

## **Berkshire Regional Transit Authority**



### BRTA Shared Ride Access to Work Study



November 2017

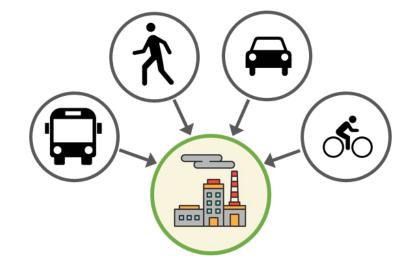


Transportation Solutions Building Better Communities



# Access to transportation for low wage workers is needed for economic and workforce development

- Employers have identified a difficulty filling jobs locally
- Workers in Berkshire County communities without access to a car can't easily get to jobs in Berkshire County
- Fixed route bus service does not meet the needs of:
  - Second or third shift workers
  - Those that work on Sunday
  - Those whose homes or jobs may be more than a mile from a fixed route.



#### Study Background



- Berkshire Regional Transit Authority (BRTA) met with the Legislative Delegation in January 2017 to discuss the concept of assembling a network of transportation providers already operating in Berkshire County that could be contracted to perform shared-ride, work-related transportation.
- BRTA received a MassDOT grant in July 2017 to conduct this study.





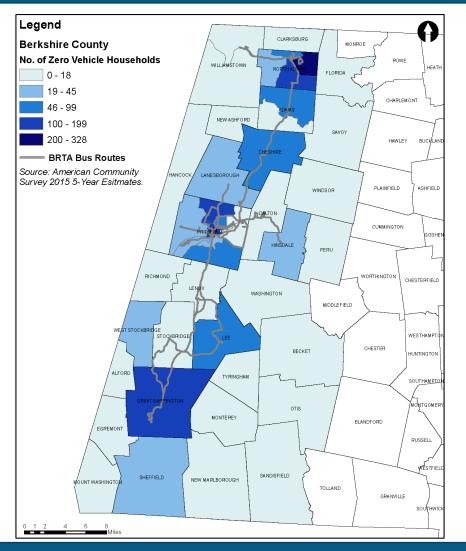


- Examine the current unmet employment transportation need
- Identify employment centers
- Develop a service concept for a shared-ride employment network that makes use of existing transportation assets and service providers.



#### Many Households Don't Have a Car



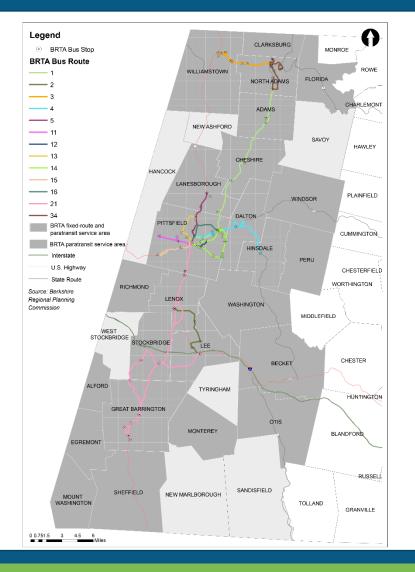


The highest numbers of households without a car are located in:

- North Adams
- Pittsfield
- Great Barrington

### Public Transit Challenges in Berkshire County

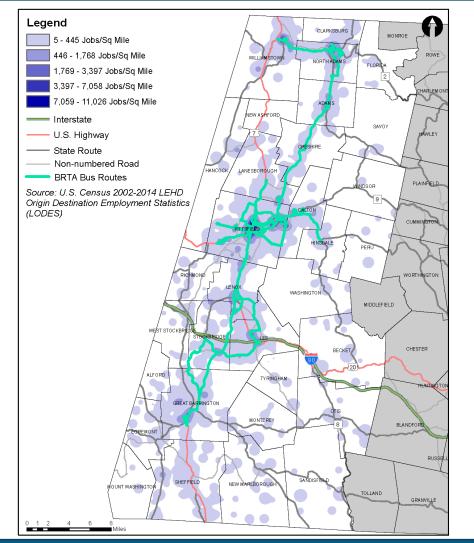




- Large area that is sparsely developed.
- Long distances between communities.
- Shortage of operating funds means:
  - Buses don't run frequently
  - No evening service
  - No Sunday service

#### Where are the Jobs Located?





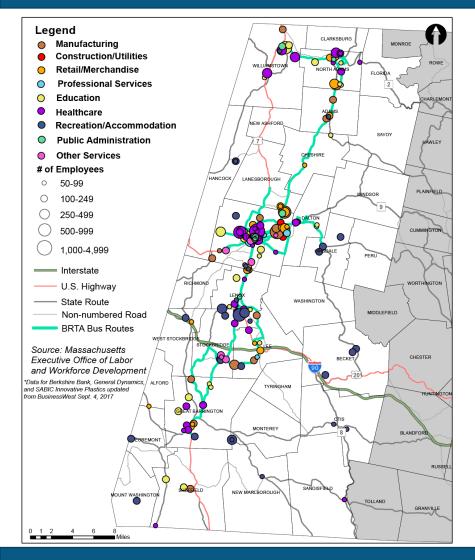
- Largest concentration of jobs is in Pittsfield.
- BRTA provides access to jobs located along major transportation corridors

#### but,

• Many jobs are more than a mile from a bus route, particularly in the Southern Berkshires.

#### **Employment Centers and Sectors**





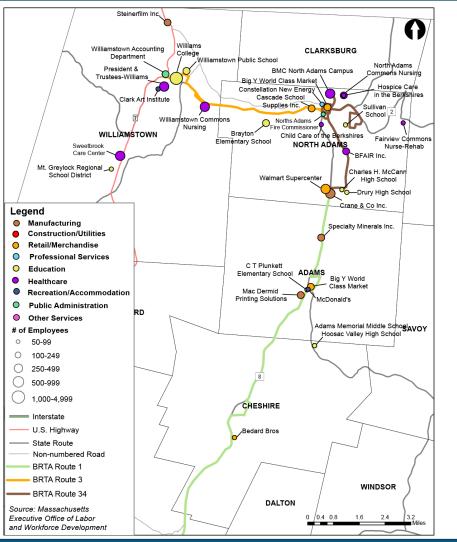
# The largest number of jobs in Berkshire County are in:

- Health Care/Social Service
- Retail Trade
- Educational Services
- Accommodations/Food Service
- Manufacturing

All have multiple shifts or work hours that extend beyond the hours of bus service.

#### Top Employers – North Adams, Adams, Williamstown

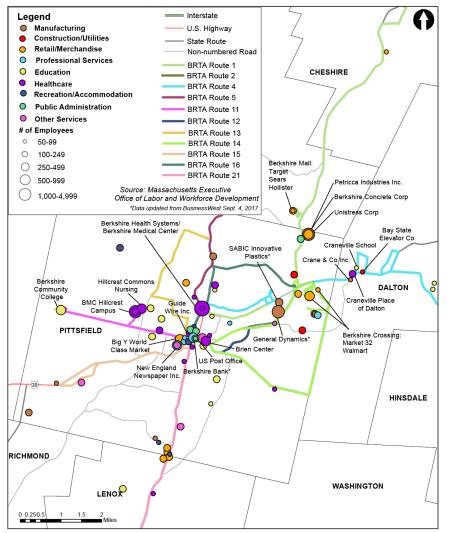




- Williams College is the largest employer
- Health care provides a large
  number of jobs:
  - Williamstown Commons Nursing
  - Sweetbrook Care Center
  - BMC- North Adams Campus
- Walmart is the largest retail employer
- Crane & Co. is the largest
  manufacturing employer

#### Top Employers – Pittsfield, Dalton



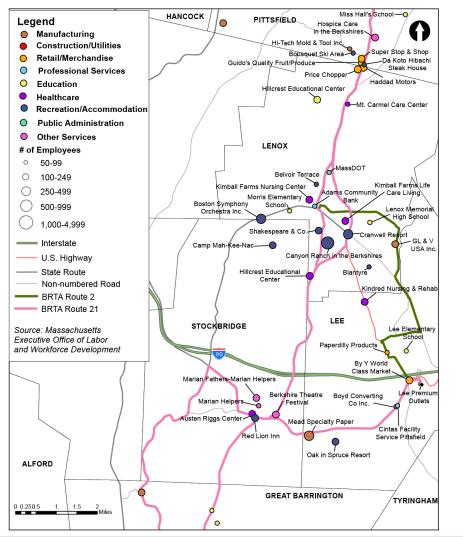


## The largest employers and most jobs are in Pittsfield

- Health care employs the most people:
  - Berkshire Medical Center
  - Berkshire Health Systems
  - BMC Hillcrest Campus
- Manufacturing is important
  - General Dynamics
  - Petricca Industries/ Unistress
  - Top retail employers
    - Big Y
    - Walmart
    - Market 32

#### Top Employers –Lenox, Lee, Stockbridge



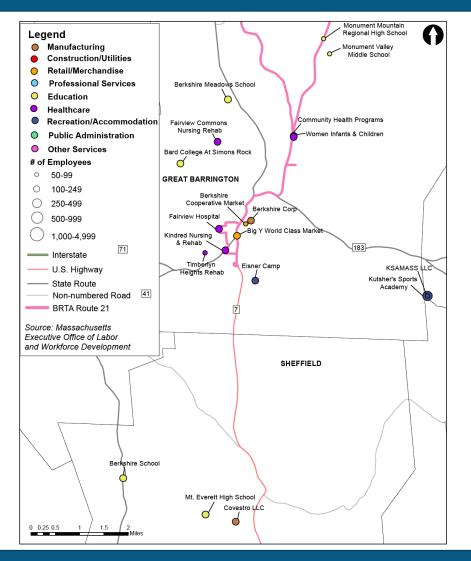


The Accommodations/Food Service Sector employs the most people

- Canyon Ranch is the largest
  employer
- Mead Specialty Papers is the largest employer in the Manufacturing Sector
- Lee Premium Outlets and Big Y provide the most retail jobs.

#### Top Employers – Great Barrington & Sheffield





#### Health Care and Education are the predominant employment sectors

- Health Care
  - Fairview Hospital
  - Fairview Commons
  - Kindred Nursing & Rehab
  - Community Health Programs
- Education
  - Bard College
  - Berkshire Meadows School
  - Berkshire Community College
- Covestro is the largest manufacturer

#### Recommendations



- <u>Short-term</u> Implement a pilot program for shared ride service on evenings and Sundays using existing BRTA paratransit vehicles and human services transportation providers.
- <u>Longer –Term</u> Develop a partnership with employers and institutions to establish a Transportation Management Association (TMA) to manage a range of mobility services.



### Proposed Shared Ride Pilot Service Concept



#### Purpose: Provide transportation to and from work when the fixed route buses are not running

- The service would operate in the evenings and on weekends:
  - Monday through Saturday from 6PM to Midnight
  - Sunday to be determined based on public comment
- Service would be available to the general public.
- Rides would be shared with other passengers using:
  - Existing, available paratransit vehicles (the purple buses) operated by BRTA
  - Vehicles provided by existing human service transportation providers.
- Service would be provided to and from locations in communities that are within the BRTA fixed route and paratransit service areas.

- Interim stops would not be allowed
- Riders looking to use the service would need to call in to BRTA by 5 PM the day before the ride to arrange for the service. This could also potentially be done on line in the future.
- Fares would be based on number of towns travelled through.
  - A base fare for travel within one town
  - Each additional town of travel would require an additional fee
  - Fares to be determined.
- Service would be a pilot program to start. BRTA is looking for private partners such as businesses to share costs for the service.



#### What is a TMA?



A membership-based, public-private partnership of businesses, institutions and municipalities that join together to provide transportation alternatives to driving alone in cars to work.

- Services can include:
- Employment shuttles
- Shuttle connections to transit stops
- Ride-matching
- Van pooling
- Emergency/Guaranteed Ride Home
- Commuter Benefits Program from employers
  - Allows employees to set aside money on a pre-tax basis to pay for qualitied workrelated transportation expenses for transit, van pools etc. Employers can provide a match up to a specified limit.







## Please Contact:

Berkshire Regional Transit Authority ATTN: Shared Ride to Work 1 Columbus Avenue, Suite 201 Pittsfield, MA 01201

> or info@berkshirerta.com

> www.berkshirerta.com



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