

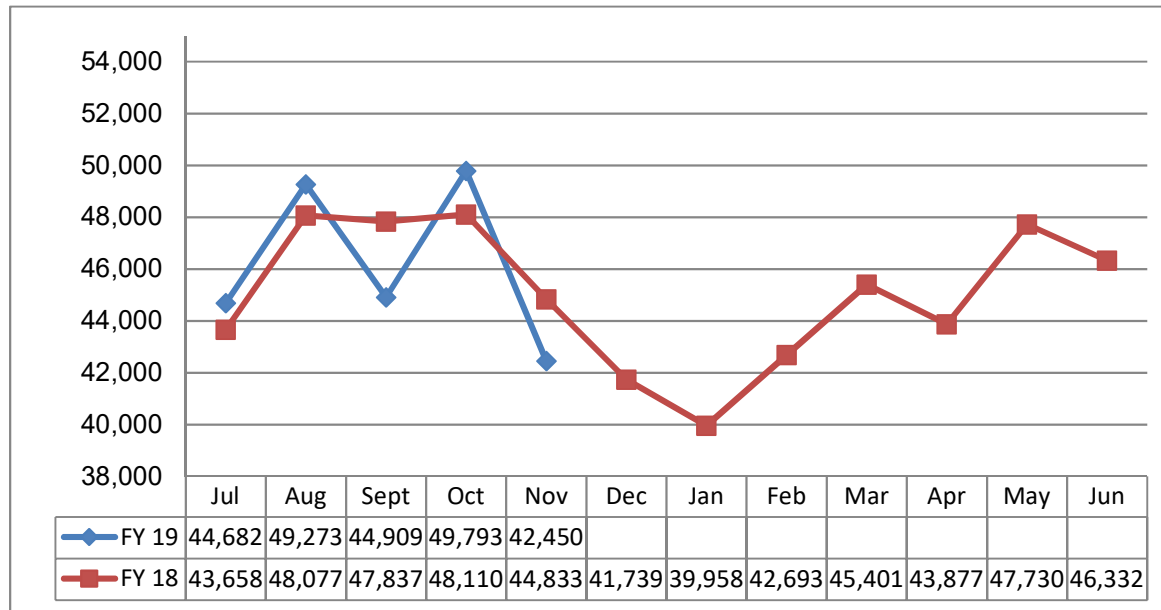


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2018 – November 30, 2018

### Fixed Route Ridership



### Maintenance Statistics

	FY 19	FY 18	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	179,242.38	50,561	128,681.38

### Valid Customer Complaints per 100k Passengers

FY 19	FY 18	Difference
2.04	3.01	-0.97

### On-time Performance

Departures	FY 19	FY 18	Difference
No later than five (5) minutes past scheduled time	91.71%	91.80%	- 0.09%

### Scheduled Trips Adherence

Trips Operated	99.60%
Trips Not Operated	0.40%

### Passengers with Bikes or Mobility Devices

	FY 19	FY 18	Difference
Bikes	3,270	3,883	- 613
Mobility Devices	805	991	-186

### Passengers Per Revenue Mile

FY 19	FY 18	Difference
0.59	0.58	0.01

### Preventable Accidents per 100k Miles

FY 19	FY 18	Difference
0.51	0.99	- 0.48

