

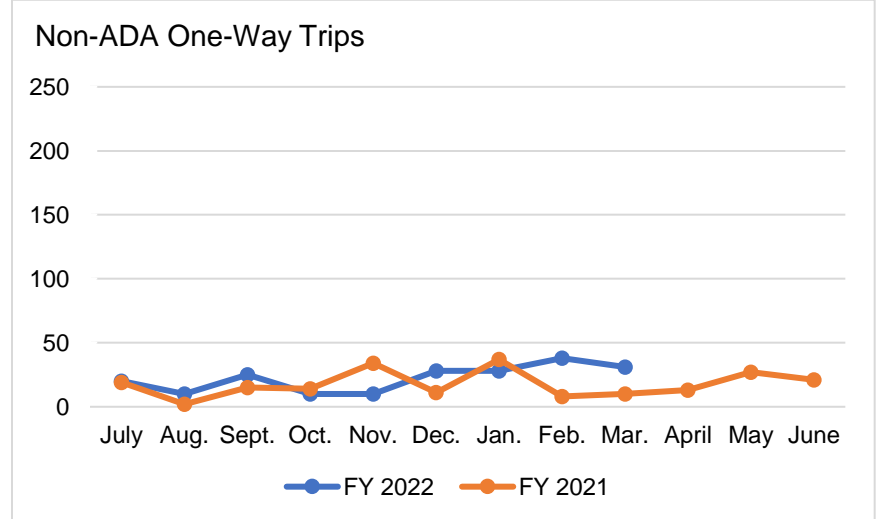
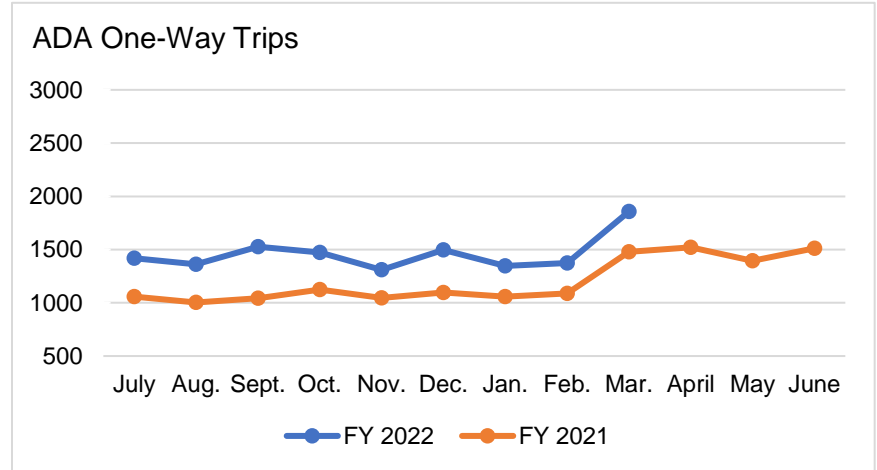
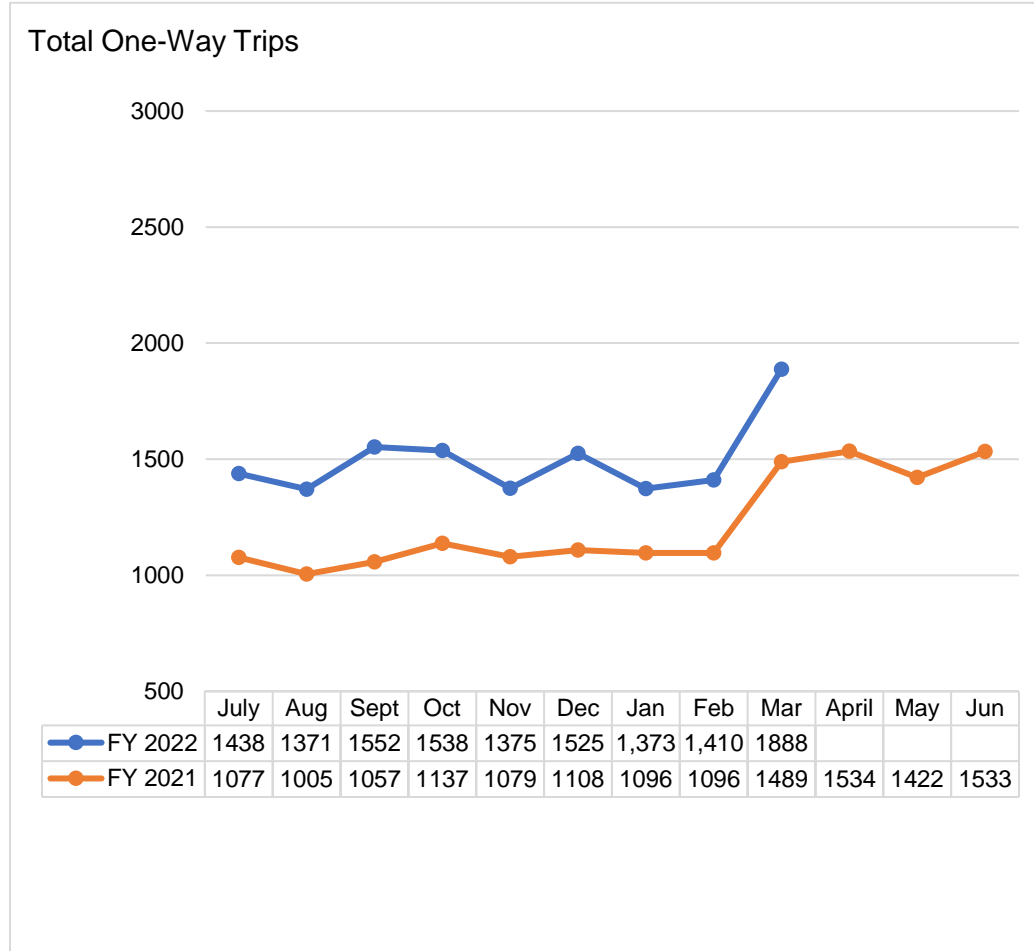


# Berkshire Regional Transit Authority

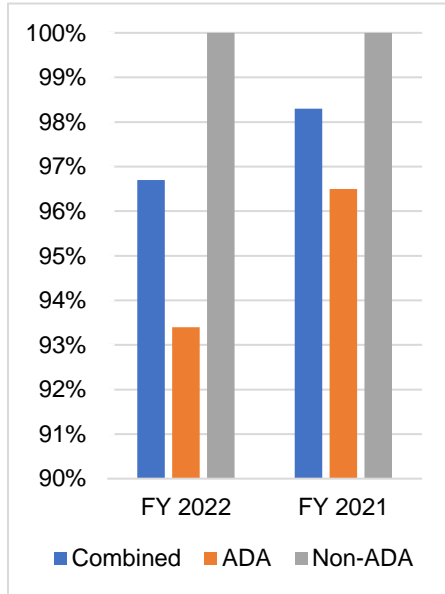
## Paratransit Service Performance

FY 22 March 2022

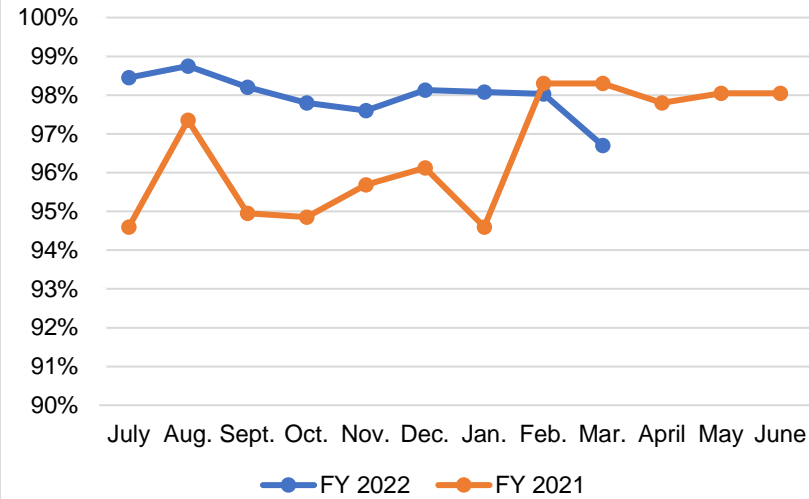
### Ridership Trends by Category



## On Time Performance



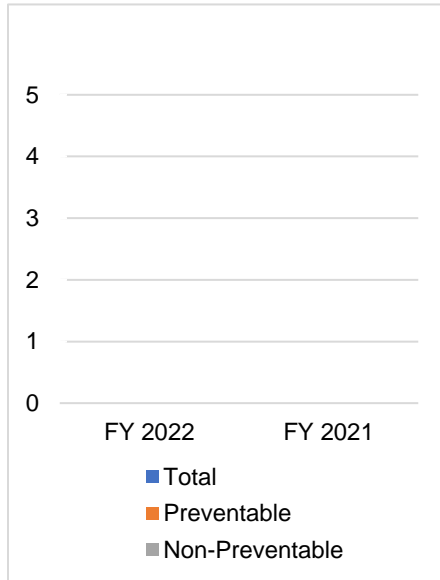
## Combined On Time Performance



## Customer Complaints (Valid)

Month	FY 22	FY 21
July	0	0
Aug.	0	0
Sept.	0	1
Oct.	0	0
Nov.	0	1
Dec.	0	0
Jan.	0	0
Feb.	0	0
Mar.	0	0
April		0
May		2
June		1
<b>Total</b>	<b>0</b>	<b>5</b>

## Accidents (Total)



## Preventable Accidents

Month	FY 22	FY 21
July	0	0
Aug.	0	0
Sept.	1	0
Oct.	0	1
Nov.	0	1
Dec.	0	0
Jan.	0	0
Feb.	0	0
Mar.	0	0
April		0
May		1
June		1
<b>Total</b>	<b>1</b>	<b>4</b>

## Customers with Mobility Devices

