

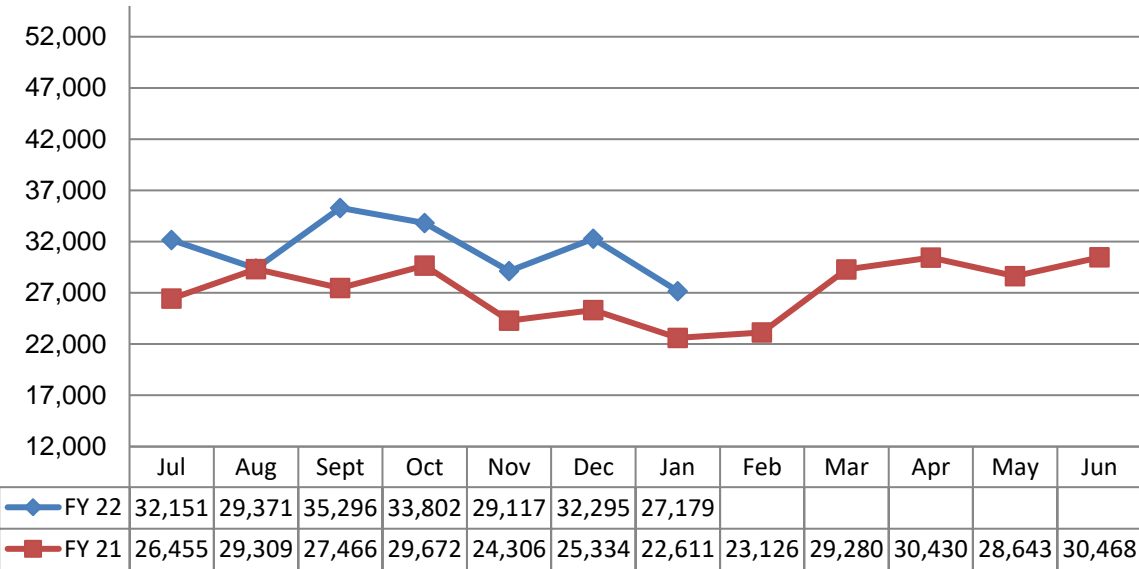


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – January 31, 2022

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	21,951	34,780	- 12,829

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
12.77	9.18	3.59

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	80.7%	90.5%	- 9.8 %

Scheduled Trips Adherence

Trips Operated	99.8%
Trips Not Operated	0.2%

Customers with Bikes or Mobility Devices

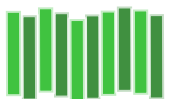
	FY 22	FY 21	Difference
Bikes	2,552	2,373	179
Mobility Devices	918	1,065	-147

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.45	0.35	0.10

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.83	1.53	- 0.70



Total Ridership by Route Year to Date

