

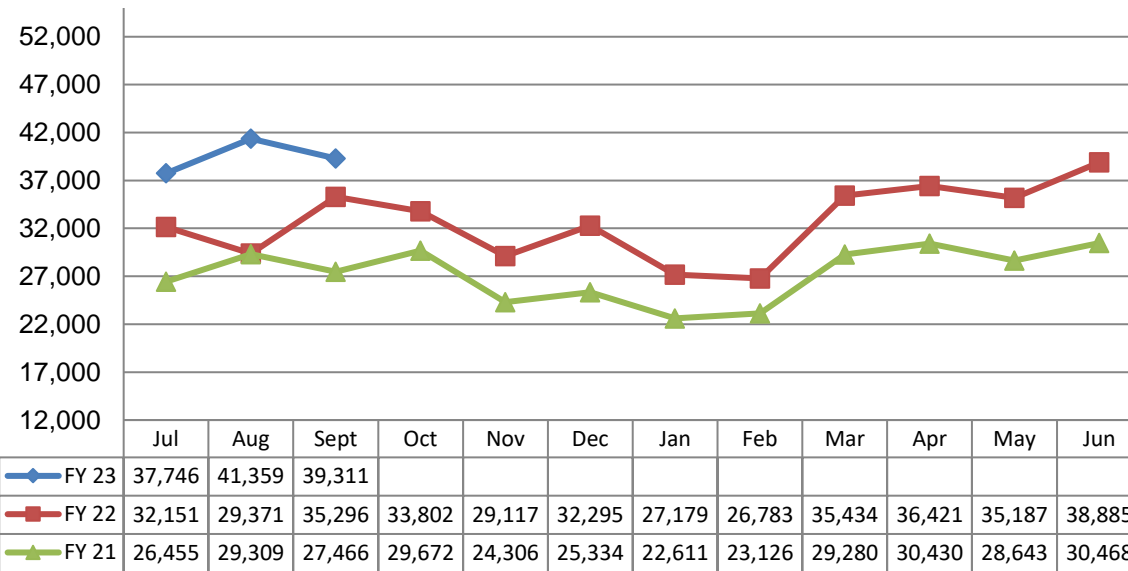


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2022 – September 30, 2022

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 23	FY 22	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	38,437	36,509	1,928

### Valid Customer Complaints per 100k Customers

FY 23	FY 22	Difference
5.91	17.56	-11.65

### On-time Performance

Departures	FY 23	FY 22	Difference
No later than five (5) minutes past scheduled time	86.2%	77.9%	8.3%

### Scheduled Trips Adherence

Trips Operated	99.3%
Trips Not Operated	0.7%

### Customers with Bikes or Mobility Devices

	FY 23	FY 22	Difference
Bikes	1700	1442	258
Mobility Devices	568	478	90

### Customers Per Revenue Mile

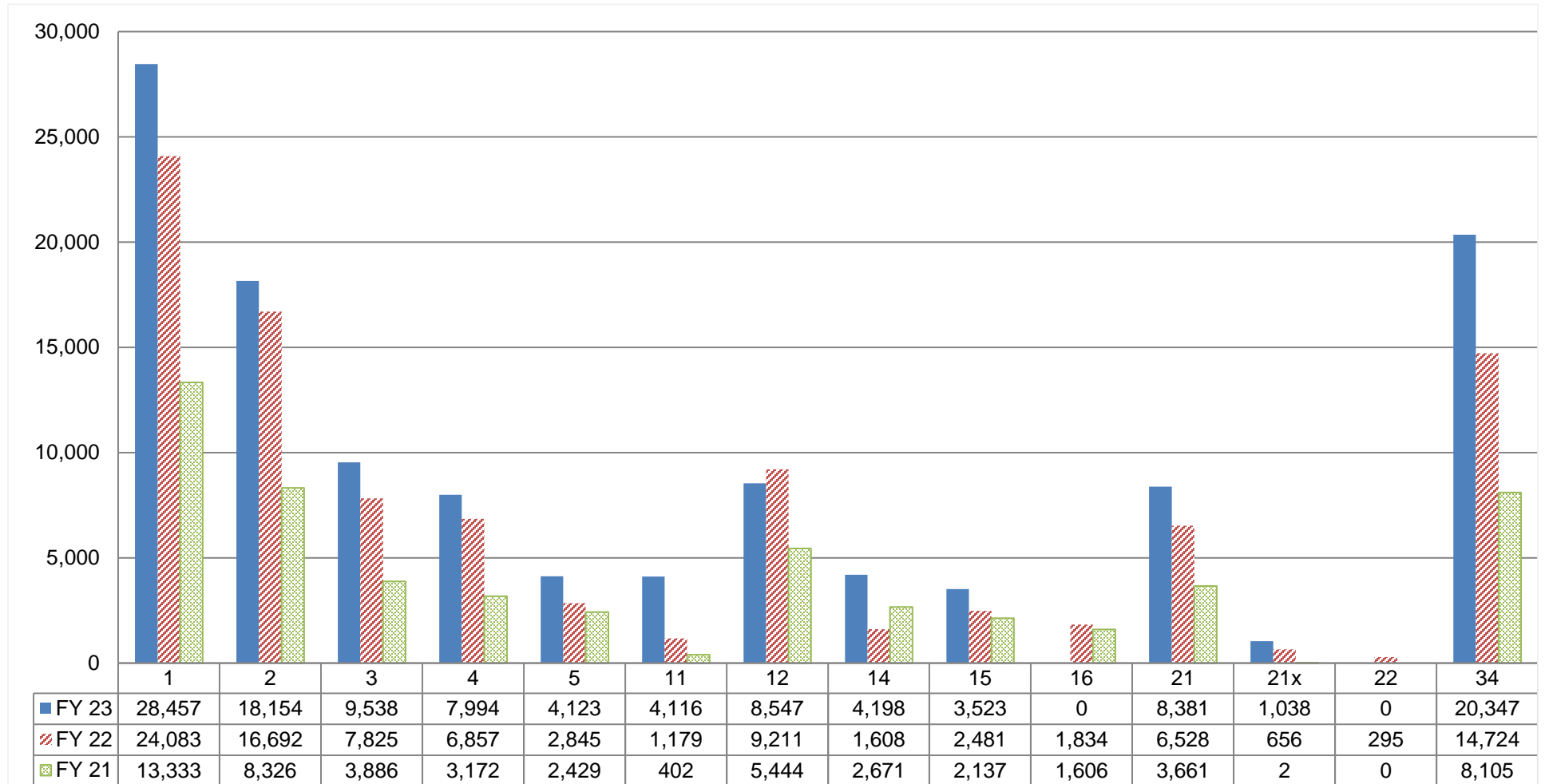
FY 23	FY 22	Difference
0.51	0.44	0.07

### Preventable Accidents per 100k Miles

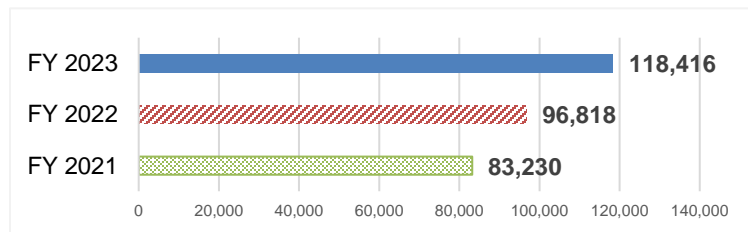
FY 23	FY 22	Difference
1.73	0.46	1.27



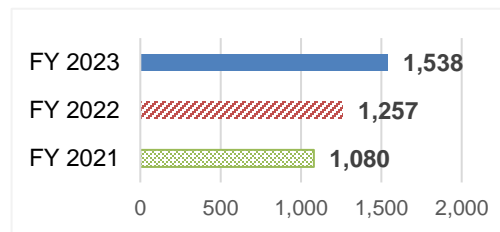
## Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

