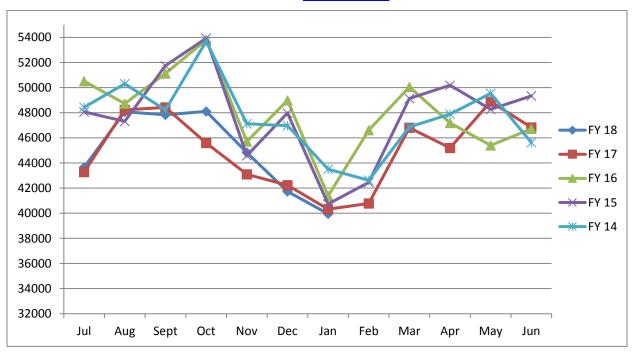
Year to Date Fixed Route Performance Measures (July, 2017 – January, 2018)

Ridership





Schedule Trips Adherence

Percent of Trips	Percent of trips not	
Operated	Operated	
100.00%	0.00%	

Bike and Wheel Chair Passenger

Bike	FY 18	FY 17	Difference
Passengers	4416	4763	-347
Wheelchair	FY 18	FY 17	Difference
Passengers	1222	1197	25

On Time Service

Service Leaving the designated stop within 5	FY18	FY17	Difference
minutes of scheduled time.	91.71%	92.00%	-0.29%

Passengers Per Mile

Passengers Per	FY18	FY17	Difference
Revenue Mile	0.56	0.56	0.00

Year to Date Fixed Route Performance Measures (July, 2017 – January, 2018)



Maintenance

Preventive Maintenance	FY 18	FY 17	Difference	Miles	FY 18	FY 17	Difference
Performed On Time	100.0%	100.0%	0.0	Between Breakdowns	56559	293101	-236542

Customer Complaints

Complaints per 100k	FY 18	FY 17	Difference
Passengers	2.86	6.11	-3.25

Preventable Accidents

Accidents			
per 100k	FY 18	FY 17	Difference
Miles	0.88	0.68	0.20