



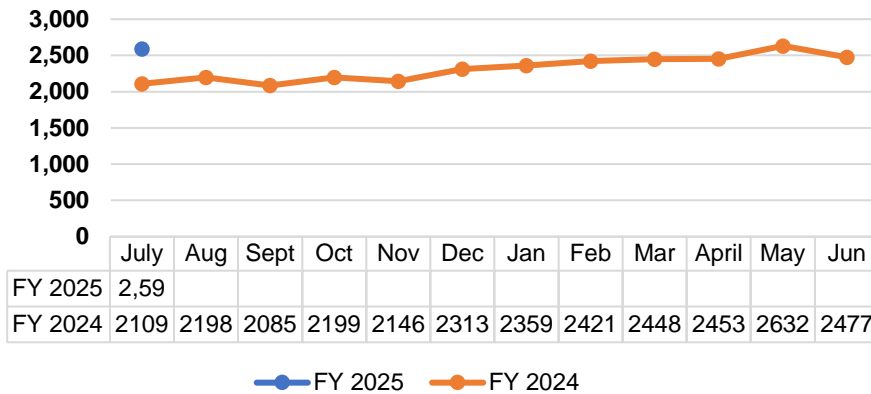
# Berkshire Regional Transit Authority

## Paratransit Service Performance Year to Date

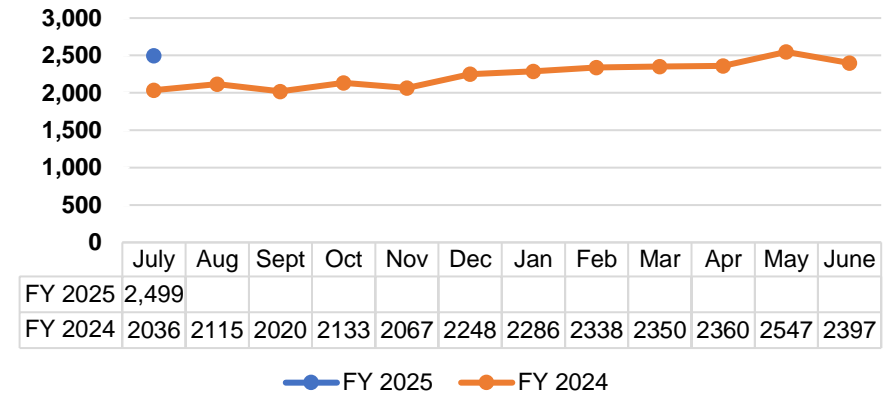
### FY 2025 July 1, 2024 – July 31, 2024

#### Ridership by Category

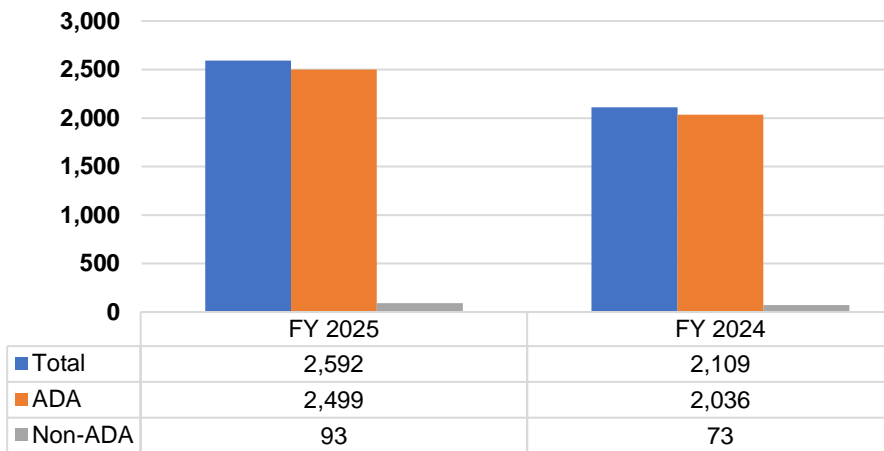
**Total System Passengers by Month**



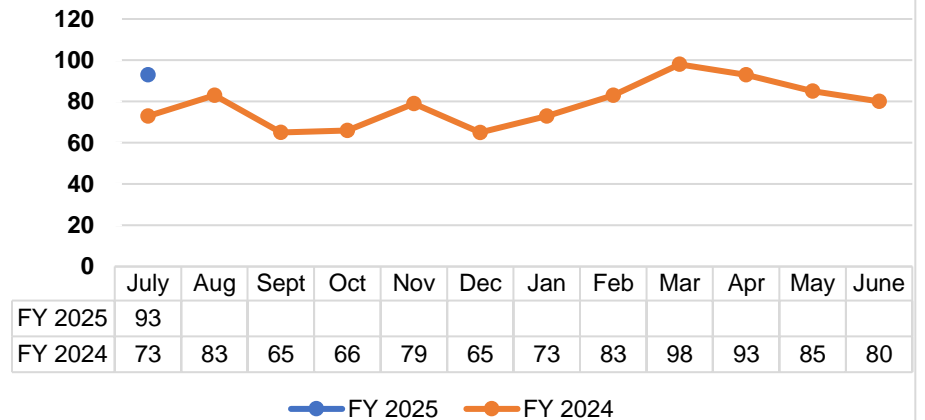
**Total ADA Passengers**



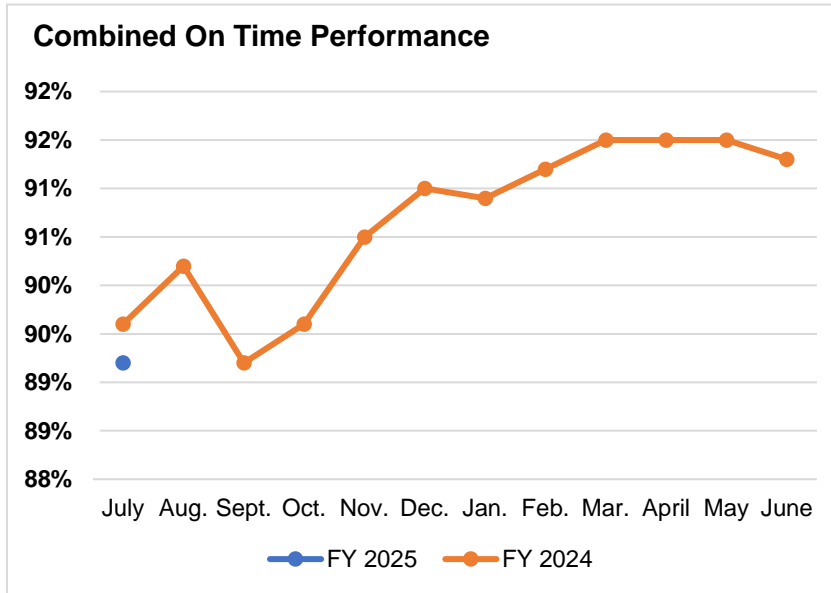
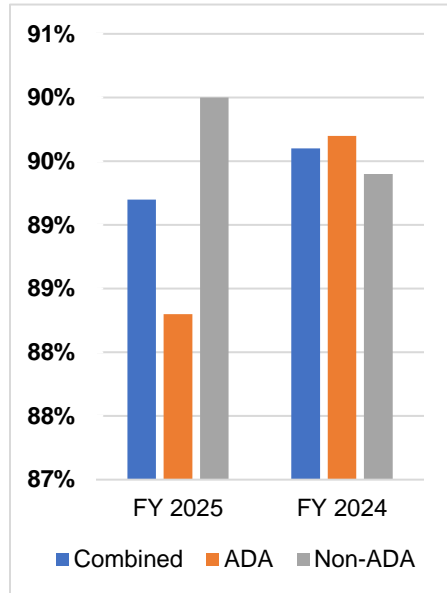
**Total System Ridership Year to Date**



**Total Non-ADA Passengers**



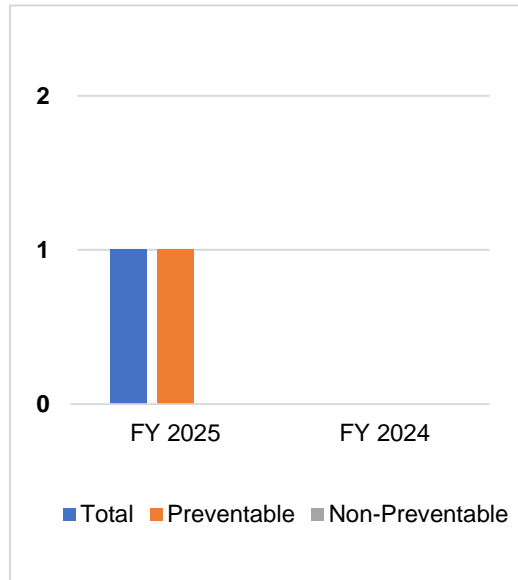
### On Time Performance (updated calculation FY 24)



### Customer Complaints (Valid)

Month	FY 25	FY 24
July	0	0
Aug.		0
Sept.		0
Oct.		1
Nov.		1
Dec.		4
Jan.		0
Feb.		1
Mar.		1
April		0
May		0
June		0
<b>Total</b>	<b>0</b>	<b>8</b>

### Accidents (Total)



### Preventable Accidents

Month	FY 25	FY 24
July	1	0
Aug.		0
Sept.		0
Oct.		0
Nov.		0
Dec.		1
Jan.		0
Feb.		1
Mar.		0
April		0
May		0
June		0
<b>Total</b>	<b>1</b>	<b>2</b>

### Mobility Devices Year to Date

