

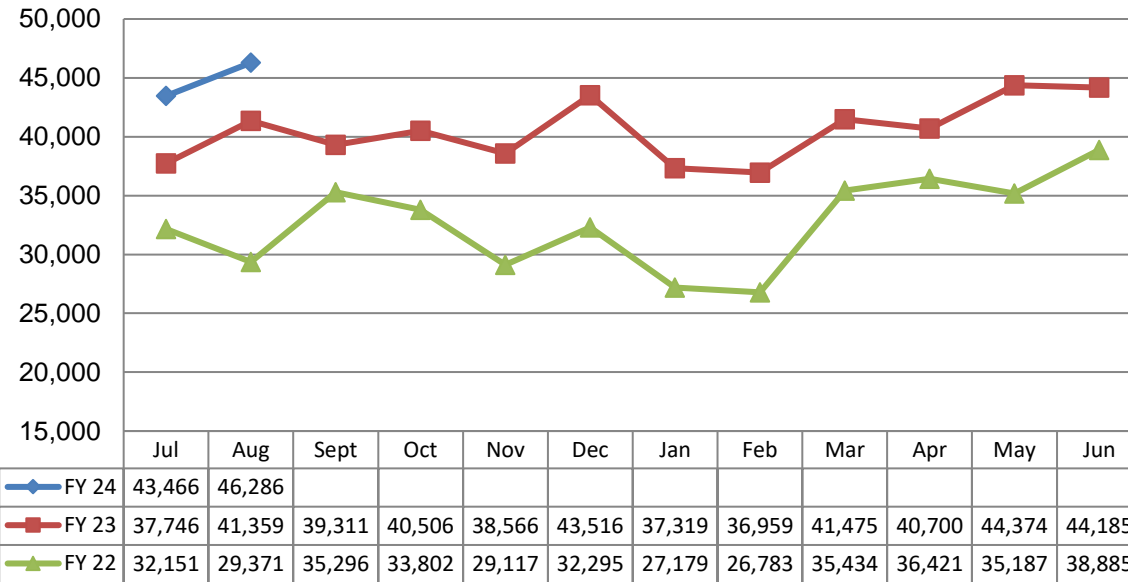


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2024 July 1, 2023 – August 31, 2023

Total Fixed Route Ridership



Maintenance Statistics

	FY 24	FY 23	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	151,633	31,104	+ 120,529

Valid Customer Complaints per 100k Customers

FY 24	FY 23	Difference
6.69	7.58	- 0.89

On-time Performance

Departures	FY 24	FY 23	Difference
No later than five (5) minutes past scheduled time	85.4%	86.5%	-1.1 %

Scheduled Trips Adherence

Trips Operated	97.8 %
Trips Not Operated	2.2 %

Customers with Bikes or Mobility Devices

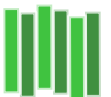
	FY 24	FY 23	Difference
Bikes	1,211	1,150	+ 61
Mobility Devices	441	361	+ 80

Customers Per Revenue Mile

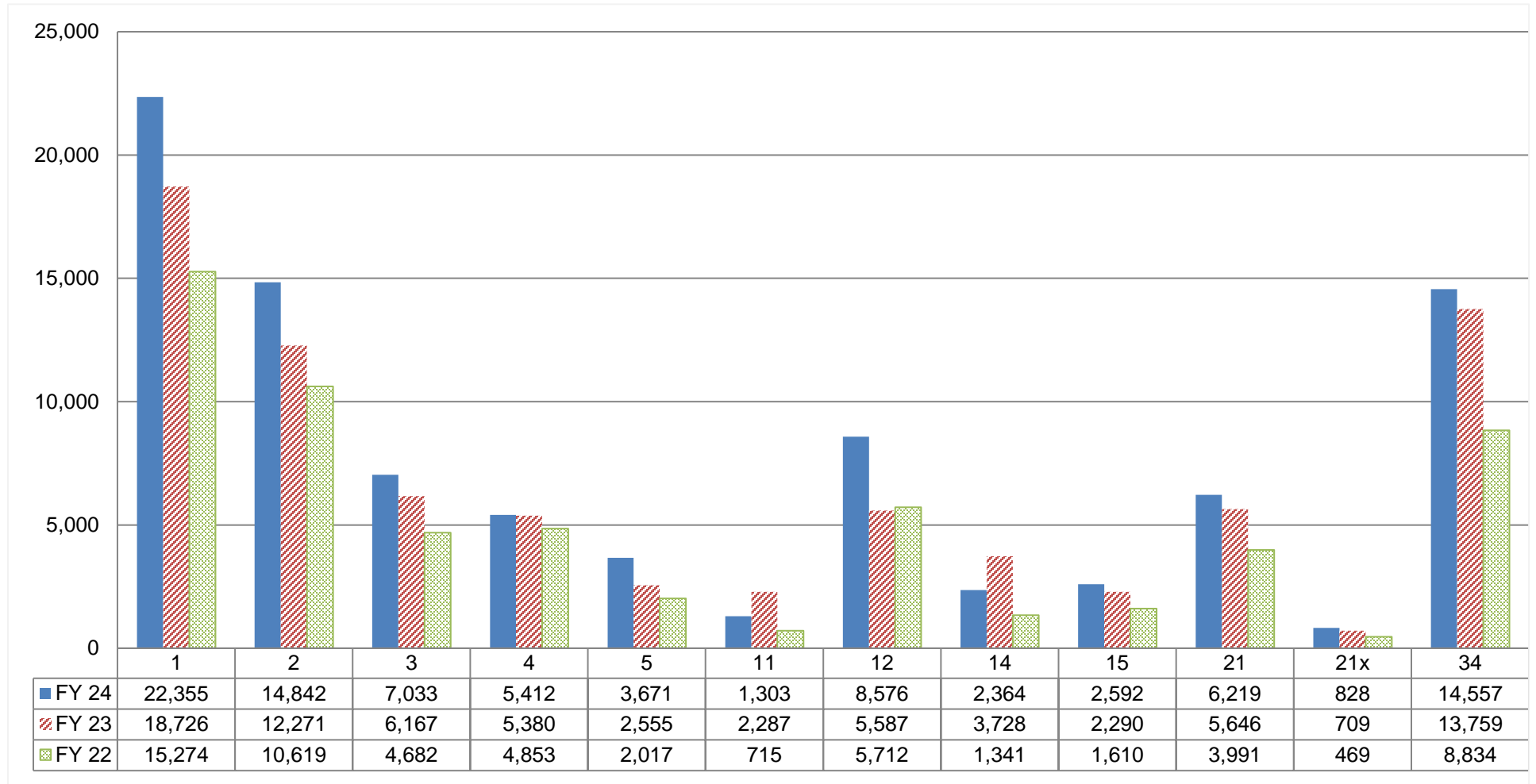
FY 24	FY 23	Difference
0.59	0.51	+ 0.08

Preventable Accidents per 100k Miles

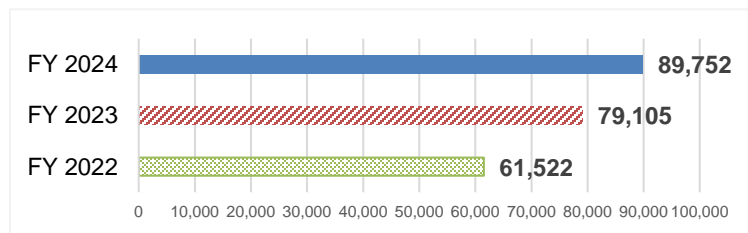
FY 24	FY 23	Difference
0.66	1.93	- 1.27



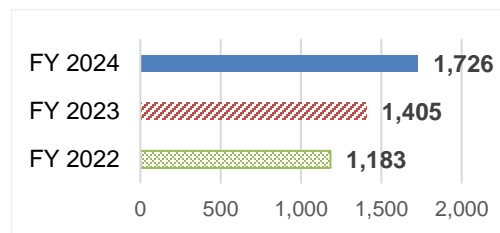
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

