

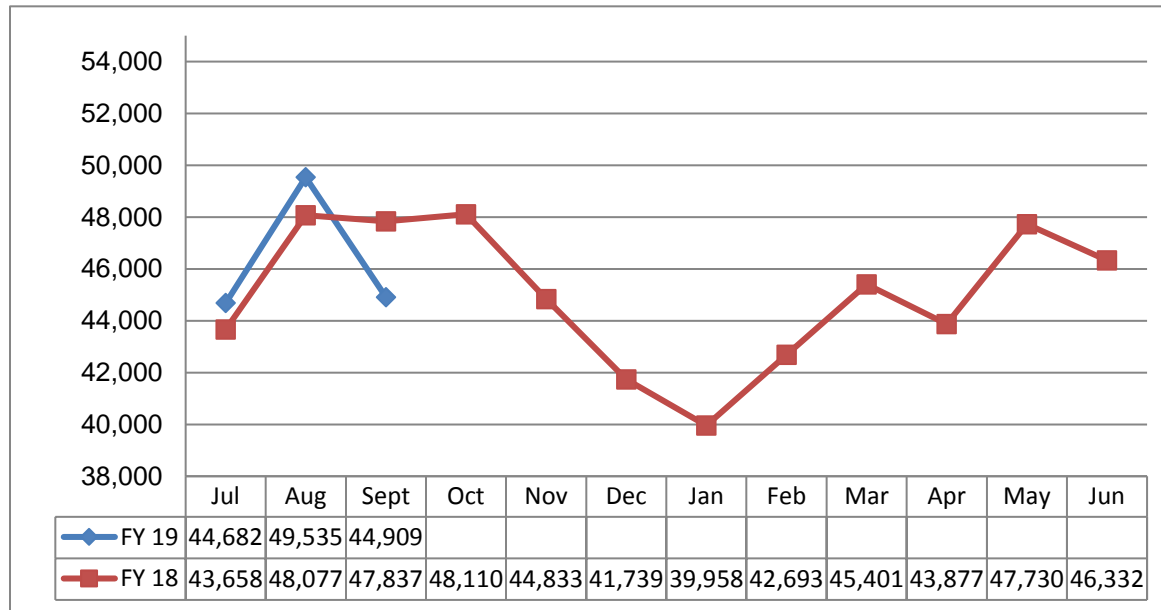


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2018 - September 30, 2018

Fixed Route Ridership



Maintenance Statistics

	FY 19	FY 18	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	78,574.37	34,898.21	43,676.16

Customer Complaints per 100k Passengers (Valid)

FY 19	FY 18	Difference
3.60	4.30	- 0.70

On-time Performance

Departures	FY 19	FY 18	Difference
No later than five (5) minutes past scheduled time	91.34 %	91.33 %	0.01 %

Scheduled Trips Adherence

Trips Operated	98.85 %
Trips Not Operated	1.15 %

Passengers with Bikes or Mobility Devices

	FY 19	FY 18	Difference
Bikes	2,233	2,600	- 367
Mobility Devices	498	658	-160

Passengers Per Revenue Mile

FY 19	FY 18	Difference
0.59	0.57	+ 0.02

Preventable Accidents per 100k Miles

FY 19	FY 18	Difference
0.42	1.23	- 0.81

