

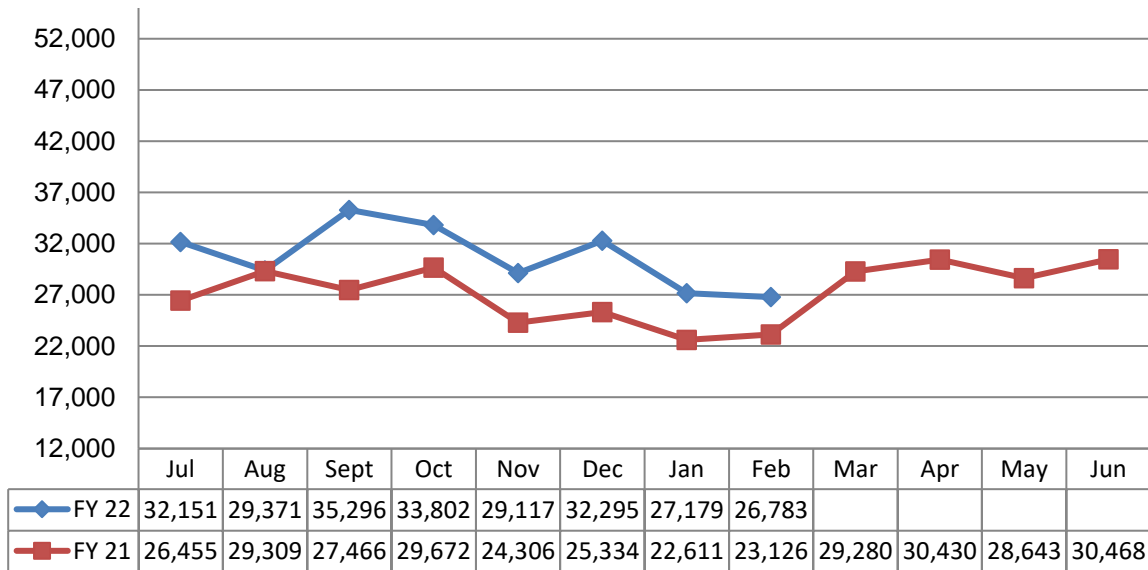


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2021 – February 28, 2022

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	19,596	22,668	- 3,072

### Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
12.20	8.64	3.56

### On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	80.8%	84.2%	- 3.4 %

### Scheduled Trips Adherence

Trips Operated	99.8%
Trips Not Operated	0.2%

### Customers with Bikes or Mobility Devices

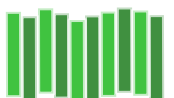
	FY 22	FY 21	Difference
Bikes	2,693	2,519	174
Mobility Devices	973	1,224	-251

### Customers Per Revenue Mile

FY 22	FY 21	Difference
0.45	0.35	0.10

### Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.91	1.69	- 0.78



## Total Ridership by Route Year to Date

