

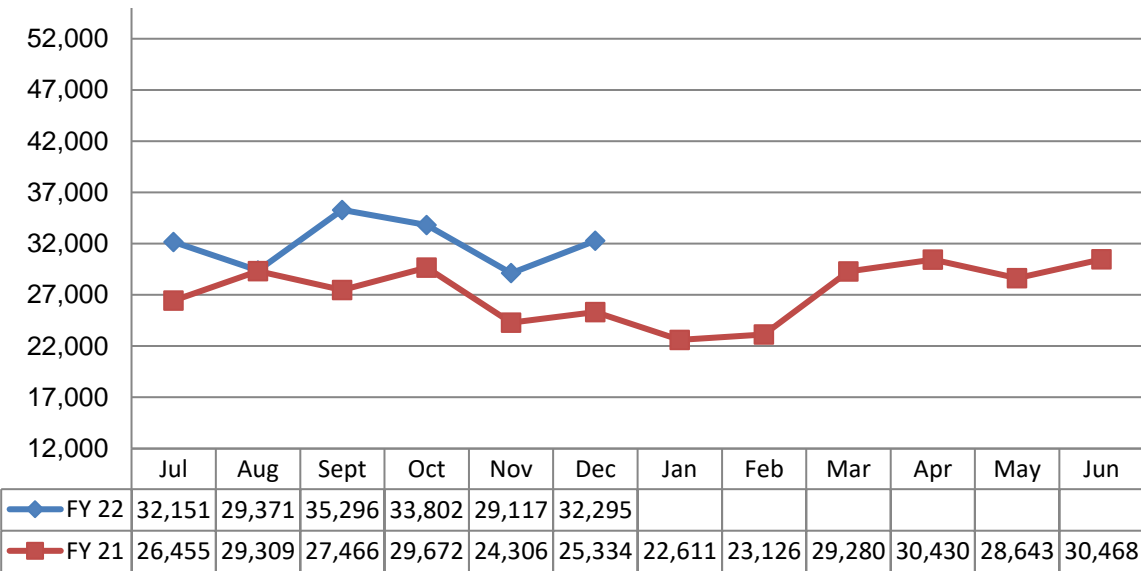


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – December 31, 2021

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	24,530.8	37,808.3	- 13,277.5

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
13.02	9.23	3.79

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	80.2%	91.4%	- 11.2%

Scheduled Trips Adherence

Trips Operated	99.9%
Trips Not Operated	0.1%

Customers with Bikes or Mobility Devices

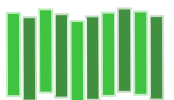
	FY 22	FY 21	Difference
Bikes	2,425	2,134	291
Mobility Devices	848	915	- 67

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.46	0.36	0.10

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.96	1.54	- 0.58



Total Ridership by Route Year to Date

