



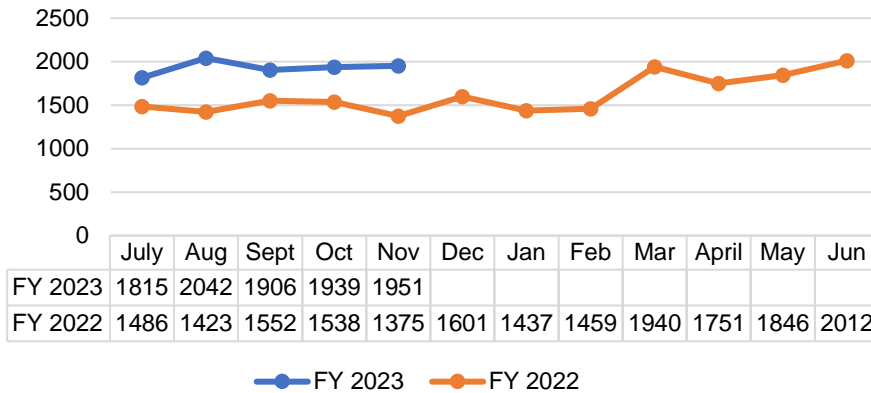
Berkshire Regional Transit Authority

Paratransit Service Performance Year to Date

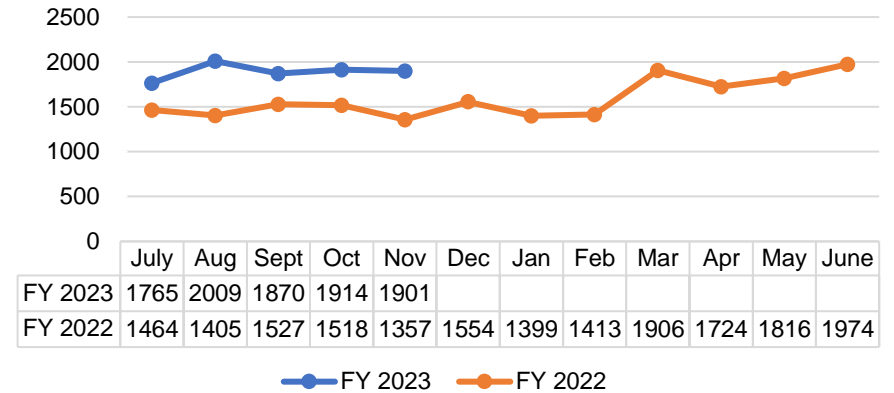
July 1, 2022 – November 30, 2022

Ridership by Category

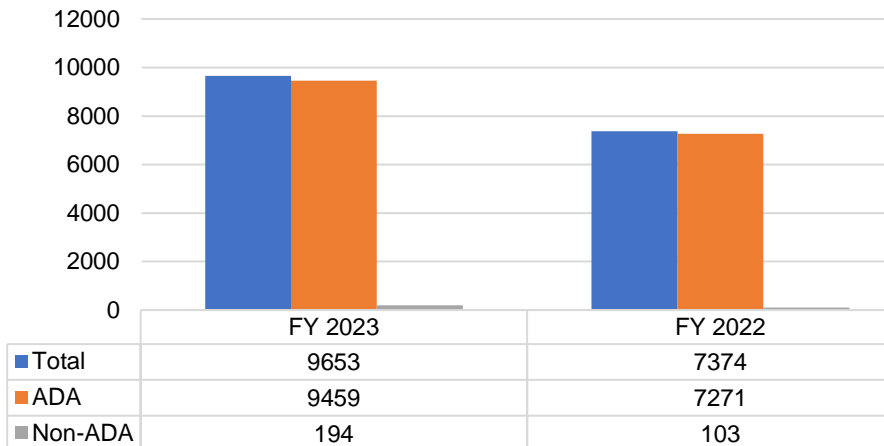
Total System Passengers by Month



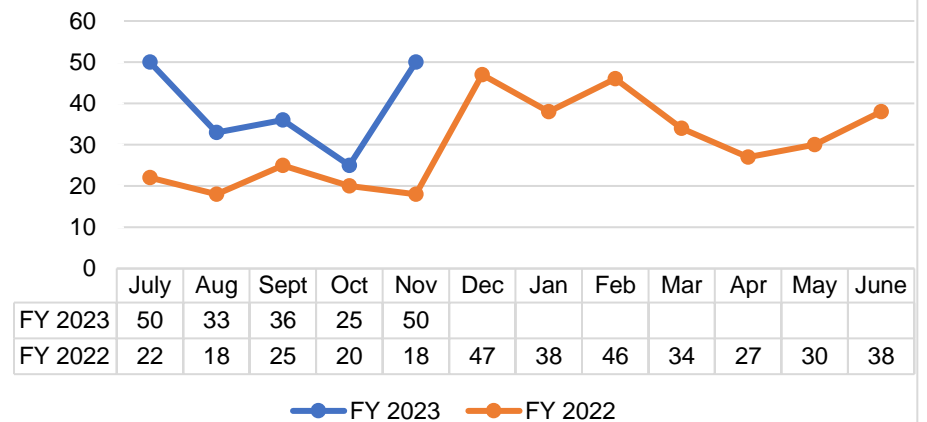
Total ADA Passengers



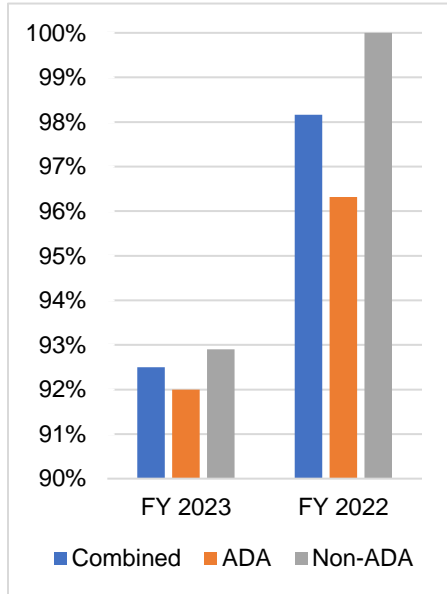
Total System Ridership Year to date



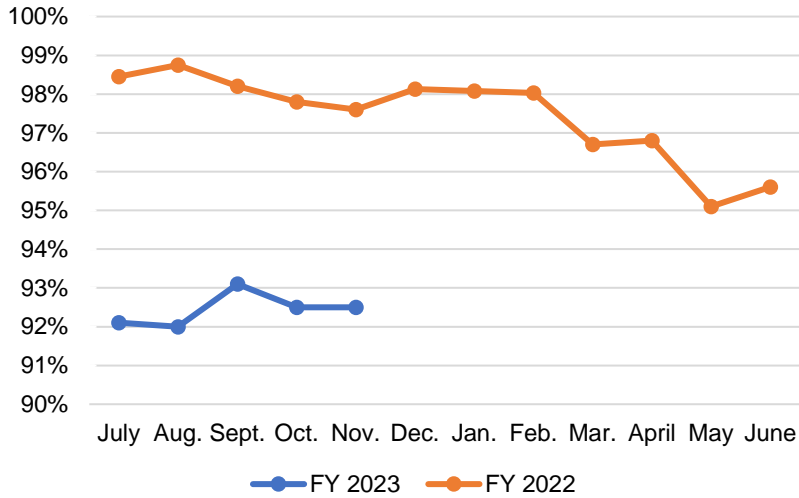
Total Non-ADA Passengers



On Time Performance



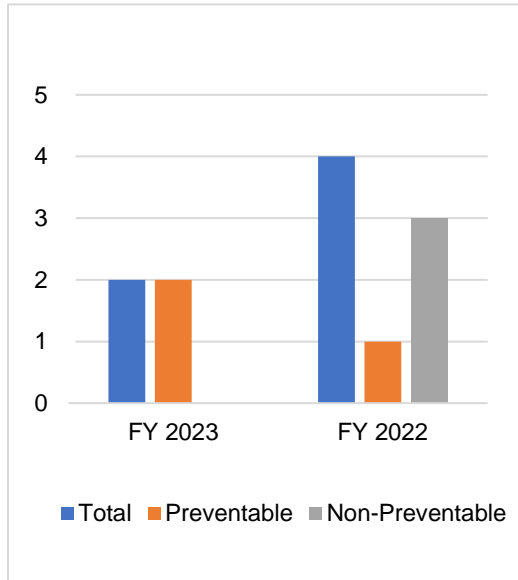
Combined On Time Performance



Customer Complaints (Valid)

Month	FY 23	FY 22
July	2	0
Aug.	2	0
Sept.	0	0
Oct.	3	0
Nov.	0	0
Dec.		0
Jan.		0
Feb.		0
Mar.		0
April		0
May		1
June		0
Total	7	1

Accidents (Total)



Preventable Accidents

Month	FY 23	FY 22
July	0	0
Aug.	1	0
Sept.	0	1
Oct.	1	0
Nov.	0	0
Dec.		0
Jan.		0
Feb.		0
Mar.		0
April		0
May		0
June		0
Total	1	1

Mobility Devices Year to date

