Route 11 West St - BCC

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- De-interline (disconnect) from Route 4
- Simplify scheduled timepoints
- Remove service from Wayfair Clocktower Plaza. Customers will need to catch bus on West St.

Weekdays:

- Hourly service 6:35 am -1:00 pm, then again from 2:00 pm – 5:25pm.

Saturdays:

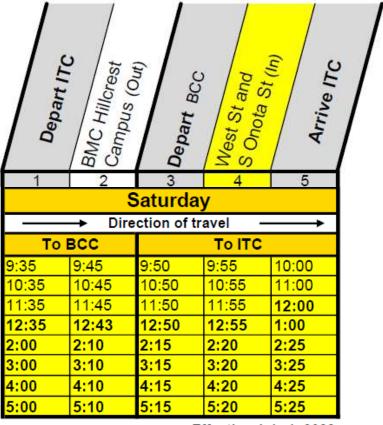
- Hourly service 9:35 am -1:00 pm, then again from 2:00 pm – 5:25pm.

Route 11 West St - BCC

Depart ITC		ω Depart BCC	West St and S Onota St	Arrive ITC	
1	2	3	4	5	
	Mon	day - F	riday		
	→ Dire	ction of tr	avel –	$\overline{}$	
То	всс		To ITC		
6:35	6:45	6:50	6:55	7:00	
7:35	7:45	7:50	7:55	8:00	
8:35	8:45	8:50	8:55	9:00	
9:35	9:45	9:50	9:55	10:00	
10:35	10:45	10:50	10:55	11:00	
11:35	11:45	11:50	11:55	12:00	
12:35	12:43	12:50	12:55	1:00	
2:00	2:10	2:15	2:20	2:25	
3:00	3:10	3:15	3:20	3:25	
4:00	4:10	4:15	4:20	4:25	
5:00	5:10	5:15	5:20	5:25	

Route 11 West St - BCC

BRTA is proposing this **Saturday timetable** (changes highlighted below).



Effective July 1, 2022

Monday - Saturday Only



Bold times are PM



Route 12 Pittsfield Southeast Loop (Elm, Merrill, East)

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Relocate Williams St Plaza bus stop to Williams St.

Weekdays:

- Begin service at 5:50am at Downing Garage

Saturdays:

- Begin service at 7:50 am at Downing Garage

Route 12 Pittsfield Southeast Loop (Elm, Merrill, East)

Depart ITC	Elm St and Holmes Rd	Williams St Plza (E)	Federico Drivo	Depart Downing Park	Walmart Pittsfield	Allendale Plaza Ashuwiltiook D	Panera Bread Piza	Newell St and Elm St (In)	Park Square	Arrive ITC	,/				
1	2	3	4	5	6	7	8	9	10	1					
				Mon	day - F	riday									
			+	Dire	ction of tr	avel	_		→						
T	To Downing Parkway To ITC 5:50 E 5:57 6:05 6:07 6:14 6:19 6:20														
-	-	-	-	5:50 E	5:57	6:05	6:07	6:14	6:18	6:20					
6:30	6:36	6:39	R	6:50	6:57	7:05	7:07	7:14	7:18	7:20	ı				
7:30	7:36	7:39	R	7:50	7:57	8:05	8:07	8:14	8:18	8:20	ı				
8:30	8:36	8:39	R	8:50	8:57	9:05	9:07	9:14	9:18	9:20	ı				
9:30	9:36	9:39	R	9:50	9:57	10:05	10:07	10:14	10:18	10:20	ı				
10:30	10:36	10:39	R	10:50	10:57	11:05	11:07	11:14	11:18	11:20	ı				
11:30	11:36	11:39	R	11:50	11:57	12:05	12:07	12:14	12:18	12:20	ı				
12:30	12:36	12:39	R	12:50	12:57	1:05	1:07	1:14	1:18	1:20	ı				
1:30	1:36	1:39	R	1:50	1:57	2:05	2:07	2:14	2:18	2:20	ı				
2:30	2:36	2:39	R	2:50	2:57	3:05	3:07	3:14	3:18	3:20	l				
3:30	3:36	3:39	R	3:50	3:57	4:05	4:07	4:14	4:18	4:20					
4:30	4:36	4:39	R	4:50	4:57	5:05	5:07	5:14	5:18	5:20	ı				
5:30	5:36	5:39	R	5:50 G	-	-	-	-	-	-					

Route 12 Pittsfield Southeast Loop (Elm, Merrill, East)

BRTA is proposing this **Saturday timetable** (changes highlighted below).

Depart ITC	Elm St and Holmes Rd	Williams St Plza (E)	/ a	Depart Downing Paul	Walmart Pittsfield	Allendale Plaza Ashuwiliticook B.	Panera Bread Piza	Newell St and Elm St (In)	Park Square	Arrive ITC					
1	2	3	4	5	6	7	8	9	10	1					
					Saturda										
			<u> </u>	Dire	ction of tr	avel			<u> </u>						
T	─────────────────────────────────────														
-	-	-	-	7:50 E	7:57	8:05	8:07	8:14	8:18	8:20					
8:30	8:36	8:39	R	8:50	8:57	9:05	9:07	9:14	9:18	9:20					
9:30	9:36	9:39	R	9:50	9:57	10:05	10:07	10:14	10:18	10:20					
10:30	10:36	10:39	R	10:50	10:57	11:05	11:07	11:14	11:18	11:20					
11:30	11:36	11:39	R	11:50	11:57	12:05	12:07	12:14	12:18	12:20					
12:30	12:36	12:39	R	12:50	12:57	1:05	1:07	1:14	1:18	1:20					
1:30	1:36	1:39	R	1:50	1:57	2:05	2:07	2:14	2:18	2:20					
2:30	2:36	2:39	R	2:50	2:57	3:05	3:07	3:14	3:18	3:20					
3:30	3:36	3:39	R	3:50	3:57	4:05	4:07	4:14	4:18	4:20					
4:30	4:36	4:39	R	4:50 G	-	-		-	-	-					

Effective July 01, 2021 Monday - Saturday Only

Key
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Bold

Bus departs Downing Parkway Garage Bus returns to Downing Parkway Garage

Service by Request Only. Call BRTA to schedule pick-up. Inform Driver to schedule drop-off.

No Service

Bold times are PM

Route 14 Pittsfield Southeast Loop (Elm, East, Merrill)

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Relocate Williams St Plaza bus stop to Williams St.
- Change route's travel pattern from East St/Outer East St onto East, Elm, Newell, Outer East St. This change will allow Route 14 to completely mirror Route 12 and provide bi-directional service along all areas of both routes.

Weekdays:

- Begin service at 6:34 am at Downing Garage
- Remove 10:20 pm departure from ITC, instead end at Downing 10:00pm
- Maintain expanded evening service

Saturdays:

- None

Route 14 Pittsfield Southeast Loop (Elm, East, Merrill)

These proposals would result in this **route map example**:

Route 14: East St/Newell St routing change

Current **Proposed** Pittsfield Pittsfield Lakev

Route 14 Pittsfield Southeast Loop (Elm, East, Merrill)

BRTA is proposing this **weekday timetable** (changes highlighted below).

Depart I.	Newell St and	Stop and Shop	Allendale Plaza	5	Depart Downing B.	/	8	© Park Source	West St and	Linden St and	Arrive ITC
			-			n of travel				→	
	To D	owning F	arkway					To ITC			
-	-	-	-	-	6:30 E	6:40	6:44	6:48	-	-	6:50
7:00	7:07	7:13	7:17	7:25	7:30	7:40	7:44	7:48	-	-	7:50
8:00	8:07	8:13	8:17	8:25	8:30	8:40	8:44	8:48	-	-	8:50
9:00	9:07	9:13	9:17	9:25	9:30	9:00	9:44	9:48	-	-	9:50
10:00	10:07	10:13	10:17	10:25	10:30	10:40	10:44	10:48	-	-	10:50
11:00	11:07	11:13	11:17	11:25	11:30	11:40	11:44	11:48	-	-	11:50
12:00	12:07	12:13	12:17	12:25	12:30	12:40	12:44	12:48	-	-	12:50
1:00	1:07	1:13	1:17	1:25	1:30	1:40	1:44	1:48	-	-	1:50
2:00	2:07	2:13	2:17	2:25	2:30	2:40	2:44	2:48	-	-	2:50
3:00	3:07	3:13	3:17	3:25	3:30	3:40	3:44	3:48	-	-	3:50
4:00	4:07	4:13	4:17	4:25	4:30	4:40	4:44	4:48	-	-	4:50
5:00	5:07	5:13	5:17	5:25	5:30	5:40	5:44	5:48	-	-	5:50
6:00	6:07	6:13	6:17	6:25	6:30 G	-	-	-	-	-	-
6:30	6:37	6:41	6:45	6:50	R	7:00	7:05	-	7:13	7:15	7:20
7:30	7:37	7:41	7:45	7:50	R	8:00	8:05	-	8:13	8:15	8:20
8:30	8:37	8:41	8:45	8:50	R	9:00	9:05	-	9:13	9:15	9:20
9:30	9:37	9:41	9:45	9:50	9:55 G	-	-	-	-	-	-

Effective July 01, 2021

Monday - Friday Only

Key
Е
G
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-
Bold

Bus departs Downing Parkway Garage Bus returns to Downing Parkway Garage

 $\label{eq:continuous} \textbf{Service by Request Only. Call BRTA to schedule pick-up. Inform Driver to schedule drop-off.}$

No Service

Bold times are PM



BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Simplify scheduled timepoints—one in each direction.
- Remove service from Wayfair Clocktower Plaza. Customers will need to catch bus on Center St.
- Relocate outbound terminal from Lebanon Drive to Callahan Drive for better connections with area employment
 - o Potential passenger waiting shelter on Callahan Dr.
- Offer improved connections with pulse at ITC by departing 0:00 in AM and 0:30 in PM.

Weekdays:

- Begin service at 5:30 am from Pittsfield ITC

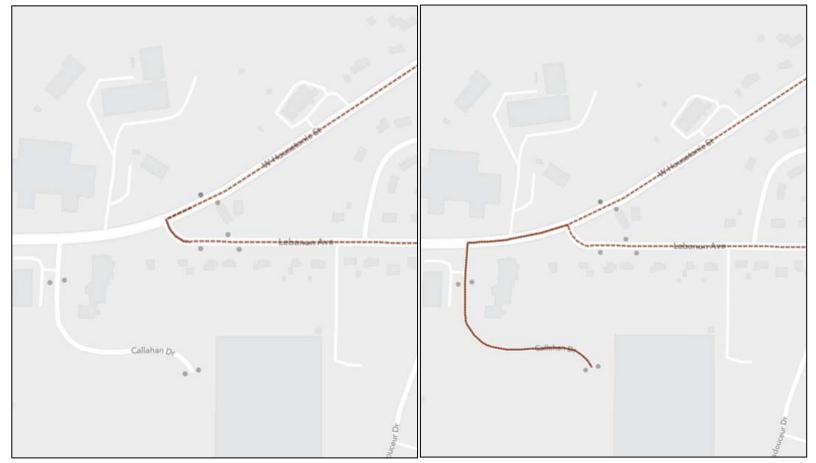
Saturdays:

- Begin service at ITC 9:00 am

These proposals would result in this **route map example**:

Route 15: Callahan Drive routing change

Current Proposed

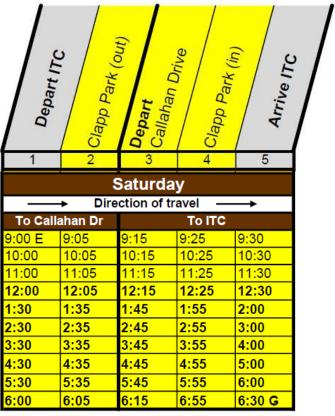




Depart ITC	\mathcal{O}	Depart Callahan Des	Clapp Park (is)	Arrive ITC	
1	2	3	7	5	
		day - Fı			
		ction of tr		→	
	ahan Dr		To ITC		
5:30 E	5:35	5:45	5:55	6:00	
6:00	6:05	6:15	6:25	6:30	
7:00	7:05	7:15	7:25	7:30	
8:00	8:05	8:15	8:25	8:30	
9:00	9:05	9:15	9:25	9:30	
10:00	10:05	10:15	10:25	10:30	
11:00	11:05	11:15	11:25	11:30	
12:00	12:05	12:15	12:25	12:30	
1:30	1:35	1:45	1:55	2:00	
2:30	2:35	2:45	2:55	3:00	
3:30	3:35	3:45	3:55	4:00	
4:30	4:35	4:45	4:55	5:00	
5:30	5:35	5:45	5:55	6:00	
6:00	6:05	6:15	6:55	6:30 G	



BRTA is proposing this **Saturday timetable** (changes highlighted below).



Effective July 01, 2022 Monday - Saturday Only

Key
G
E
Bold

Bus returns to Downing Parkway Garage via East St, Hubbard Ave Bus departs Downing Parkway 15 minutes before ITC Arrival via Tyler St Bold times are PM



Route 16 Crane Ave – Allendale Plaza

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Route discontinued
- Customers may access Allendale Plaza via Rte 01, 12, or 14
- Customers may access Berkshire Medical Center via Rte 04, new 05-B
- Customers may access North St, Crane Ave, and Oak Hill Apartments via new Rte 05-B



Route 21 Lee – Stockbridge – Great Barrington

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Revise service to Simon's Rock and Fairview Hospital. Under this proposal, both locations receive service every 120-minutes for travel both inbound and outbound directions. Service to these locations would alternate.
- Offer service to Claire Teague Senior Center every 2 hours.



Route 21 Lee – Stockbridge – Great Barrington

Dena	Len	Depart Lee		Stockbridge Ctr		Housatonic Ctr	Barrington Piza	Simon's Rock	Fairview Hospital	Arrive Faignoum		Claire Teague	Fairview Hospital	Simon's Rock	Barrington Piza	Housatonic Ctr	Glendale Ctr	Stockbridge Ctr	Big Y Marke	Arrive Lee		Arrive IT
EX	press	1	2	3	4	5	6	1	8	9 Mor	9 nday - F	riday	11	12	13	14	15	16	17	18	EX	press
											ection of t											
				To G	reat Barr	ington										To Lee /	Pittsfield	ı				
5:40 E	-	-	-	6:10	6:18	6:23	-	-	-	6:40	6:40	-	6:45		-	7:00	7:05	7:15	7:22	7:25	-	-
6:00 E	6:15	-	-	6:25	-	-	6:35	-	-	6:45	6:45	-	-		6:55	-	-	7:05	-	-	7:15	7:30
7:00 E	7:15	-	-	7:25	-	-	7:35	-	-	7:45	7:45	-	-		7:55	-	-	8:05	-	-	8:15	8:30
-	-	7:30	7:33	7:40	7:50	7:55	8:05	-	8:15	8:30	8:30	8:33	8:40	-	8:50	9:00	9:05	9:15	9:22	9:25	-	-
8:00	-	8:30	8:33		8:50	8:55	9:05	9:15	-	9:30	9:30	-	-	9:40	9:50	10:00	10:05	10:15	10:22	10:25	-	-
-	+-		9:33		9:50	9:55	10:05	44.45	10:15	10:30	10:30	10:33	10:40	44.40	10:50	11:00	11:05	11:15	11:22	11:25	-	-
-	_	10:30 11:30	10:33 11:33	10:40 11:40	10:50 11:50	10:55 11:55	11:05 12:05	11:15	12:15	11:30 12:30	11:30 12:30	12:33	12:40	11:40	11:50 12:50	12:00	12:05	12:15 1:15	12:22	12:25	-	-
	+ -	12:30	12:33	12:40	12:50	12:55	1:05	1:15	12.13	1:30	1:30	12.33	12.40	1:40	1:50	2:00	2:05	2:15	2:22	2:25	-	-
-	+ :	1:30	1:33	1:40	1:50	1:55	2:05	1.13	2:15	2:30	2:30	2:33	2:40	1.40	2:50	3:00	3:05	3:15	3:22	3:25	-	-
		2:30	2:33		2:50	2:55	3:05	3:15		3:30	3:30		-	3:40	3:50	4:00	4:05	4:15	4:22	4:25	-	-
_	-	3:30	3:33	3:40	3:50	3:55	4:05	-	4:15	4:30	4:30	4:33	4:40	-	4:50	5:00	5:05	5:15	5:22	5:25 N	-	-
-	-	4:30	4:33	4:40	4:50	4:55	5:05	5:15	-	5:30	5:30	-	-	5:40	5:50	6:00	6:05	6:15	6:22	6:25 N	-	-
5:30	5:45	-	-	5:55	-	-	6:05	-	-	6:15	6:15	-	-	6:20	6:28	-	-	6:35	-	-	6:45	7:00 G



Route 21 Lee – Stockbridge – Great Barrington

BRTA is proposing this **Saturday timetable** (changes highlighted below).

Departire	Lenox Tow	Depart Lee	Big Y Market	Stockbridge Ctr	Glendale Ctr	Housatonic at Pleasan	Barrington F	Simon's Rock	Fairview Great Ba	Arrive	Depart Fairgrounds	Claire Te	Fairview Hospital	Simon's Rock	Barringt at Price	Housatonic at Pleasan	Glendale Ct		Big Y Marke	Arrive Le		Arrivo
Exp	ress	1	2	3	4	5	6	7	8	9	9	10	11	12	13	14	15	16	17	18	Exp	ress
											Saturda	ay										
								•		Dir	ection of t	ravel					+					
				To G	reat Barr	ington										To	Lee					
7:40 E	-	-	-	8:00	-	-	8:15	-	8:25	8:30	8:30	8:33	8:40	-	8:50	9:00	9:05	9:15	9:22	9:25	-	-
-	-	8:30	8:33		8:50	8:55	9:05	9:15	-	9:30	9:30	-	-	9:40	9:50	10:00	10:05	10:15	10:22	10:25	-	-
-	-	9:30	9:33	9:40	9:50	9:55	10:05	-	10:15	10:30	10:30	10:33	10:40	-	10:50	11:00	11:05	11:15	11:22	11:25	-	-
-	-	10:30	10:33	10:40	10:50	10:55	11:05	11:15	-	11:30	11:30	-	-	11:40	11:50	12:00	12:05	12:15	12:22	12:25	-	-
-	-	11:30	11:33	11:40	11:50	11:55	12:05	-	12:15	12:30	12:30	12:33	12:40	-	12:50	1:00	1:05	1:15	1:22	1:25	-	-
-	-	12:30	12:33	12:40	12:50	12:55	1:05	1:15	-	1:30	1:30	-	-	1:40	1:50	2:00	2:05	2:15	2:22	2:25	-	-
-	-	1:30	1:33	1:40	1:50	1:55	2:05	-	2:15	2:30	2:30	2:33	2:40	-	2:50	3:00	3:05	3:15	3:22	3:25	-	-
		2:30	2:33	2:40	2:50	2:55	3:05	3:15	-	3:30	3:30	-	-	3:40	3:50	4:00	4:05	4:15	4:22	4:25	-	-
-	-								4.45	4.00	4.00	4.00	4.40		4.50	F 00	E 0.5	F 45	E 00	E 05 N		$\overline{}$
-	-	3:30 4:30	3:33 4:33	3:40 4:40	3:50 4:50	3:55 4:55	4:05 5:05	5:15	4:15	4:30 5:30	4:30 5:30	4:33	4:40	5:40	4:50 5:50	5:00 6:00	5:05 6:05	5:15 6:15	5:22 6:22	5:25 N 6:25 N	-	-

Monday - Saturday Only

Key	
E	Bus departs Downing Parkway Garage 15 minutes before ITC arrival via Tyler St, Dalton Ave
S	Bus departs Downing Parkway Garage 30 minutes before Premium Outlets arrival, via East St, MA Rte 7-20 Soutl
N	Bus returns to Downing Parkway Garage via US Rte 7, East St, Hubbard Ave
G	Bus returns to Downing Parkway Garage via East St, Hubbard Ave
-	No Service
Bold	Bold times are PM

Route 21x Pittsfield – Great Barrington Express

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- None

Weekdays:

- Restore one complete round trip: depart Pittsfield ITC at 5:30pm, depart Fairgrounds Plaza (GB) at 6:15pm, arrive at Pittsfield ITC for 7:00 pm

Saturdays:

- None

Route 21x Pittsfield – Great Barrington Express

/	Depart ITC	Lenox Town Hall		Big Y Market	Stockbridge Ctr	Glendale Ctr	Housatonic Ctr	Barrington Plza	Simon's Rock at Daniel Arts Co.	Fairview Hospital	Arrive	Depart Fairgrounds C	Claire Teague	Fairview Hospital	Simon's Rock at Daniel Are	Barrington Plza	Housatonic Ctr	Glendale Ctr at Post Office Ctr	Stockbridge Ctr	Big Y Market	Arrive Lee	Lenox Town Hall	Arrive ITC
	Ехрі	ress	1	2	3	4	5	6	7	8	9	9	10	11	12	13	14	15	16	17	18	Exj.	oress
6:0	0 E	6:15	-	-	6:25	-	-	6:35	-	-	6:45	6:45	-	-		6:55	-	-	7:05	-	-	7:15	7:30
7:0	0 E	7:15	-	-	7:25	-	-	7:35	-	-	7:45	7:45	-	-		7:55	-	-	8:05	-	-	8:15	8:30
5:3	0	5:45	-	-	5:55	-	-	6:05	-	-	6:15	6:15	-	-	6:20	6:28	-	-	6:35	-	-	6:45	7:00 G

Route 22 Great Barrington Loop

BRTA is proposing **specific changes** to this bus route, including:

All Days:

- Pilot evening route discontinued



Route 34 North Adams Loop

BRTA is proposing **specific changes** to this bus route, including:

All Days:

Reorient timetable stop order to highlight connections at Main St North Adams Ctr

Weekdays:

- First bus arrives as a Route 3 from Williamstown at 6:15am before continuing as Rte 34 towards Walmart N
 Adams for connection with Route 1 towards Pittsfield ITC
- Maintain expanded evening service

Saturdays:

- First bus arrives as Rte 1 from Pittsfield ITC
- Last bus travels as Rte 1 to Pittsfield ITC

Route 34 North Adams Loop

Depart Main St	MCLA on Ashland St. C	Walmart North Adams	MCLA on Ashland St. A.	Mon	day - F	riday	Mass MoCA	Brayton Hill School on Rte 2	Greylock Valley	Arrive Main St North Adams Ctr	
→ Direction of travel →											
		almart		To Mohawk Forest							
6:15 W	6:26	6:30	6:38	6:45	7:00	7:06	7:11	-	-	7:15	
7:15	7:20	7:30	7:38	7:45	8:00	8:06	8:11	-	-	8:15	
8:15	8:20	8:30	8:38	8:45	9:00	9:06	9:11	-	-	9:15	
9:15	9:20	9:30	9:38	9:45	10:00	10:06	10:11	-	-	10:15	
10:15	10:20	10:30	10:38	10:45	11:00	11:06	11:11	-	-	11:15	
11:15	11:20	11:30	11:38	11:45	12:00	12:06	12:11	-	-	12:15	
12:15	12:20	12:30	12:38	11:45	1:00	1:06	1:11	•	-	1:15	
1:15	1:20	1:30	1:38	1:45	2:00	2:06	2:11	-	-	2:15	
2:15	2:20	2:30	2:38	2:54	3:00	3:06	3:11	-	-	3:15	
3:15	3:20	3:30	3:38	3:45	4:00	4:06	4:11	-	-	4:15	
4:15	4:20	4:30	4:38	4:45	5:00	5:06	5:11	-	-	5:15	
5:15	5:20	5:30	5:38	5:45	6:00	6:06	6:11	-	-	6:15	
6:15	6:20	6:30	6:38	6:45	7:00	7:06	7:11	-	-	7:15	
7:15	7:20	7:30	7:38	7:45	8:00	-	-	8:15	8:20	8:25	
8:25	8:30	8:40	8:48	8:55	9:05	-	-	9:25	9:30	9:35	
9:35	9:40	9:50	9:55	10:00	10:10	-	10:17	-	-	10:20	
10:20	-	10:30 S	-	-	-	-	-	-	-	-	



Route 34 North Adams Loop

BRTA is proposing this **Saturday timetable** (changes highlighted below).

Depart Main St	MCLA on Ashland St. C	Walmart w North Adams	MCLA on Ashland St. //-	Depart Main St	Mohawk Forest	Berkshire Medical	Mass MoCA	Brayton Hill School on Rte 2	Greylock Valley	Arrive Main St North Adams Ctr	
	Saturday										
	→ Direction of travel →										
	To W	almart		To Mohawk Forest							
-	-	7:30 E	7:41	7:45	8:00	8:06	8:11	-	-	8:15	
8:15	8:20	8:30	8:38	8:45	9:00	9:06	9:11	-	-	9:15	
9:15	9:20	9:30	9:38	9:45	10:00	10:06	10:11	-	-	10:15	
10:15	10:20	10:30	10:38	10:45	11:00	11:06	11:11	-	-	11:15	
11:15	11:20	11:30	11:38	11:45	12:00	12:06	12:11	-	-	12:15	
12:15	12:20	12:30	12:38	11:45	1:00	1:06	1:11	-	-	1:15	
1:15	1:20	1:30	1:38	1:45	2:00	2:06	2:11	-	-	2:15	
2:15	2:20	2:30	2:38	2:54	3:00	3:06	3:11	-	-	3:15	
3:15	3:20	3:30	3:38	3:45	4:00	4:06	4:11	-	-	4:15	
4:15	4:20	4:30	4:38	4:45	5:00	5:06	5:11	-	-	5:15	
5:15	5:20	5:30	5:38	5:45	6:00	6:06	6:11	-	-	6:15	
6:15	6:20	6:30	6:38	6:45	7:00	7:06	7:11	-	-	7:15	
7:15	7:20	7:30 S	-	-	-	-	-	-	-	-	

Effective July 1, 2022

Monday - Saturday Only

Key	
W	Bus arrives as Route 3 from Williamstown
Е	Bus arrives as Route 1 from Pittsfield ITC
S	Bus returns to Pittsfield ITC as Route 1
D	Bus travels directly to Walmart North Adams via Ashland St
-	No Service
Bold	Bold times are PM Berkshire Regional Transit A





Micro-transit Pilot Service

BRTA is proposing **specific changes** to introduce this new service, including:

Definition: "Micro-transit" is a form of public transit service that operates with smaller vehicles, between specific origins and destinations booked by a customer. Customer must pre-register with the Authority before booking trips on service.

This service will be marketed differently from traditional fixed route and ADA paratransit services.

For the Pilot Program:

- Hours of Operation within limited test area: Monday Friday from 7:30 am 7:30 pm
- Requires use of RMPay for fare payment on-vehicle. No cash or Charlie Card accepted on micro-transit vehicles.
- Available to any customer over 16 years of age, if travelling by themselves. If younger than 16, customers must travel with a companion who is over 16 years of age. Must have same origin and destination.
- Requires pre-registration with the Authority, BRTA will review and approve registrants
- Customer trips must have both an origin and destination within the pilot service area
- Customers must book their trips at least 2 business days (including Saturday) in advance of service date
- Customers must book trips through the existing paratransit call center system (413-499-2782 ext. 3)
- Customer trip purposes initially limited to work or medical appointments for the pilot program.
- All vehicles operate as <u>shared ride</u> with multiple customers on board. Trip durations will be as reasonable as possible; however, no minimum is guaranteed for the pilot program. The goal would be for intown trips no longer than 30 minutes.
- All other current BRTA service rules/policy apply and all customers subject to the BRTA Customer Code of Conduct www.berkshirerta.com/plan-your-trip/rules-policies/



Accessibility Notice

For more information or to request a reasonable accommodation and/or language services, please email info@berkshirerta.com

Para más información o para pedir arreglos razonables y/o servicios lingüísticos, por favor envíe un e-mail <u>info@berkshirerta.com</u>

