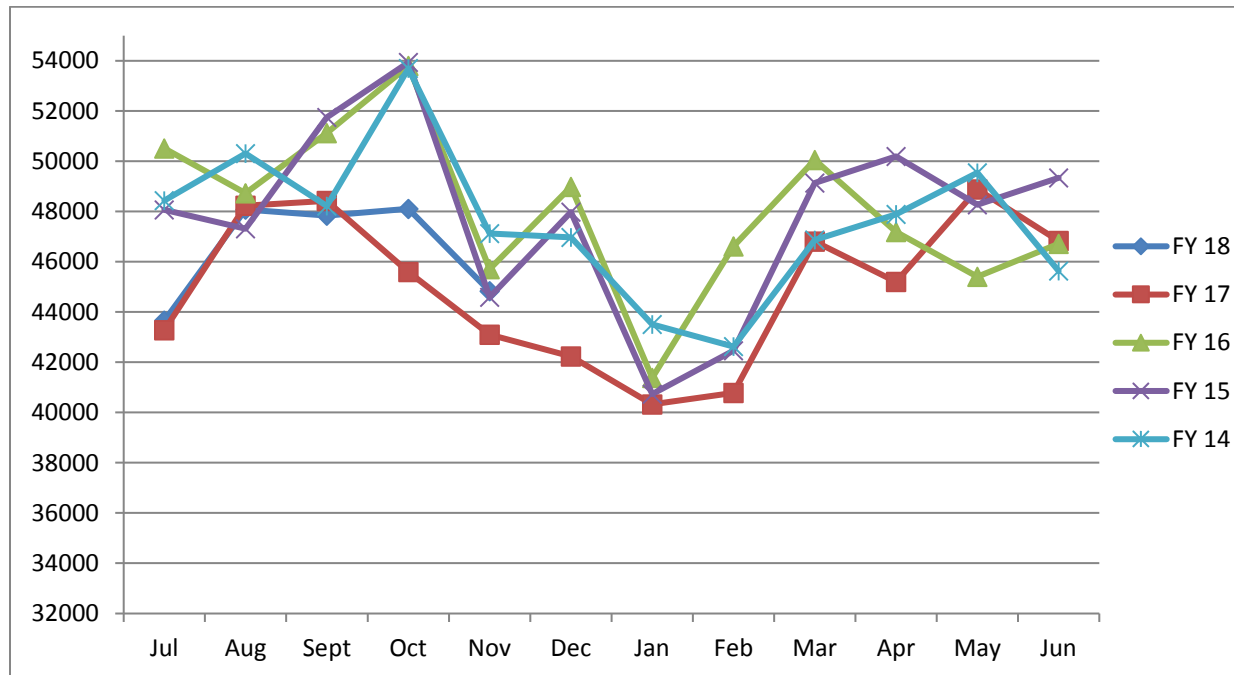


Year to Date Fixed Route Performance Measures (July, 2017 – November, 2017)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
100.00%	0.00%

Bike and Wheel Chair Passenger

Bike Passengers	FY 18	FY 17	Difference
	3883	4158	-275
Wheelchair Passengers	FY 18	FY 17	Difference
	991	983	8

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY18	FY17	Difference
	91.80%	91.80%	0.00%

Passengers Per Mile

Passengers Per Revenue Mile	FY18	FY17	Difference
	0.58	0.60	-0.02

Year to Date Fixed Route Performance Measures (July, 2017 – November, 2017)



Maintenance

Preventive Maintenance Performed On Time	FY 18	FY 17	Difference	Miles Between Breakdowns	FY 18	FY 17	Difference
	100.0%	100.0%	0.0		50561	412995	-362434

Customer Complaints

Complaints per 100k Passengers	FY 18	FY 17	Difference
	3.01	5.69	-2.68

Preventable Accidents

Accidents per 100k Miles	FY 18	FY 17	Difference
	0.99	0.97	0.02