

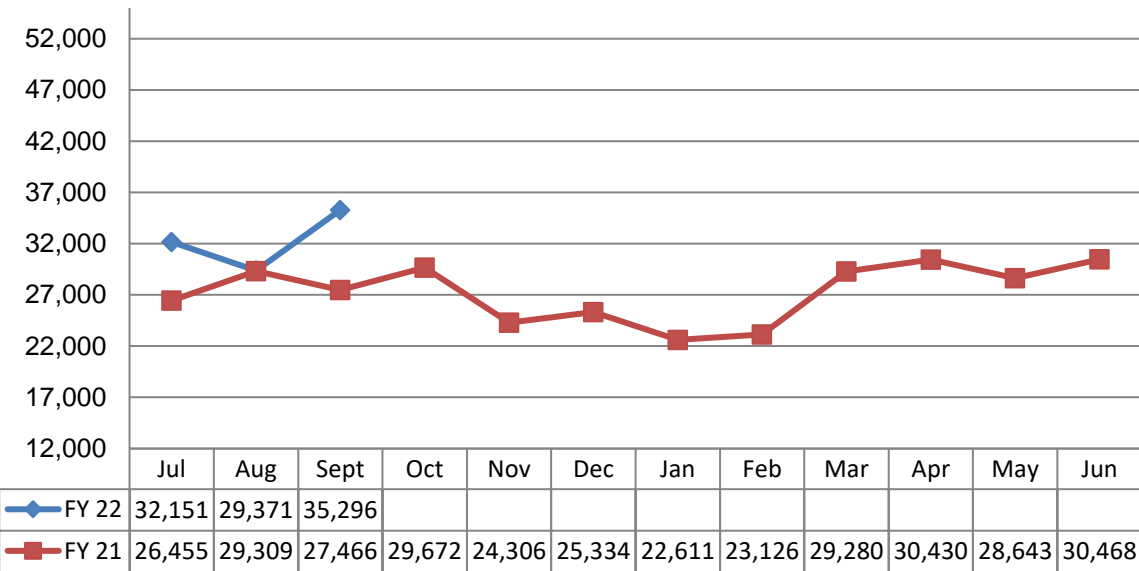


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – September 30, 2021

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	36,509.60	28,321.68	8,187.92

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
17.56	0.08	17.48

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	81.02%	93.46%	-12.44 %

Scheduled Trips Adherence

Trips Operated	99.88%
Trips Not Operated	0.12%

Customers with Bikes or Mobility Devices

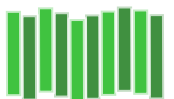
	FY 22	FY 21	Difference
Bikes	1442	1346	96
Mobility Devices	478	451	27

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.44	0.37	0.07

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.46	0.38	-0.08



Total Ridership by Route Year to Date

