

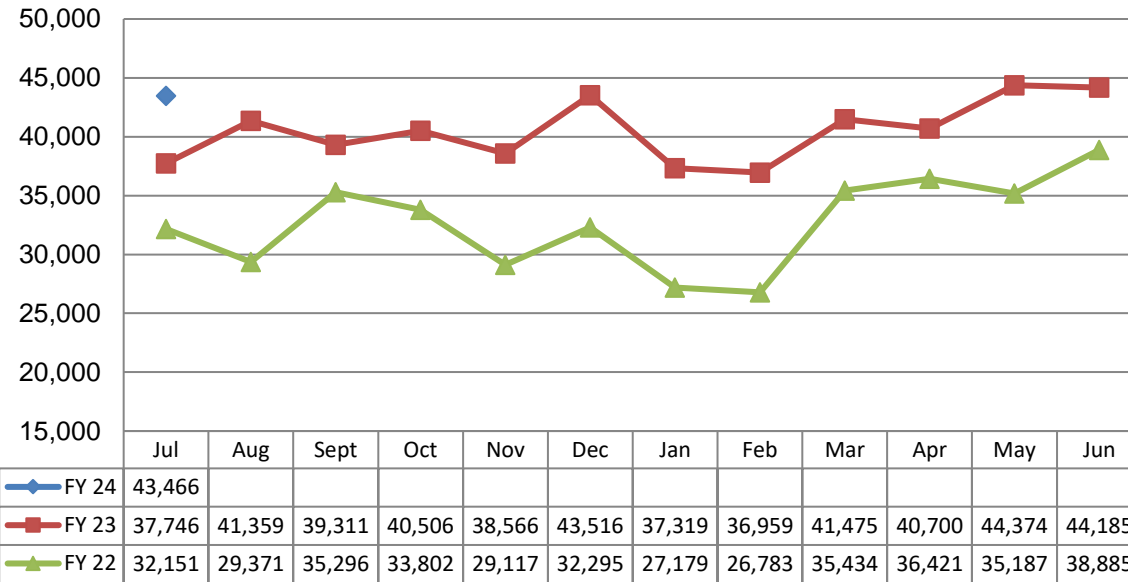


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2024 July 1, 2023 – July 31, 2023

Total Fixed Route Ridership



Maintenance Statistics

	FY 24	FY 23	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	72,892	37,221	+ 35,608

Valid Customer Complaints per 100k Customers

FY 24	FY 23	Difference
4.60	7.95	- 3.35

On-time Performance

Departures	FY 24	FY 23	Difference
No later than five (5) minutes past scheduled time	86.1%	86.8%	-0.7 %

Scheduled Trips Adherence

Trips Operated	98.5%
Trips Not Operated	1.5%

Customers with Bikes or Mobility Devices

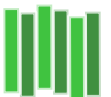
	FY 24	FY 23	Difference
Bikes	560	558	+ 2
Mobility Devices	277	178	+ 99

Customers Per Revenue Mile

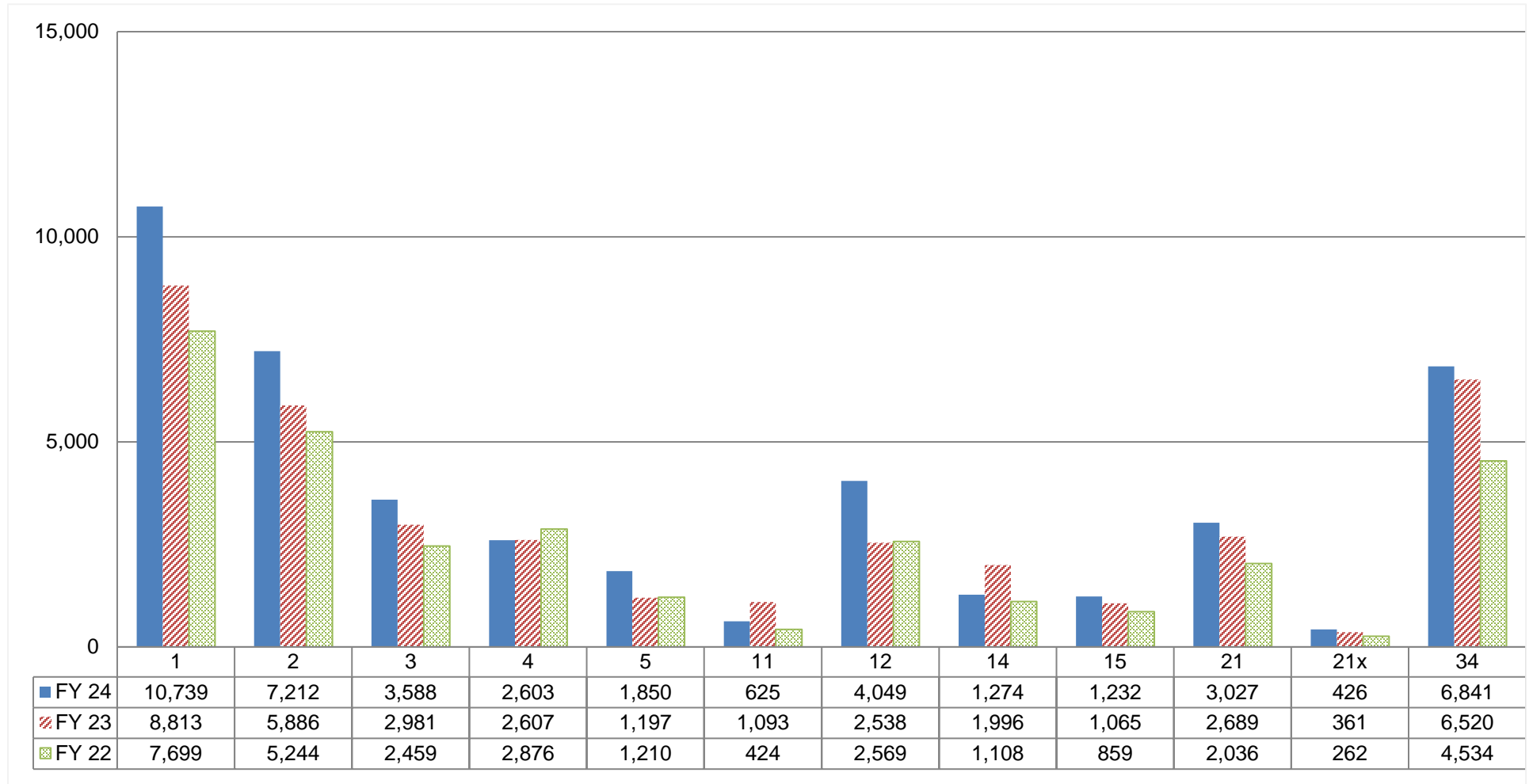
FY 24	FY 23	Difference
0.60	0.51	+ 0.09

Preventable Accidents per 100k Miles

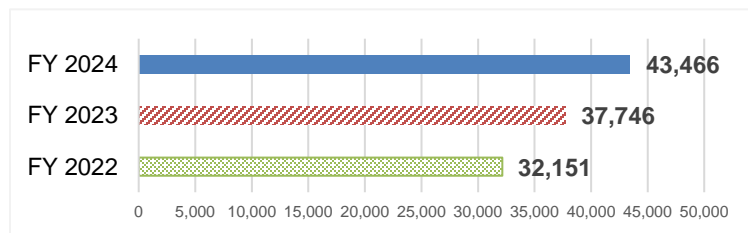
FY 24	FY 23	Difference
0.00	0.00	+ 0.00



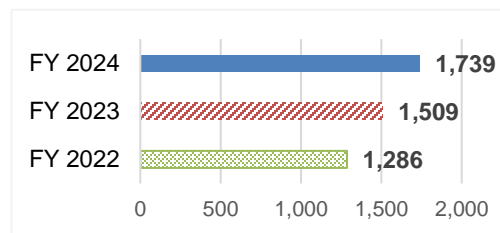
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

