

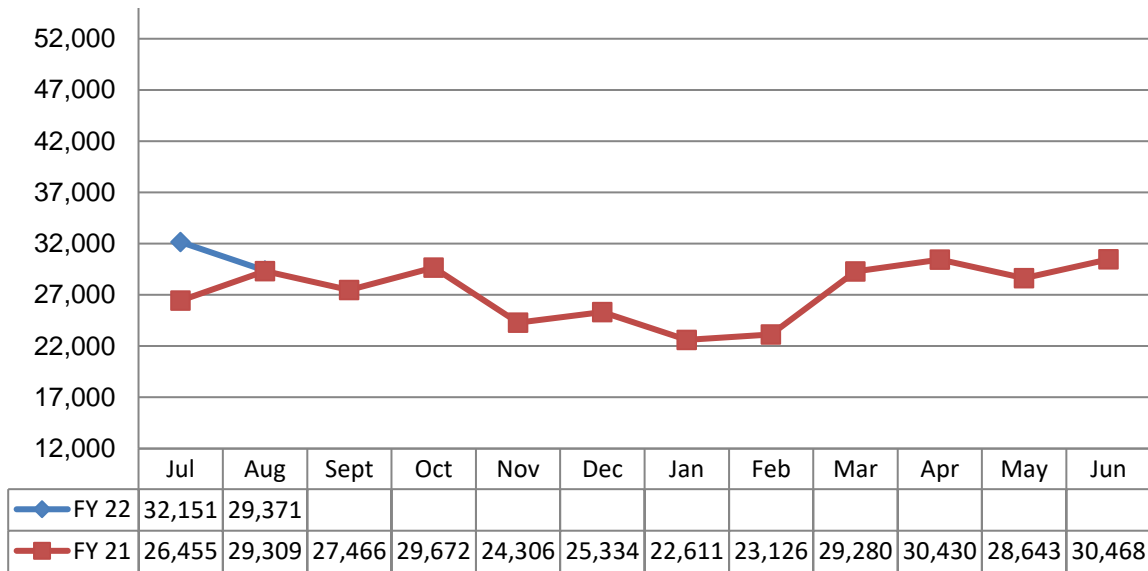


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2021 – August 31, 2021

Total Fixed Route Ridership



Maintenance Statistics

	FY 22	FY 21	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0 %
Mean Distance Between Failure	77,060	29,595.37	47,464.63

Valid Customer Complaints per 100k Customers

FY 22	FY 21	Difference
17.88	10.76	7.12

On-time Performance

Departures	FY 22	FY 21	Difference
No later than five (5) minutes past scheduled time	76.47%	93.77%	- 17.30%

Scheduled Trips Adherence

Trips Operated	99.89%
Trips Not Operated	0.11%

Customers with Bikes or Mobility Devices

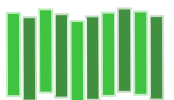
	FY 22	FY 21	Difference
Bikes	924	984	-60
Mobility Devices	305	306	-1

Customers Per Revenue Mile

FY 22	FY 21	Difference
0.40	0.38	0.02

Preventable Accidents per 100k Miles

FY 22	FY 21	Difference
0.00	2.70	-2.70



Total Ridership by Route Year to Date

