

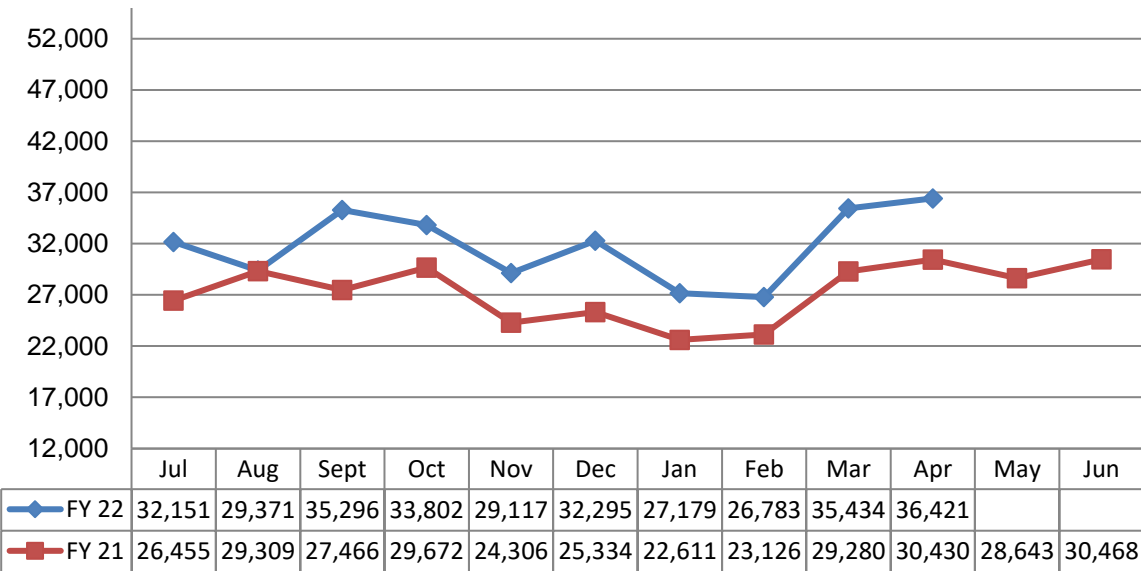


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – April 30, 2022

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	19,483	37,898	- 18,415

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
10.07	9.33	0.74

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	81.1%	88.3%	- %

Scheduled Trips Adherence

Trips Operated	99.8%
Trips Not Operated	0.2%

Customers with Bikes or Mobility Devices

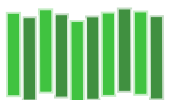
	FY 22	FY 21	Difference
Bikes	3,215	3,061	154
Mobility Devices	1,223	1,567	- 344

Customers Per Revenue Mile

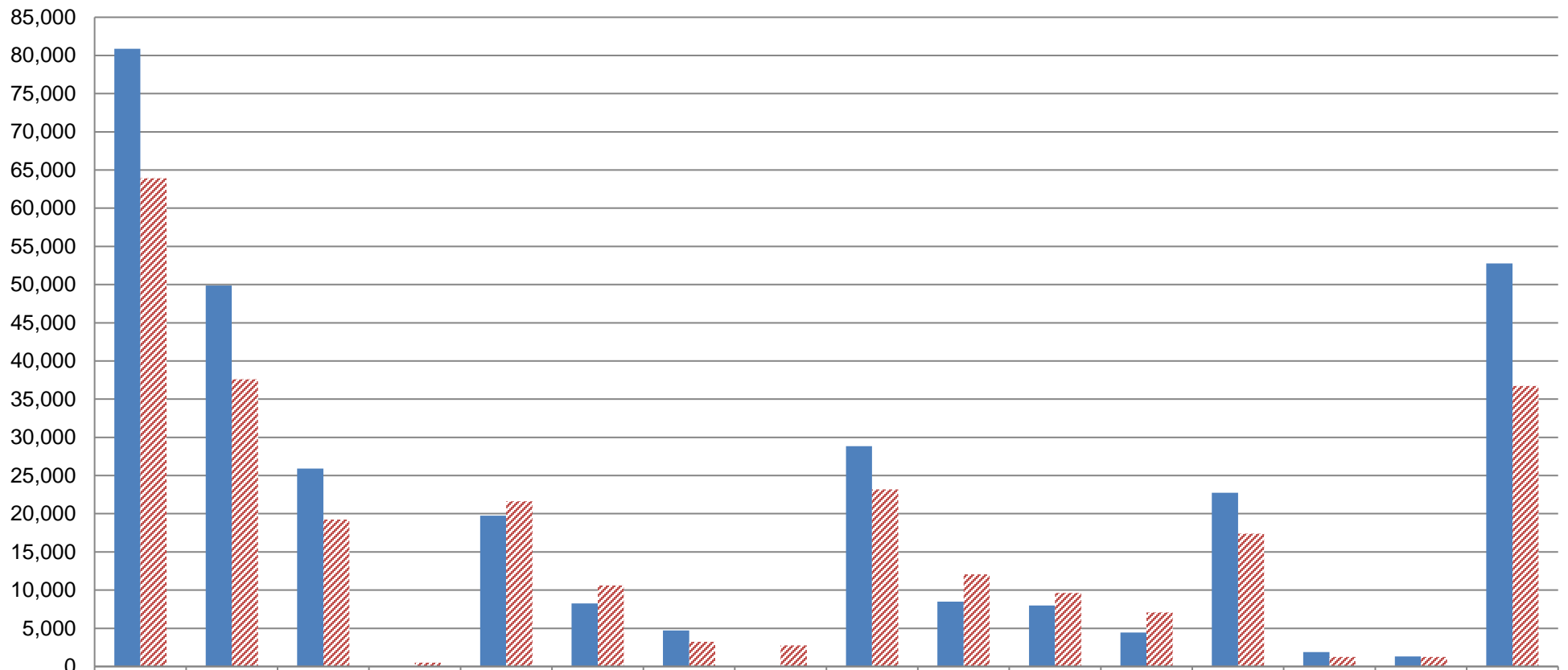
FY 22	FY 21	Difference
0.46	0.35	0.11

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.86	1.72	- 0.86



Total Ridership by Route Year to Date



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■ FY 22	80,864	49,883	25,901	0	19,755	8,269	4,701	0	28,837	8,473	7,994	4,447	22,757	1,898	1,314	52,756
▨ FY 21	63,915	37,594	19,256	496	21,617	10,600	3,246	2,746	23,193	12,048	9,632	7,058	17,373	1,234	1,251	36,730

