

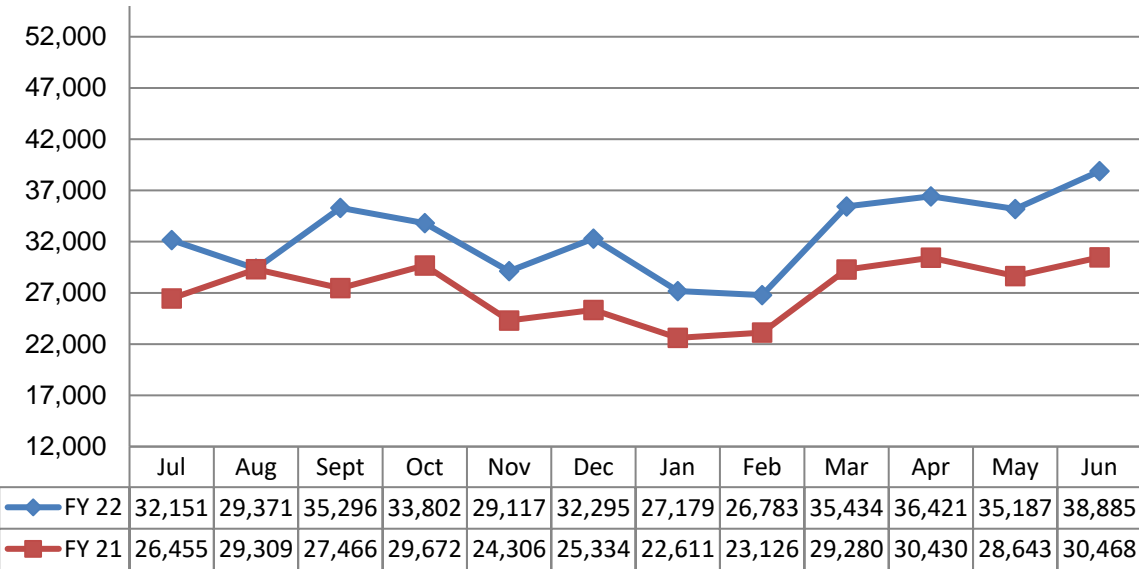


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2021 – June 30, 2022

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	19,428	43,607	- 24,179

### Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
8.42	8.56	- 0.14

### On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	80.8%	85.9%	- 5.1 %

### Scheduled Trips Adherence

Trips Operated	99.8%
Trips Not Operated	0.2%

### Customers with Bikes or Mobility Devices

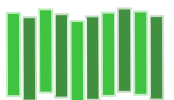
	FY 22	FY 21	Difference
Bikes	4,245	3,938	307
Mobility Devices	1,573	1,940	- 367

### Customers Per Revenue Mile

FY 22	FY 21	Difference
0.47	0.36	0.11

### Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.72	1.53	- 0.81



## Total Ridership by Route Year to Date

