

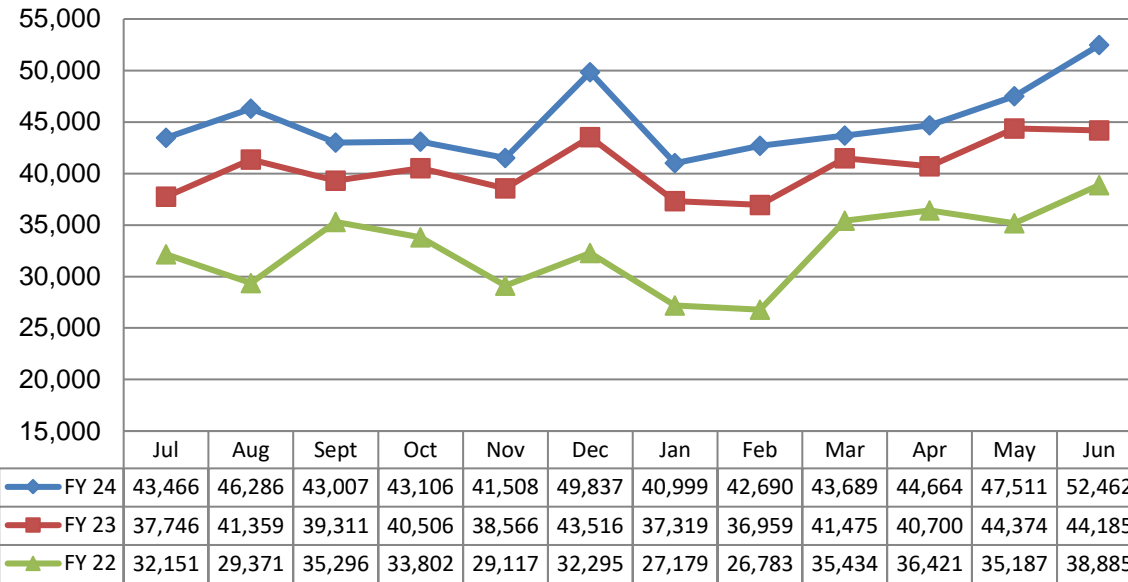


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

### FY 2024 July 1, 2023 – June 30, 2024

#### Total Fixed Route Ridership



#### Maintenance Statistics

	FY 24	FY 23	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	128,205	148,351	- 20,146

#### Valid Customer Complaints per 100k Customers

FY 24	FY 23	Difference
7.42	4.12	+ 3.30

#### On-time Performance

Departures	FY 24	FY 23	Difference
No later than five (5) minutes past scheduled time	85.4%	86.8%	- 1.4 %

#### Scheduled Trips Adherence

Trips Operated	97.5 %
Trips Not Operated	2.5 %

#### Customers with Bikes or Mobility Devices

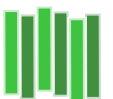
	FY 24	FY 23	Difference
Bikes	6,549	5,266	+ 1,283
Mobility Devices	2,877	1,998	+ 879

#### Customers Per Revenue Mile

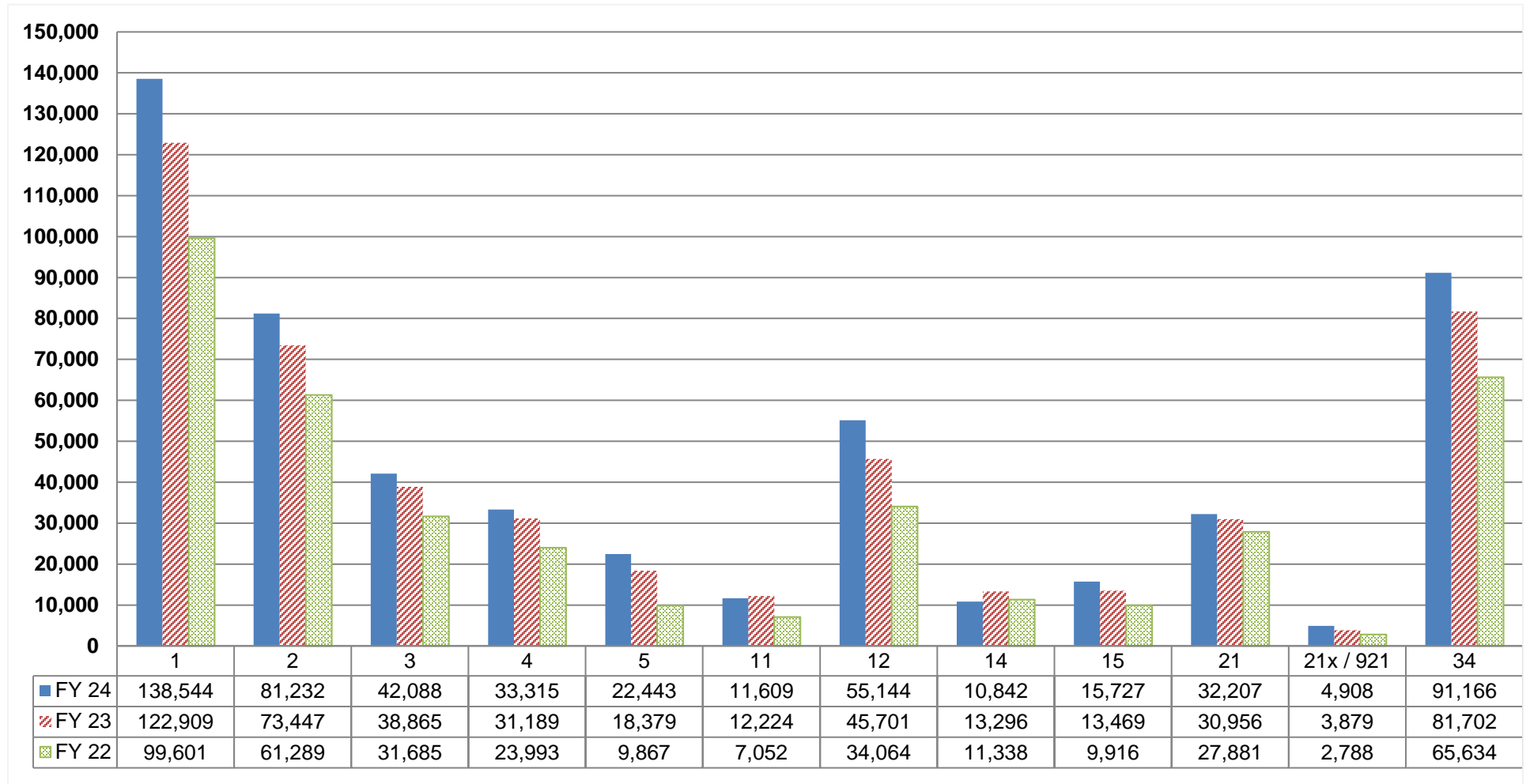
FY 24	FY 23	Difference
0.60	0.55	+ 0.05

#### Preventable Accidents per 100k Miles

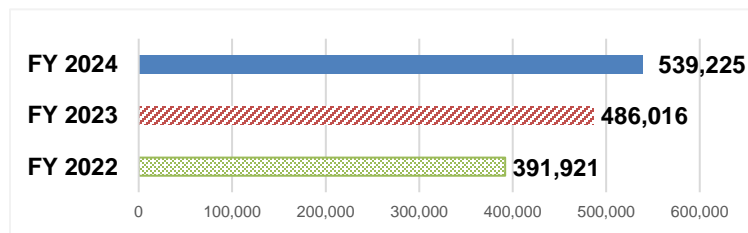
FY 24	FY 23	Difference
0.56	1.12	- 0.56



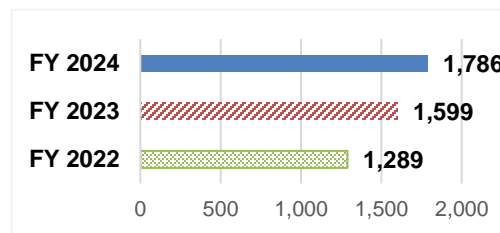
## Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

