

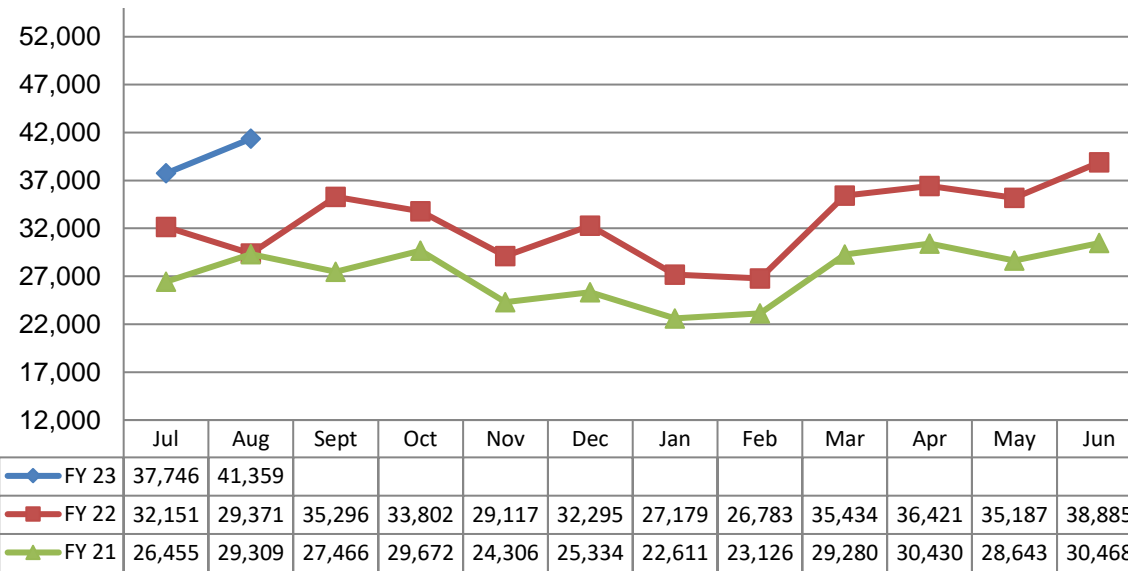


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2022 – August 31, 2022

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 23	FY 22	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	31,105	77,060	- 42,955

### Valid Customer Complaints per 100k Customers

FY 23	FY 22	Difference
7.58	17.88	-10.3

### On-time Performance

Departures	FY 23	FY 22	Difference
No later than five (5) minutes past scheduled time	86.5%	76.5%	10.0%

### Scheduled Trips Adherence

Trips Operated	99.4%
Trips Not Operated	0.6%

### Customers with Bikes or Mobility Devices

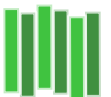
	FY 23	FY 22	Difference
Bikes	1150	924	226
Mobility Devices	361	305	56

### Customers Per Revenue Mile

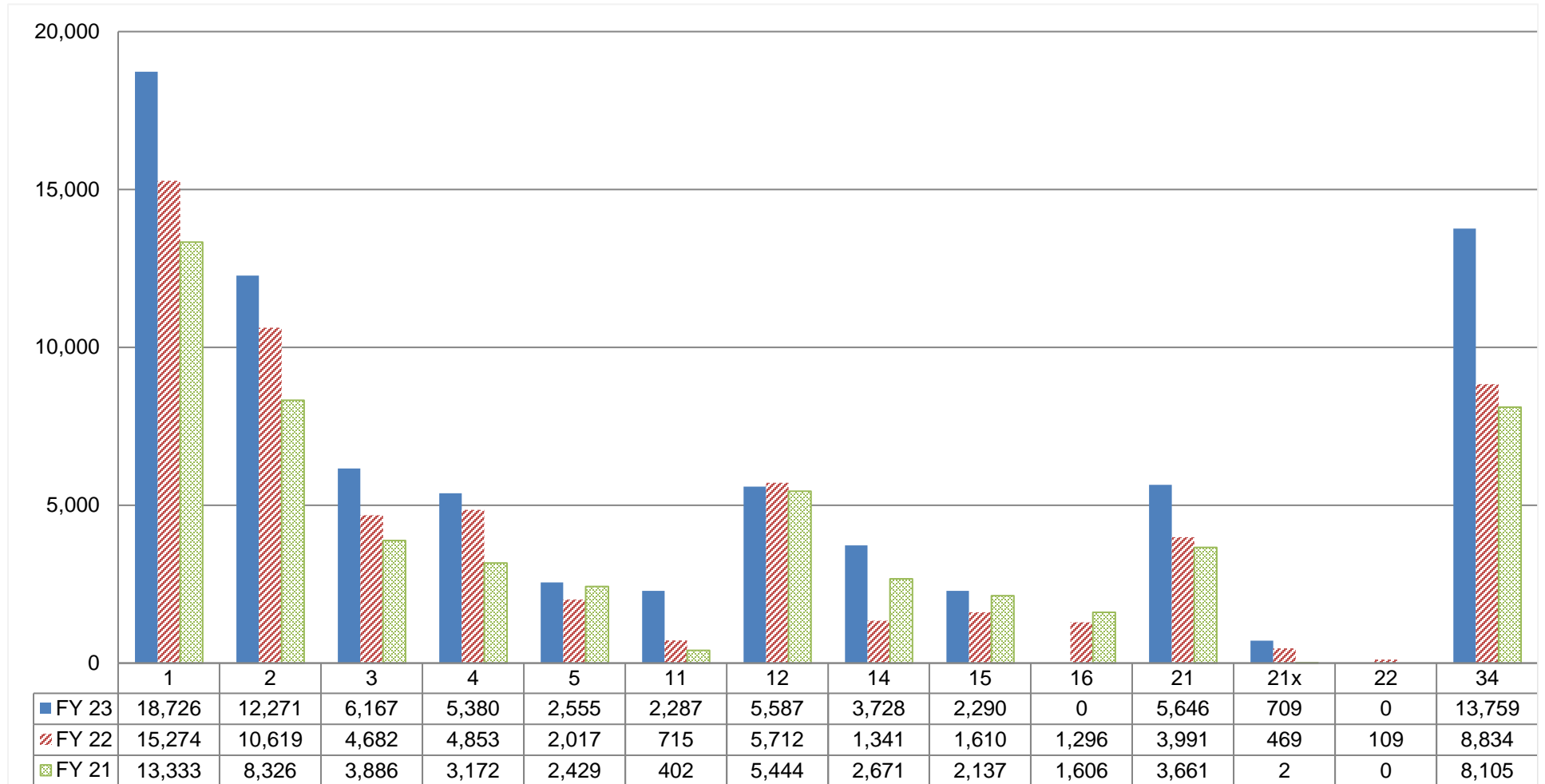
FY 23	FY 22	Difference
0.51	0.40	0.11

### Preventable Accidents per 100k Miles

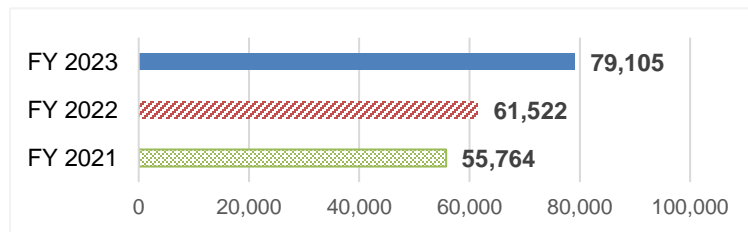
FY 23	FY 22	Difference
1.93	0.00	1.93



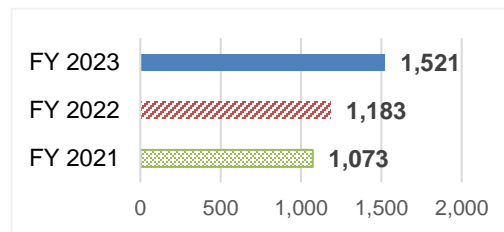
## Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

