

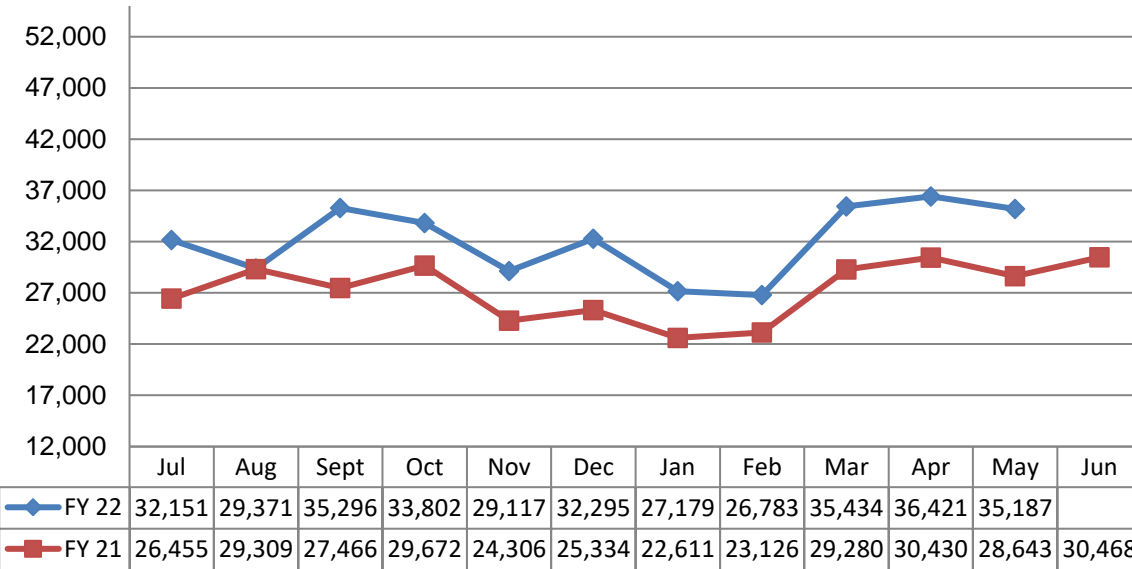


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – May 31, 2022

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	19,577	39,771	- 20,194

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
9.06	9.10	- 0.04

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	80.8%	87.1%	- %

Scheduled Trips Adherence

Trips Operated	99.8%
Trips Not Operated	0.2%

Customers with Bikes or Mobility Devices

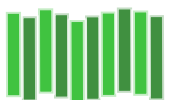
	FY 22	FY 21	Difference
Bikes	3,682	3,490	372
Mobility Devices	1,389	1,753	- 364

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.46	0.36	0.10

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.79	1.56	- 0.77



Total Ridership by Route Year to Date

