

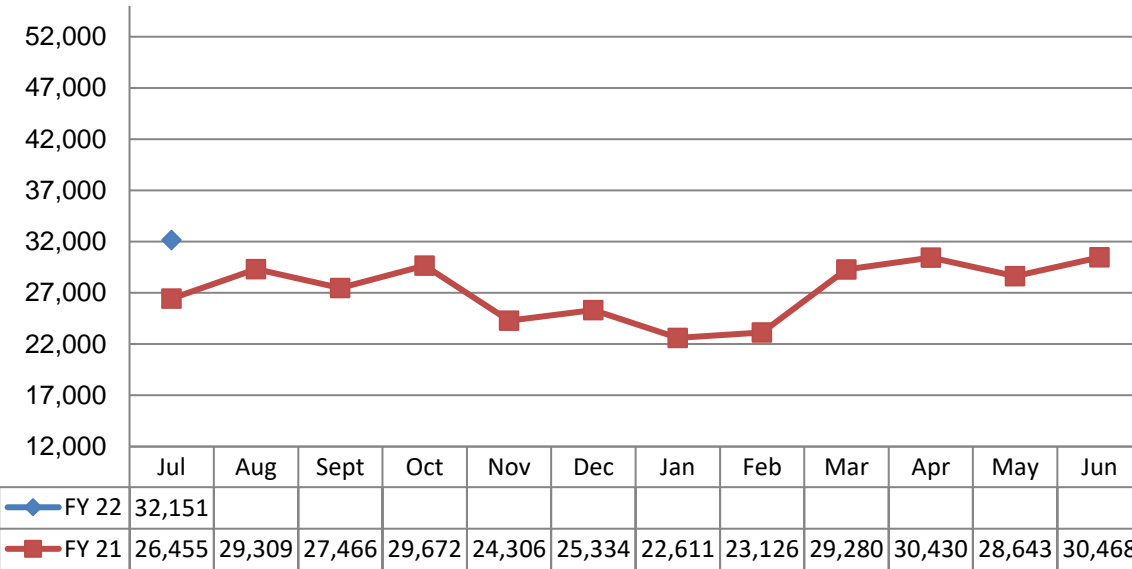


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2021 – July 31, 2021

### Total Fixed Route Ridership



### Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	76,907.10	18,054.10	58,853

### Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
3.11	11.34	-8.23

### On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	76.26%	94.05%	- 17.79%

### Scheduled Trips Adherence

Trips Operated	99.82%
Trips Not Operated	0.18%

### Customers with Bikes or Mobility Devices

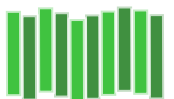
	FY 22	FY 21	Difference
Bikes	455	411	44
Mobility Devices	168	146	20

### Customers Per Revenue Mile

FY 22	FY 21	Difference
0.42	0.37	- 0.05

### Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.00	2.77	- 2.77



## Total Ridership by Route Year to Date

