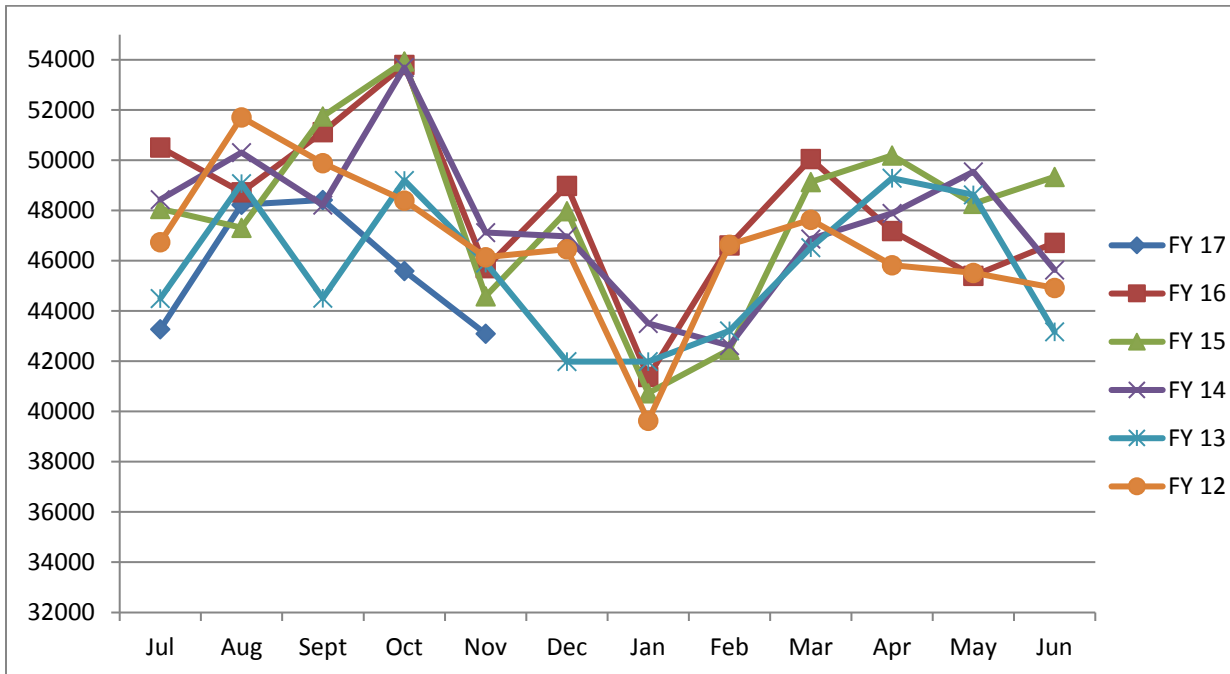


Year to Date Fixed Route Performance Measures (July, 2016 – November, 2016)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
100.000%	0.000%

Bike and Wheel Chair Passenger

Bike	FY 17	FY 16	Difference
Passengers	4158	3982	176
Wheelchair	FY 17	FY 16	Difference
Passengers	983	1268	-285

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY17	FY16	Difference
	91.80%	86.60%	5.2

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.60	0.67	-0.07

Year to Date Fixed Route Performance Measures (July, 2016 – November, 2016)



Maintenance

Preventive Maintenance Performed On Time	FY 17	FY 16	Difference	Miles Between Breakdowns	FY 17	FY 16	Difference
	100.0%	100.0%	0.0		412995	10909	402086

Customer Complaints

Complaints per 100k Passengers	FY 17	FY 16	Difference
	5.69	9.20	-3.51

Preventable Accidents

Accidents per 100k Miles	FY 17	FY 16	Difference
	0.97	0.24	0.73