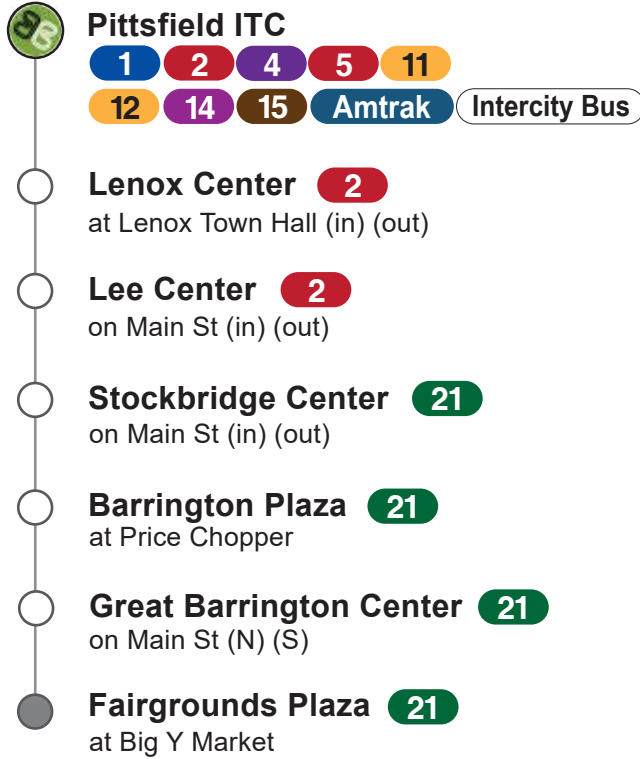


## Major Stops and Connections

### Customer Note for BRTA Express Services

BRTA Express bus routes ONLY service bus stops listed on the route timetable. For service to locations between express bus stops, customers must transfer to a local bus route. Local route connections are listed below. Customer may NOT "flag" express buses for service, on alight the express bus, anywhere between scheduled bus stops.



**Request Service** locations are only serviced as requested by customers. Call BRTA at 413-499-2782 ext 1 to schedule a pick up or inform your driver for drop-off.

**More Information** including a complete list of bus stops, upcoming departures, and other real-time bus tracking information is available online at: [brta.routematch.io/routeshout/](http://brta.routematch.io/routeshout/)



## Fare Information and Policies

Bus Fares	Full Fare		Reduced Fare	
	Cash	CharlieCard	Cash	CharlieCard
Local	\$1.75	\$1.55	\$0.85	\$0.75
System-Wide	\$4.50	\$4.00	\$2.25	\$2.00

Bus Passes	Full Fare Pass			Reduced Fare Pass		
	1 Day	7 Day	30 Day	1 Day	7 Day	30 Day
Local	/	\$13.00	\$52.00	/	\$10.00	\$39.00
System-Wide	\$10.00	\$35.00	\$140.00	\$10.00	\$26.00	\$105.00

Special Passes	Student K-12	College
	30 Day	(8/1-12/31; 1/1-5/31)
System-Wide	\$26.00	\$250.00

**Local Fare** is travel within (1) or (2) towns.  
**Local Transfers** are valid for sixty (60) minutes and do not reload.  
**System-Wide Fare** is travel between (3) or more towns.  
**System-Wide Transfers** are valid for seventy-five (75) minutes and reload automatically when used between connecting bus routes. Transfers are only available when paying with CharlieCard. BRTA does not issue transfers with cash fare payments.

**CharlieCard**  
 All valid CharlieCard can be reloaded with cash on BRTA buses. Bus drivers cannot make change. Full Fare CharlieCards are available from the bus driver and Pittsfield ITC; \$5 minimum on buses. Reduced Fare CharlieCard only available at Pittsfield ITC.

**No Service Holidays**  
 No bus services on New Year's Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving, and Christmas Day.

**Customer Service**  
 Customers with questions, comments, concerns, or lost items are encouraged to contact BRTA directly by calling 1 (800) 292-2782 ext 1 or by email at [info@berkshirerta.com](mailto:info@berkshirerta.com)

**Bikes on Buses**  
 All BRTA buses can carry bicycles; no additional charge, available only as first come-first served. Customers must load and unload their own bicycles. BRTA is not responsible for bicycles, or damage to bicycles, while travelling with BRTA.

**BRTA Customer Code of Conduct**  
 BRTA enforces a Customer Code of Conduct. Failure to follow the rules could result in denial of future services. No smoking, playing radio, alcoholic beverages, or eating allowed on buses. Strollers/shopping carts must be folded, all items must be kept off seats and out of the aisle. Non-alcoholic beverages must be consumed from spill-proof containers. All printed materials will be produced in accessible formats as requested.

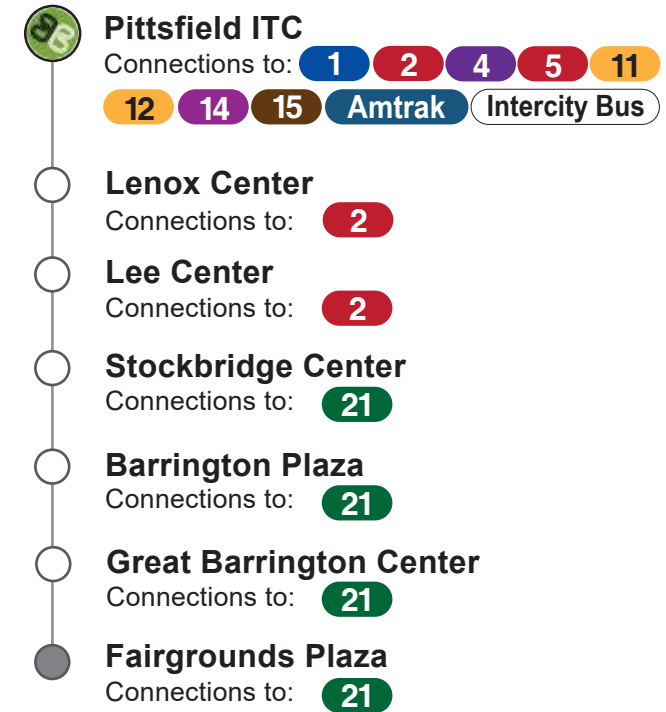
The complete BRTA Code of Conduct, all fare policies, free fare eligibility, and other helpful links are always available online at [www.berkshirerta.com/plan-your-trip](http://www.berkshirerta.com/plan-your-trip)

El Código de conducta completo de BRTA, todas las reglas de pago de tarifas, la elegibilidad de tarifas gratuitas y otra información útil sobre BRTA siempre está disponible en línea en [www.berkshirerta.com/plan-your-trip](http://www.berkshirerta.com/plan-your-trip)

Effective February 05, 2024  
 Monday - Saturday

# 921 Express

## Pittsfield Great Barrington



## Berkshire Regional Transit Authority



**More Information available:**  
**Phone** (413) 499 - 2782  
**Online** [www.berkshirerta.com](http://www.berkshirerta.com)  
**Comments** [info@berkshirerta.com](mailto:info@berkshirerta.com)

All vehicles are universally accessible

# 921

## Pittsfield - Great Barrington

**Express Service** via Lenox Ctr, Lee Ctr, Stockbridge Ctr, and Great Barrington Ctr.

Monday - Friday													
Direction of travel													
To Great Barrington						To Pittsfield							
5:30 E	5:45	5:55	6:05	6:15	6:22	6:30	6:35	6:43	6:53	7:02	7:10	7:25	
7:30	7:45	7:55	8:05	8:15	8:22	8:30	8:35	8:43	8:53	9:02	9:10	9:25 G	AM
<b>5:30 E</b>	<b>5:45</b>	<b>5:55</b>	<b>6:05</b>	<b>6:15</b>	<b>6:22</b>	<b>6:30</b>	<b>6:35</b>	<b>6:43</b>	<b>6:53</b>	<b>7:02</b>	<b>7:10</b>	<b>7:25</b>	PM
<b>7:30</b>	<b>7:45</b>	<b>7:55</b>	<b>8:05</b>	<b>8:15</b>	<b>8:22</b>	<b>8:30</b>	<b>8:35</b>	<b>8:43</b>	<b>8:53</b>	<b>9:02</b>	<b>9:10</b>	<b>9:25 G</b>	
Saturday													
Direction of travel													
To Great Barrington						To Pittsfield							
7:30 E	7:45	7:55	8:05	8:15	8:22	8:30 W	--	--	--	--	--	--	AM
<b>5:30 E</b>	<b>5:45</b>	<b>5:55</b>	<b>6:05</b>	<b>6:15</b>	<b>6:22</b>	<b>6:30</b>	<b>6:35</b>	<b>6:43</b>	<b>6:53</b>	<b>7:02</b>	<b>7:10</b>	<b>7:25</b>	PM
<b>7:30</b>	<b>7:45</b>	<b>7:55</b>	<b>8:05</b>	<b>8:15</b>	<b>8:22</b>	<b>8:30</b>	<b>8:35</b>	<b>8:43</b>	<b>8:53</b>	<b>9:02</b>	<b>9:10</b>	<b>9:25 G</b>	

Effective February 05, 2024

Monday - Saturday Only

Key	
<b>EXP</b>	<b>Express Service:</b> Bus will only service the bus stops listed on the route schedule. No "flag stops" permitted.
E	Bus departs Downing Garage 15 minutes before arrival at Pittsfield ITC via East St
G	Bus returns to Downing Garage from Pittsfield ITC via East St
W	Bus continues as Route 21
-	No Service
<b>Bold</b>	Bold times are PM