

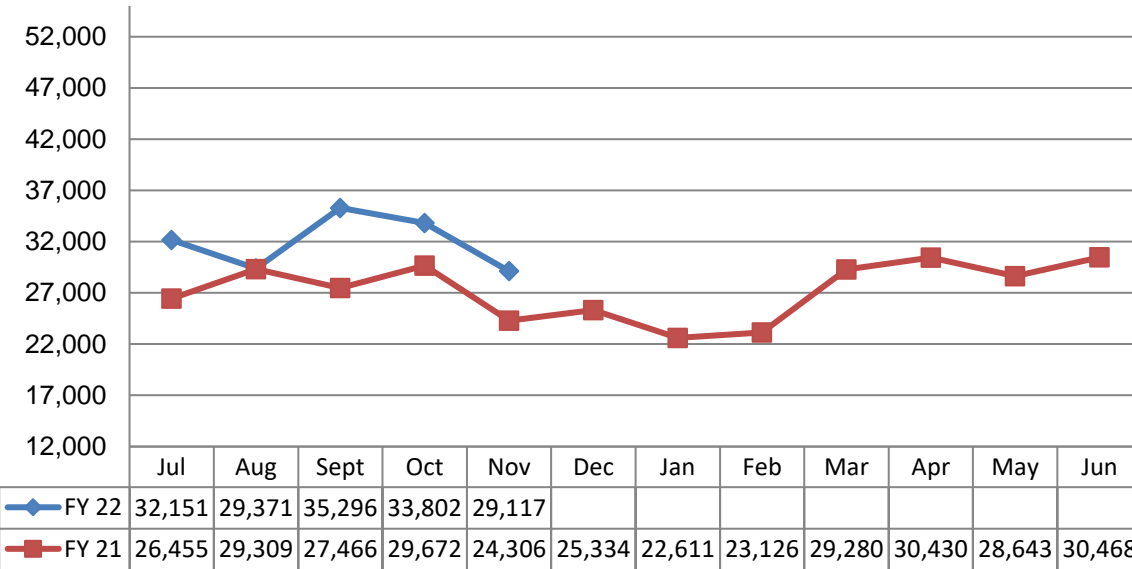


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – November 30, 2021

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	21,607.80	37,925.08	-16,317.28

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
15.02	9.47	5.55

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	79.7%	91.0%	-11.3 %

Scheduled Trips Adherence

Trips Operated	99.9%
Trips Not Operated	0.1%

Customers with Bikes or Mobility Devices

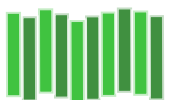
	FY 22	FY 21	Difference
Bikes	2193	1875	318
Mobility Devices	747	727	20

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.46	0.36	0.10

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
1.16	1.58	-0.42



Total Ridership by Route Year to Date

