



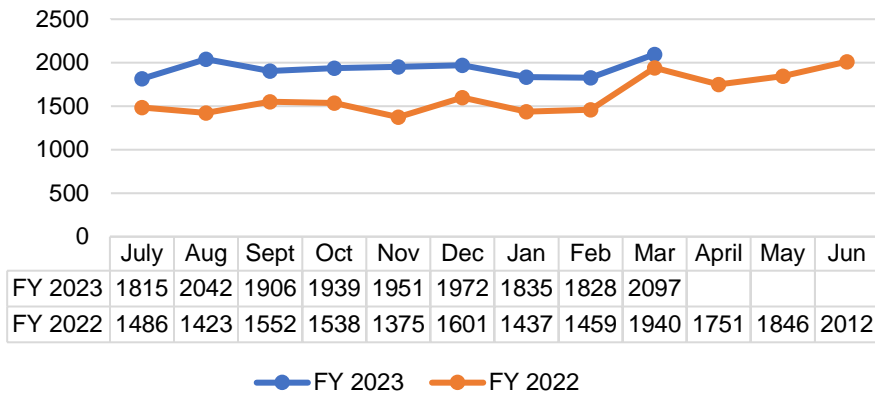
# Berkshire Regional Transit Authority

## Paratransit Service Performance Year to Date

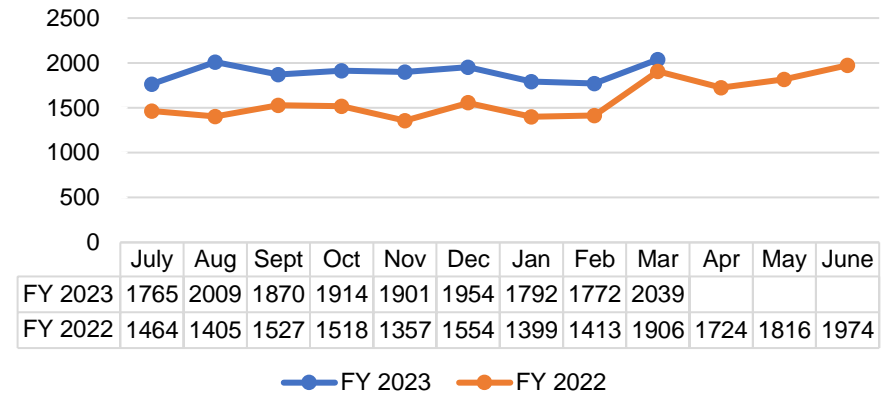
July 1, 2022 – March 31, 2023

### Ridership by Category

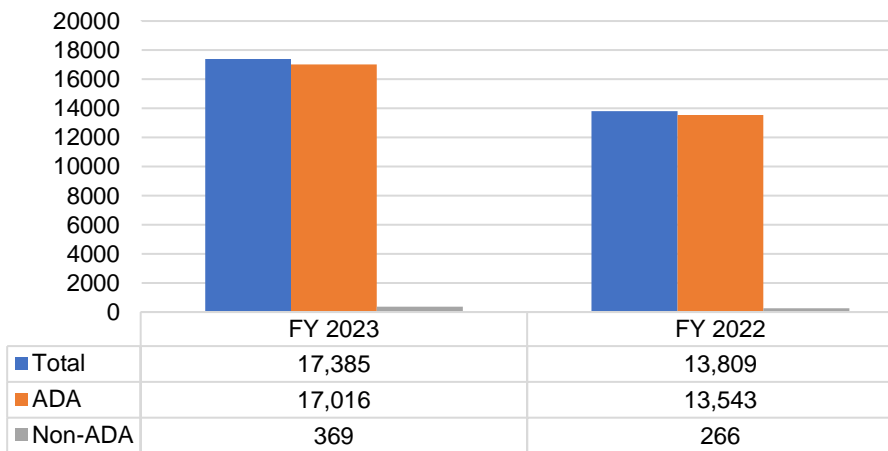
**Total System Passengers by Month**



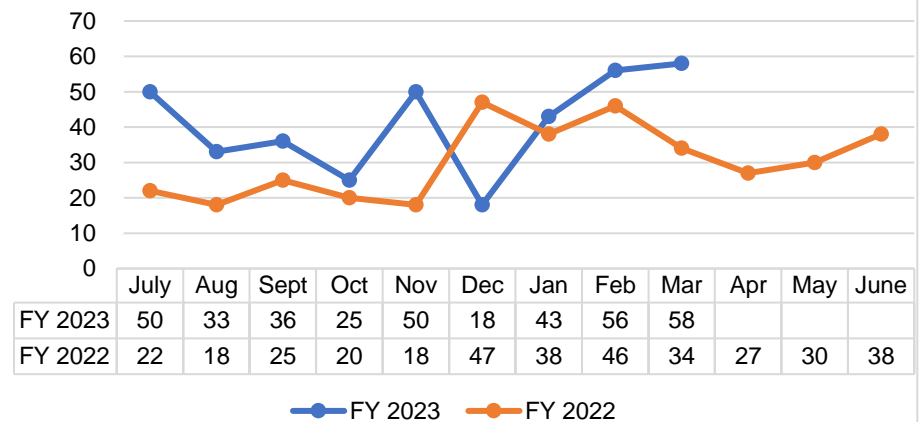
**Total ADA Passengers**



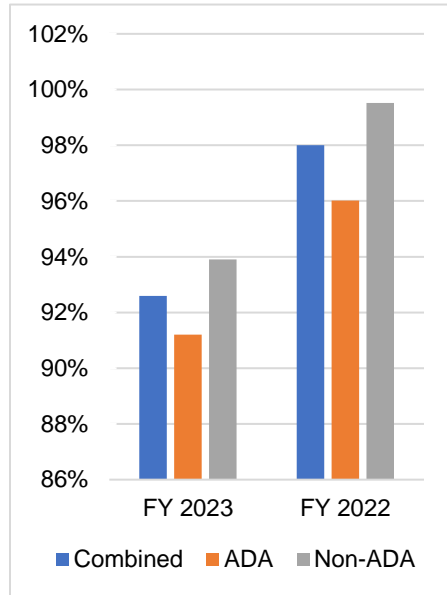
**Total System Ridership Year to Date**



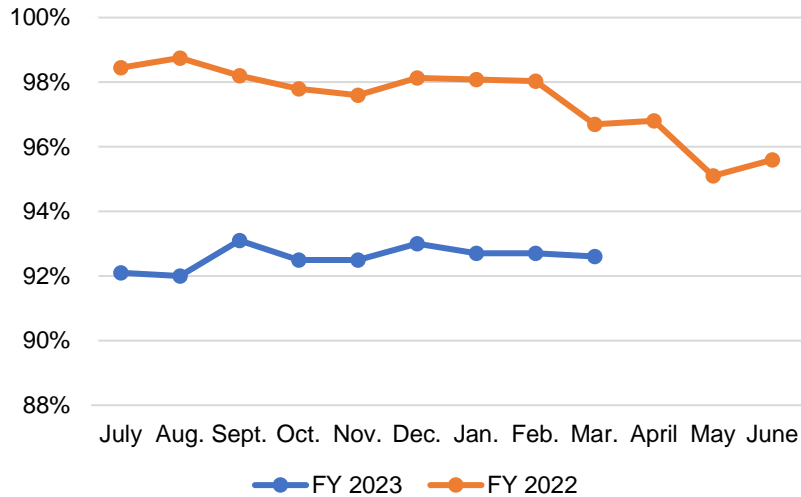
**Total Non-ADA Passengers**



## On Time Performance



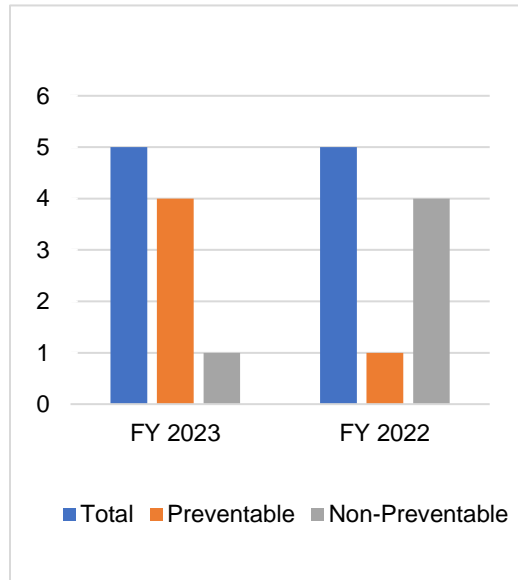
## Combined On Time Performance



## Customer Complaints (Valid)

Month	FY 23	FY 22
July	2	0
Aug.	2	0
Sept.	0	0
Oct.	3	0
Nov.	3	0
Dec.	3	0
Jan.	0	0
Feb.	3	0
Mar.	2	0
April		0
May		1
June		0
<b>Total</b>	<b>18</b>	<b>1</b>

## Accidents (Total)



## Preventable Accidents

Month	FY 23	FY 22
July	0	0
Aug.	1	0
Sept.	0	1
Oct.	1	0
Nov.	0	0
Dec.	2	0
Jan.	0	0
Feb.	0	0
Mar.	0	0
April		0
May		0
June		0
<b>Total</b>	<b>4</b>	<b>1</b>

## Mobility Devices Year to Date

