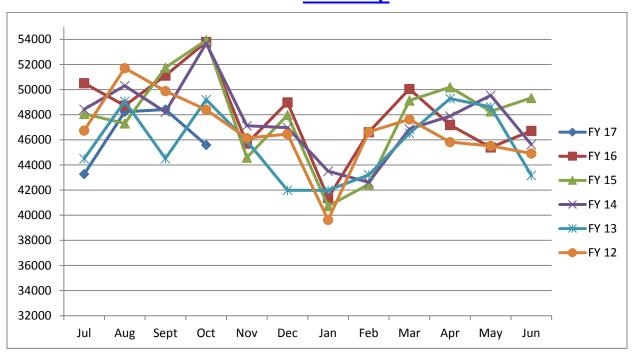
Year to Date Fixed Route Performance Measures (July, 2016 – October, 2016)

Ridership





Schedule Trips Adherence

Percent of Trips	Percent of trips not
•	•
Operated	Operated
100.000%	0.000%

Bike and Wheel Chair Passenger

Bike	FY 17	7 FY 16 Differen	
Passengers	3583	3479	104
Wheelchair Passengers	FY 17	FY 16	Difference
	849	1016	-167

On Time Service

Service Leaving the designated stop within 5	FY17	FY16	Difference
minutes of scheduled time.	91.75%	86.75 %	5

Passengers Per Mile

Passengers Per	FY17	FY16	Difference
Revenue Mile	0.62	0.67	-0.05

Year to Date Fixed Route Performance Measures (July, 2016 – October, 2016)



Maintenance

Preventive Maintenance	FY 17	FY 16	Difference	Miles	FY 17	FY 16	Difference
Performed On Time	100.0%	100.0%	0.0	Between Breakdowns	243965	7090	236875

Customer Complaints

Complaints per 100k	FY 17	FY 16	Difference
Passengers	5.39	9.80	-4.41

Preventable Accidents

Accidents per 100k	FY 17	FY 16	Difference
Miles	0.92	0.49	0.43