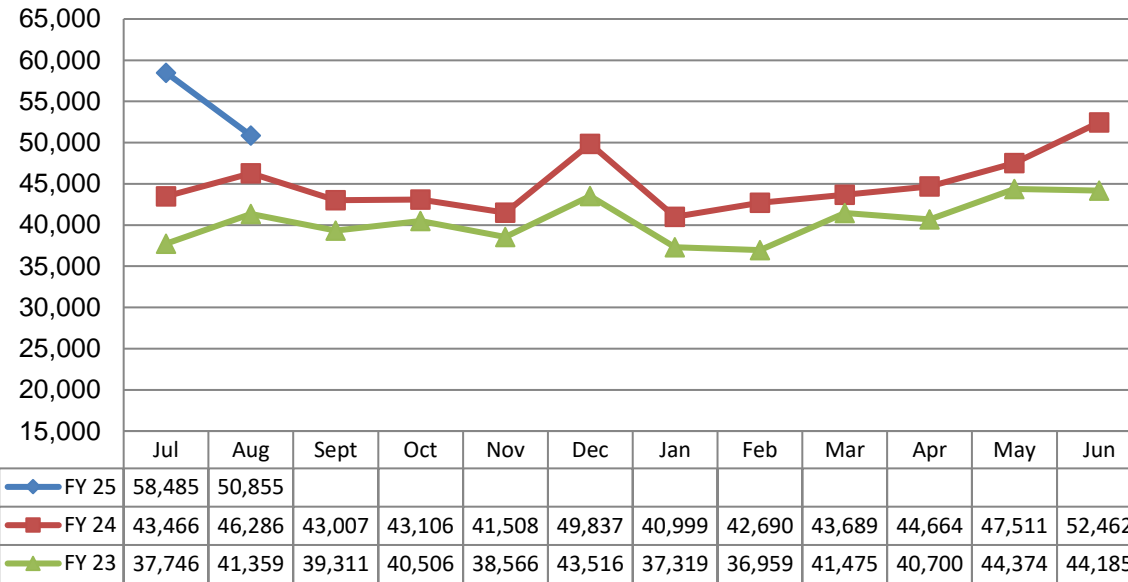


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

### FY 2025 July 1, 2024 – August 31, 2024

#### Total Fixed Route Ridership



#### Maintenance Statistics

	FY 25	FY 24	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	77,961	151,633	- 49%

#### Valid Customer Complaints per 100k Customers

FY 25	FY 24	Difference
9.15	6.69	+ 37%

#### On-time Performance

Departures	FY 25	FY 24	Difference
No later than five (5) minutes past scheduled time	83.2%	85.4%	- 2.2 %

#### Scheduled Trips Adherence

Trips Operated	99.7 %
Trips Not Operated	0.3 %

#### Customers with Bikes or Mobility Devices

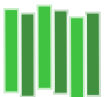
	FY 25	FY 24	Difference
Bikes	1,651	1,211	+ 36%
Mobility Devices	676	441	+ 35%

#### Customers Per Revenue Mile

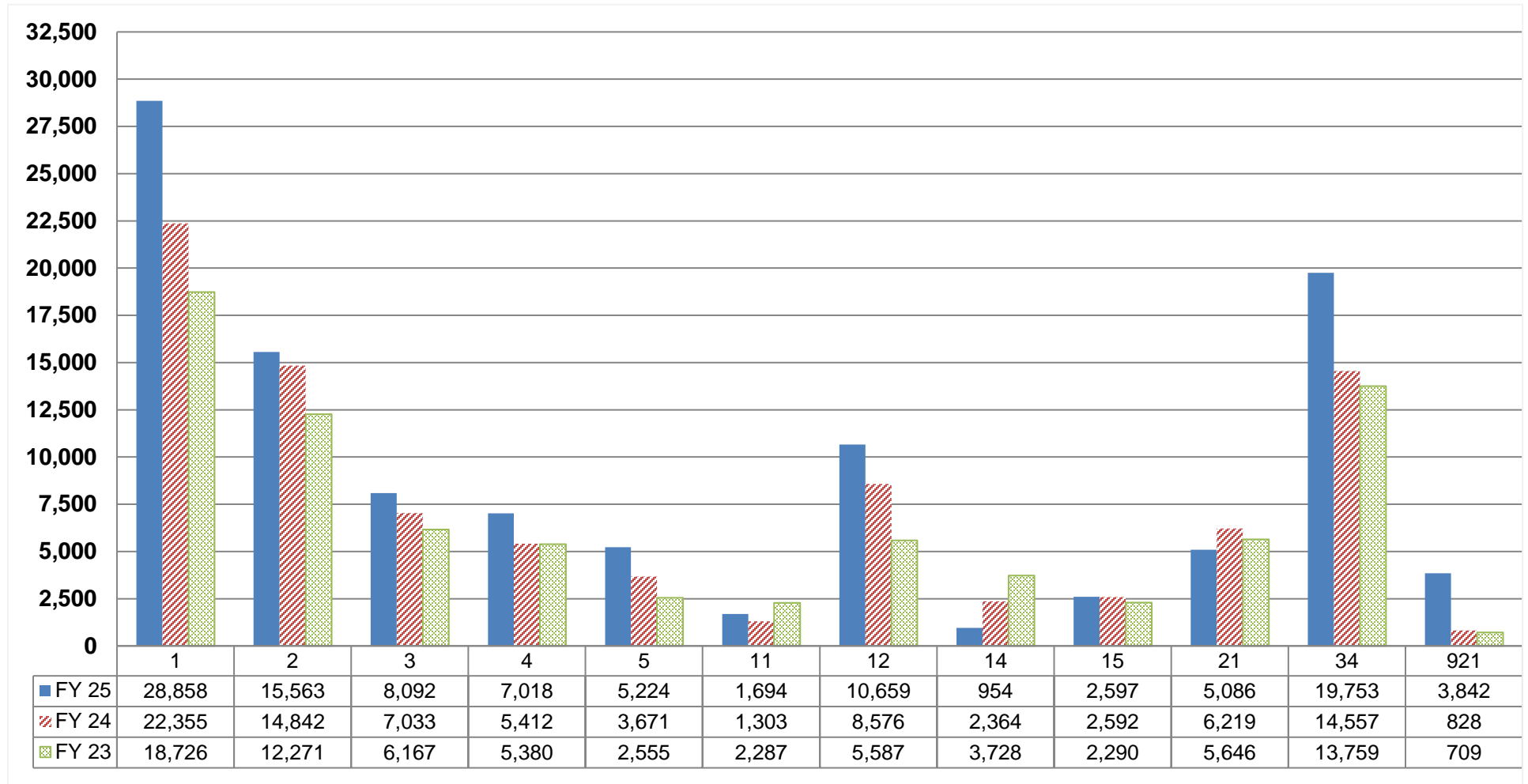
FY 25	FY 24	Difference
0.70	0.59	+ 19%

#### Preventable Accidents per 100k Miles

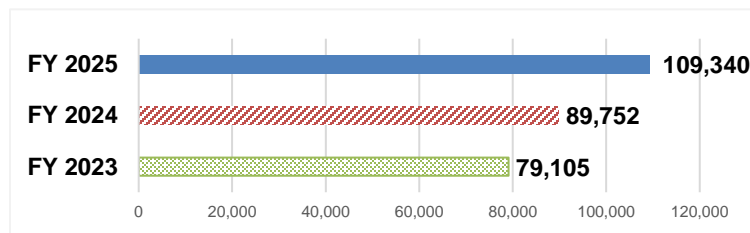
FY 25	FY 24	Difference
1.28	0.66	+ 94%



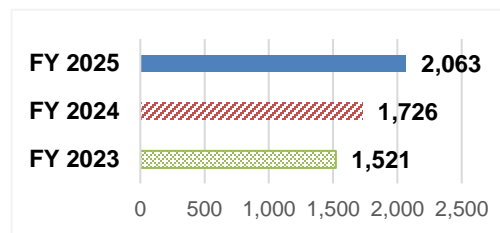
## Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

