

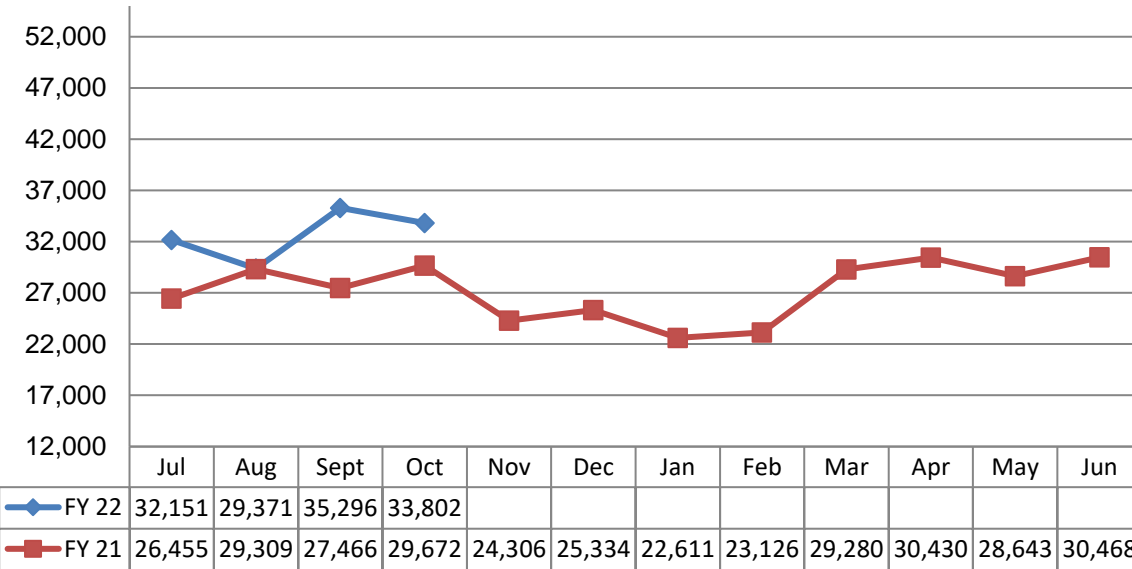


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2021 – October 31, 2021

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	20,243.66	34,144.64	-13,900.98

### Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
15.31	10.63	4.68

### On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	78.49%	90.30%	-11.81 %

### Scheduled Trips Adherence

Trips Operated	99.88%
Trips Not Operated	0.12%

### Customers with Bikes or Mobility Devices

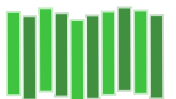
	FY 22	FY 21	Difference
Bikes	1850	1653	197
Mobility Devices	596	600	4

### Customers Per Revenue Mile

FY 22	FY 21	Difference
0.46	0.37	0.09

### Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
1.41	1.95	-0.54



## Total Ridership by Route Year to Date

