

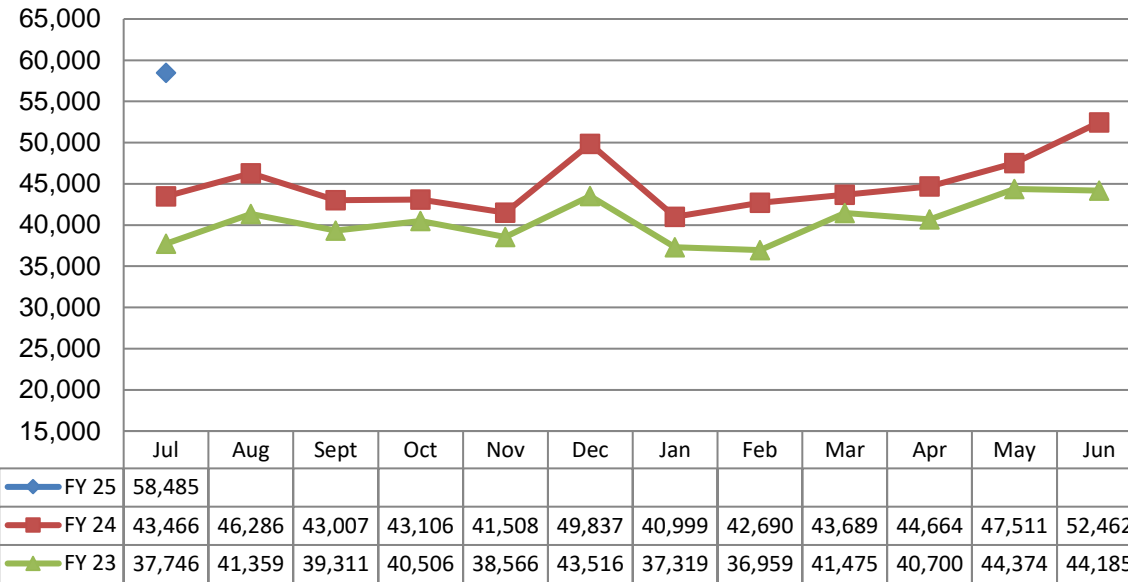


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2025 July 1, 2024 – July 31, 2024

Total Fixed Route Ridership



Maintenance Statistics

	FY 25	FY 24	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	75,243	72,892	- 2,351

Valid Customer Complaints per 100k Customers

FY 25	FY 24	Difference
5.13	4.60	+ 0.53

On-time Performance

Departures	FY 25	FY 24	Difference
No later than five (5) minutes past scheduled time	85.7%	86.1%	- 1.4 %

Scheduled Trips Adherence

Trips Operated	99.6 %
Trips Not Operated	0.4 %

Customers with Bikes or Mobility Devices

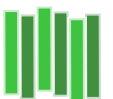
	FY 25	FY 24	Difference
Bikes	1,000	560	+ 440
Mobility Devices	404	277	+ 127

Customers Per Revenue Mile

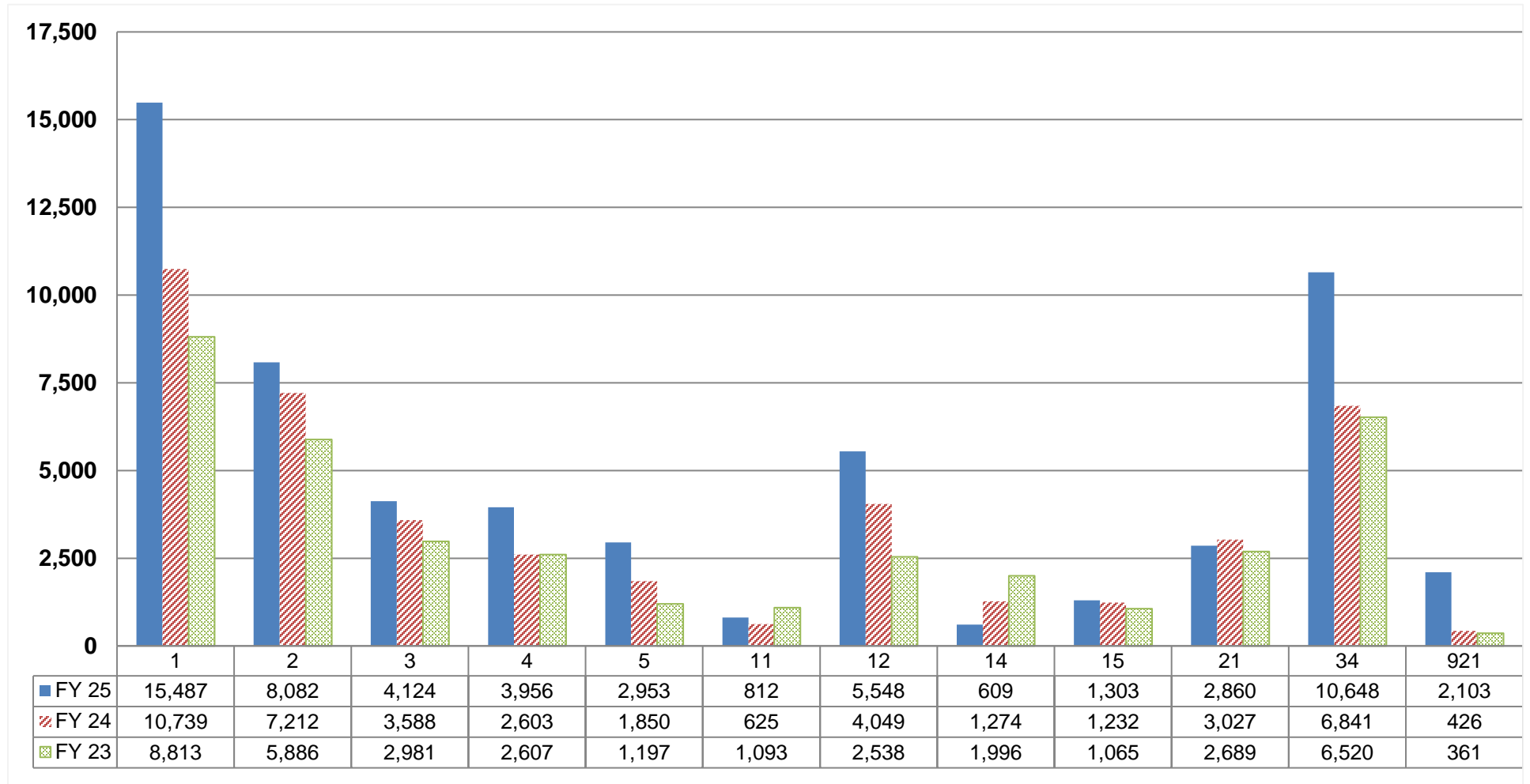
FY 25	FY 24	Difference
0.60	+ 0.05	

Preventable Accidents per 100k Miles

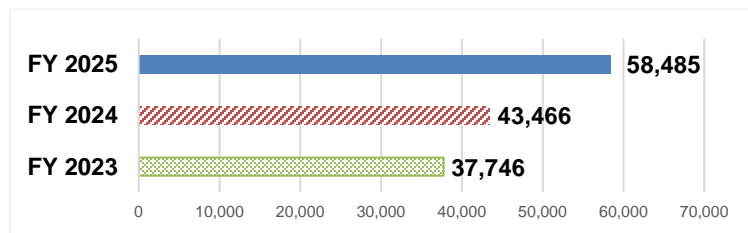
FY 25	FY 24	Difference
1.33	0.00	+ 1.33



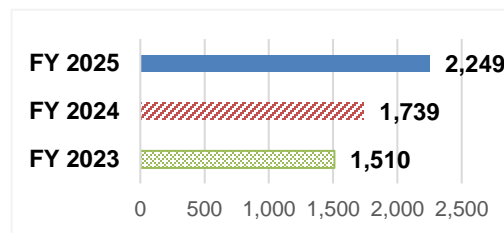
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

