

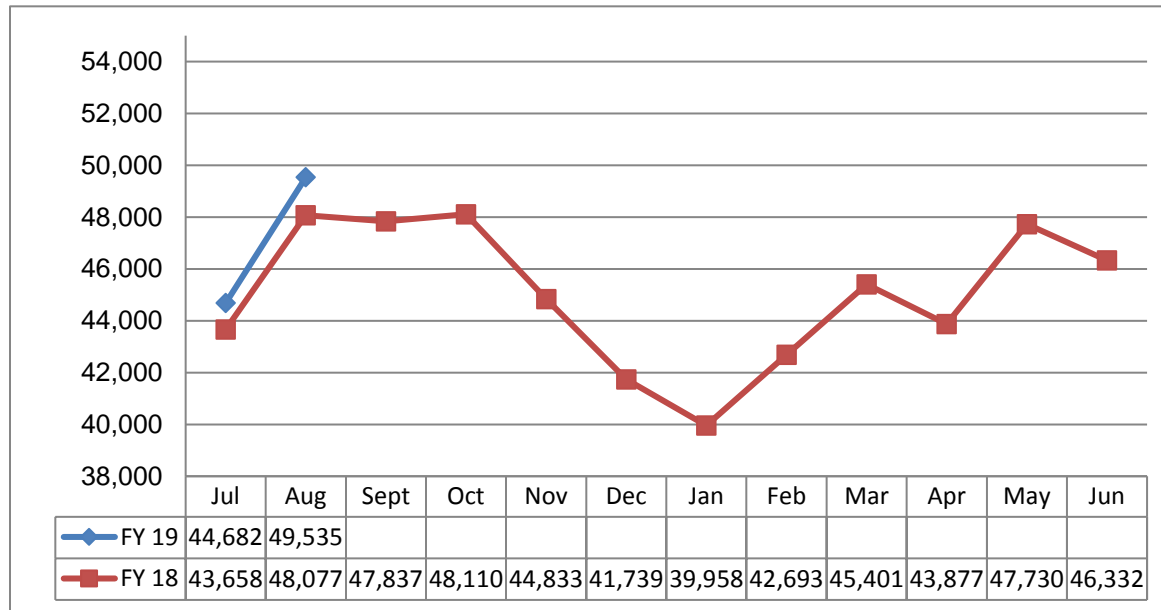


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2018 – August 31, 2018

Fixed Route Ridership



Maintenance Statistics

	FY 19	FY 18	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	81,539	23,399	58,140

Customer Complaints per 100k Passengers (Valid)

FY 19	FY 18	Difference
2.12	4.36	- 2.24

On-time Performance

Departures	FY 19	FY 18	Difference
No later than five (5) minutes past scheduled time	92.02 %	92.00 %	0.02 %

Scheduled Trips Adherence

Trips Operated	99.12 %
Trips Not Operated	0.88 %

Passengers with Bikes or Mobility Devices

	FY 19	FY 18	Difference
Bikes	1,515	1,913	- 398
Mobility Devices	376	431	- 55

Passengers Per Revenue Mile

FY 19	FY 18	Difference
0.58	0.56	+ 0.02

Preventable Accidents per 100k Miles

FY 19	FY 18	Difference
0	1.83	- 1.83

