

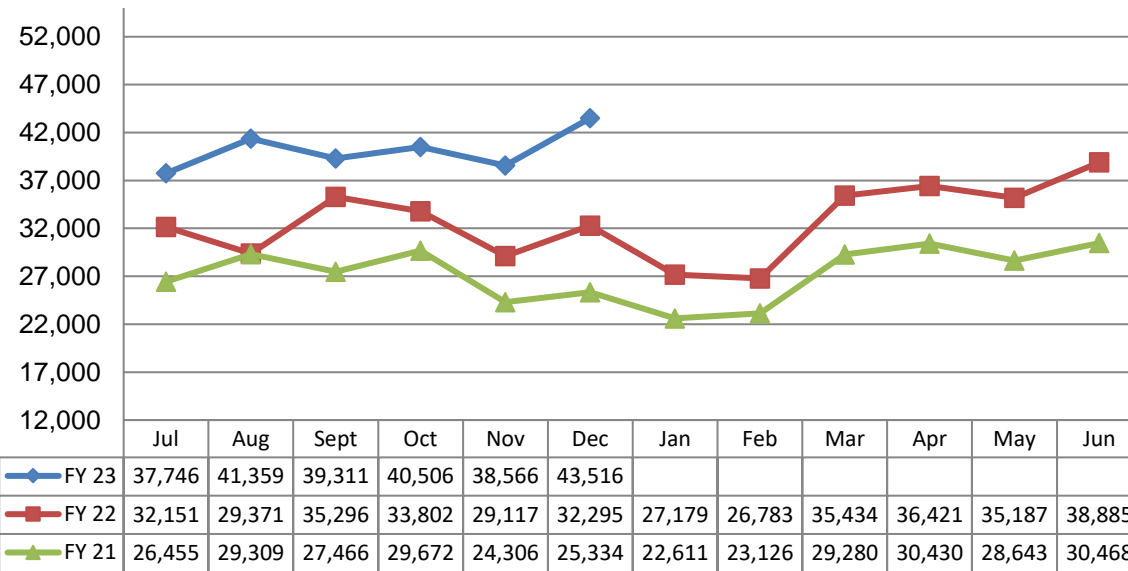


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2022 – December 31, 2022

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 23	FY 22	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	74,243.9	24,530.8	49,713.1

### Valid Customer Complaints per 100k Customers

FY 23	FY 22	Difference
3.73	13.02	-9.29

### On-time Performance

Departures	FY 23	FY 22	Difference
No later than five (5) minutes past scheduled time	86.5%	80.2%	6.3%

### Scheduled Trips Adherence

Trips Operated	99.2%
Trips Not Operated	0.8%

### Customers with Bikes or Mobility Devices

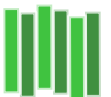
	FY 23	FY 22	Difference
Bikes	2,925	2,425	500
Mobility Devices	1,000	848	152

### Customers Per Revenue Mile

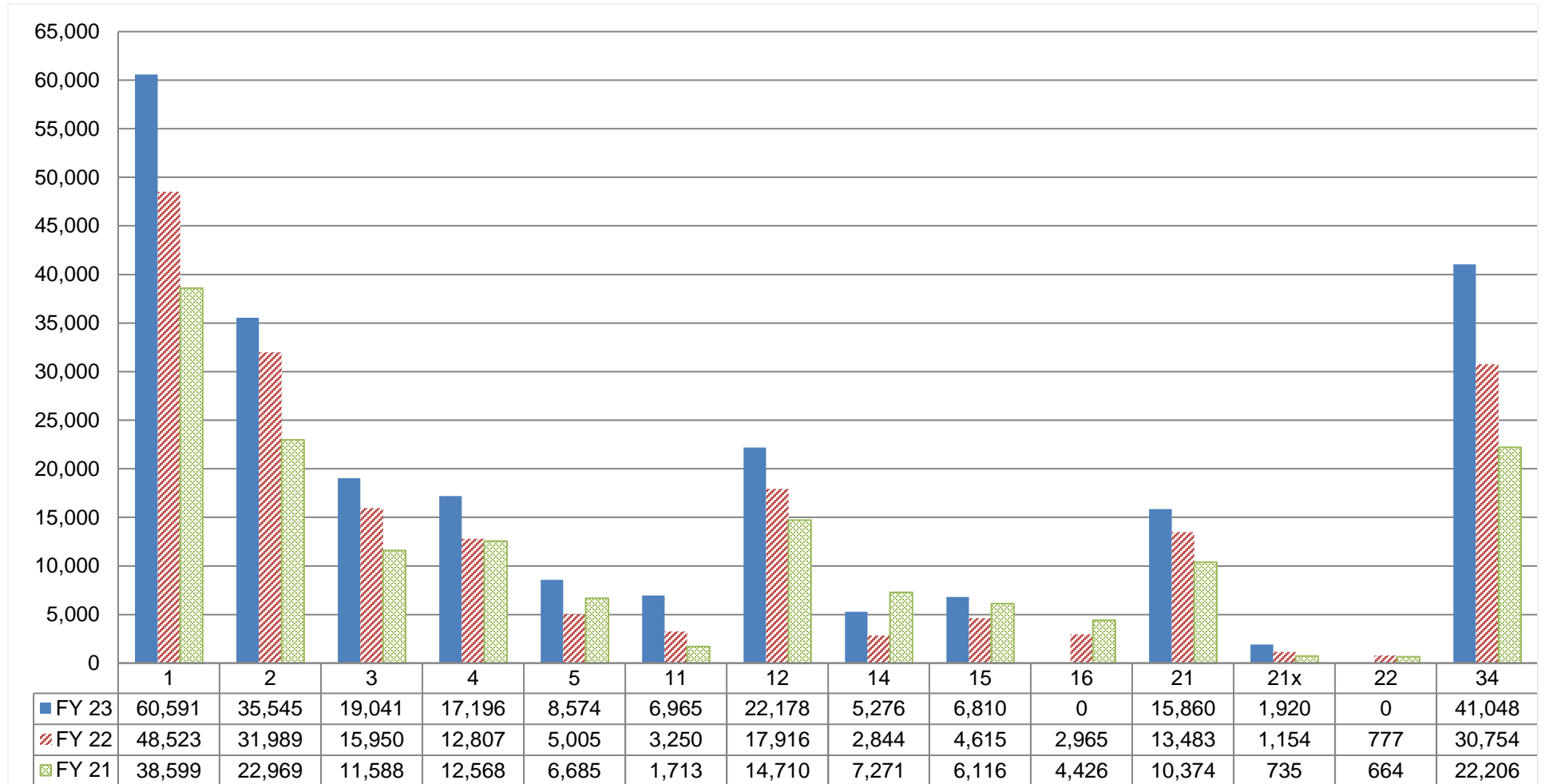
FY 23	FY 22	Difference
0.54	0.46	0.08

### Preventable Accidents per 100k Miles

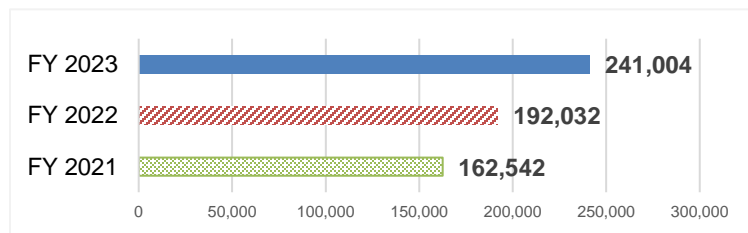
FY 23	FY 22	Difference
1.12	0.96	0.16



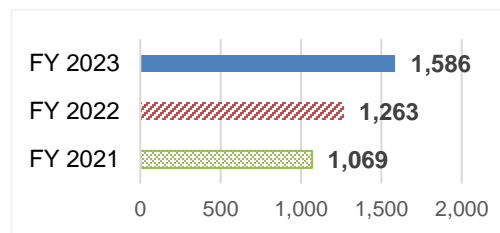
## Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

