



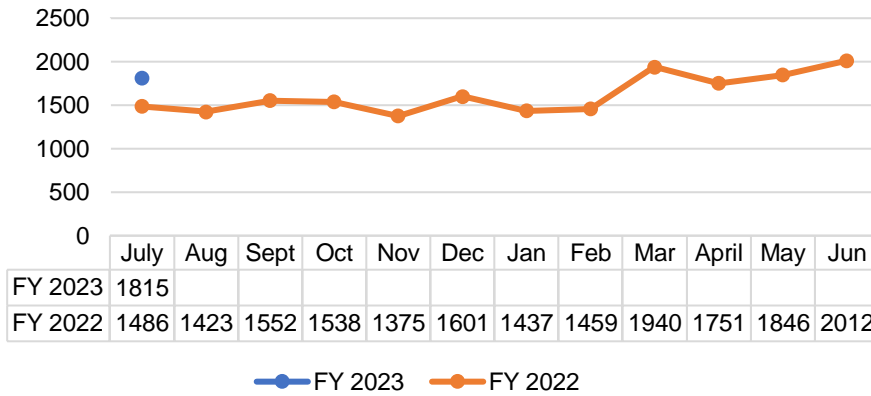
Berkshire Regional Transit Authority

Paratransit Service Performance Year to Date

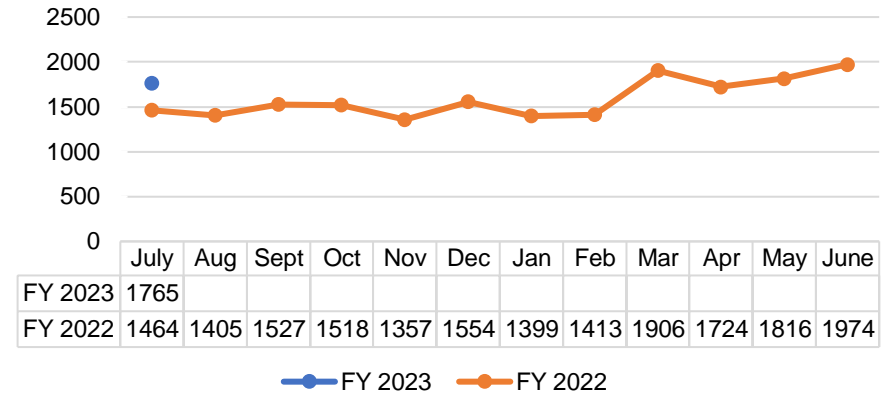
July 1, 2022 – July 31, 2022

Ridership by Category

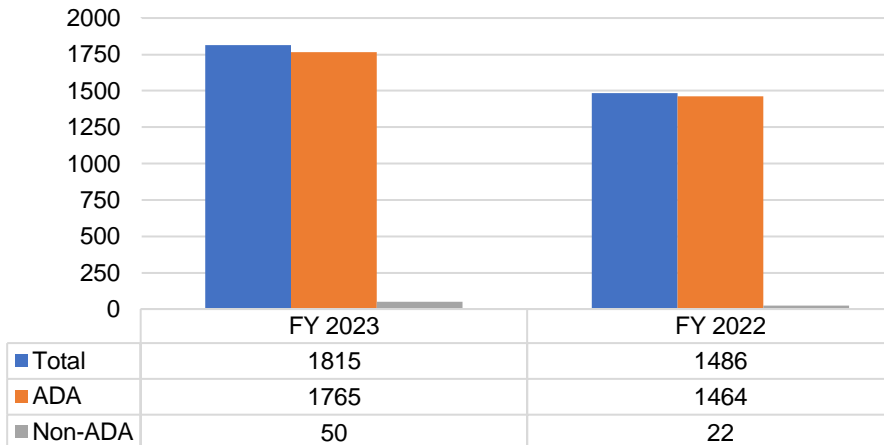
Total System Passengers by Month



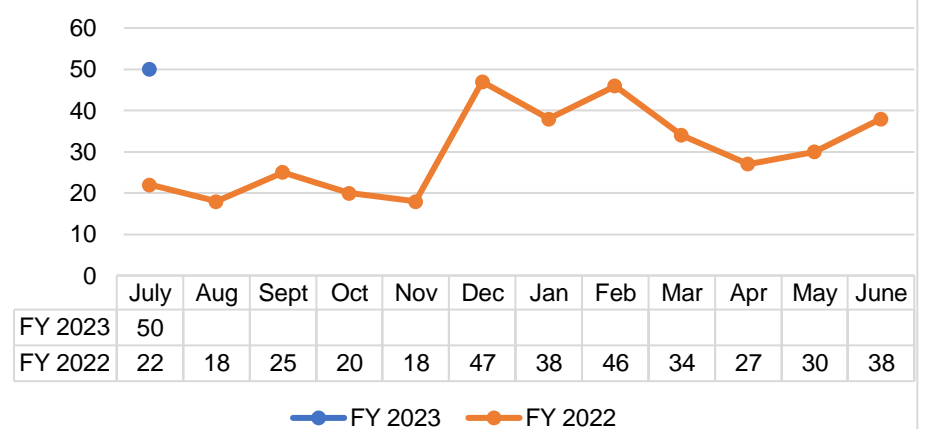
Total ADA Passengers



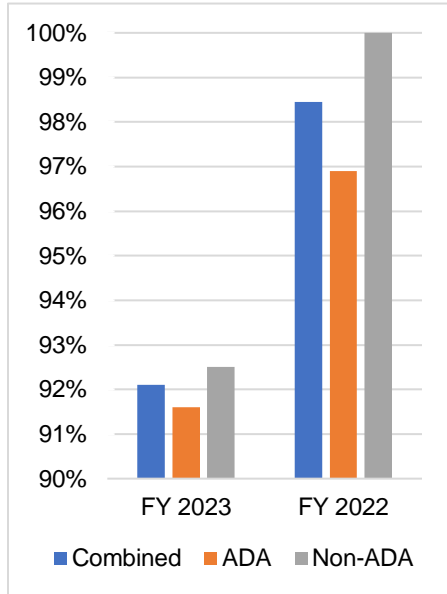
Total System Ridership Year to date



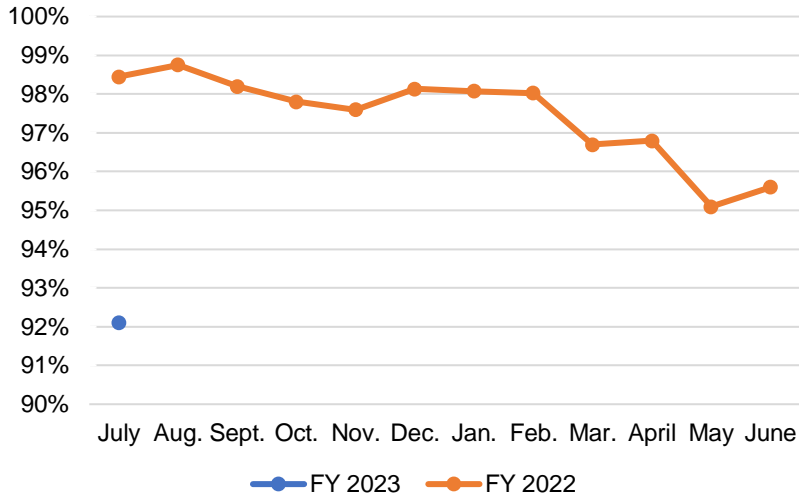
Total Non-ADA Passengers



On Time Performance



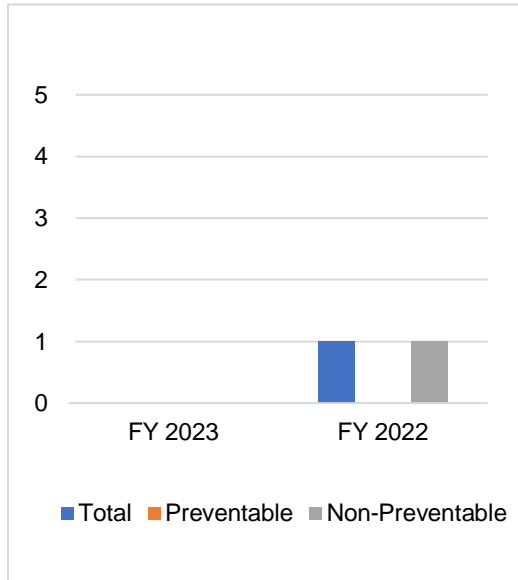
Combined On Time Performance



Customer Complaints (Valid)

Month	FY 23	FY 22
July	2	0
Aug.		0
Sept.		0
Oct.		0
Nov.		0
Dec.		0
Jan.		0
Feb.		0
Mar.		0
April		0
May		1
June		0
Total	2	1

Accidents (Total)



Preventable Accidents

Month	FY 22	FY 21
July	0	0
Aug.		0
Sept.		1
Oct.		0
Nov.		0
Dec.		0
Jan.		0
Feb.		0
Mar.		0
April		0
May		0
June		0
Total	0	1

Mobility Devices Year to date

