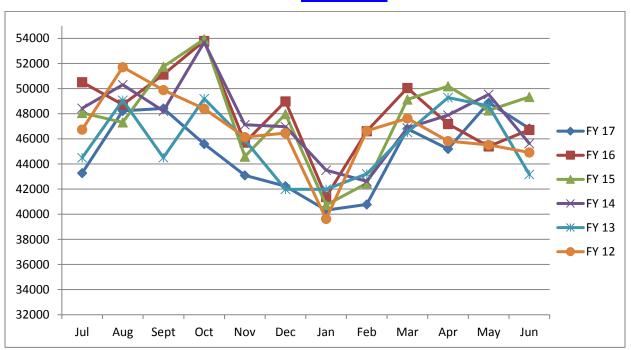
# Year to Date Fixed Route Performance Measures (July, 2016 – June, 2017)

### **Ridership**





### **Schedule Trips Adherence**

Percent of Trips	Percent of trips not
Operated	Operated
99.977%	0.023%

#### **Bike and Wheel Chair Passenger**

Bike	FY 17	FY 17 FY 16	
Passengers	7427	7667	-240
Wheelchair	FY 17	FY 16	Difference
Passengers	2032	2669	-637

#### **On Time Service**

Service Leaving the designated stop within 5	FY17	FY16	Difference
minutes of scheduled time.	92.00%	87.00%	5.00%

#### Passengers Per Mile

Passengers Per	ers FY17	FY16	Difference
Revenue Mile	0.56	0.62	-0.06

# Year to Date Fixed Route Performance Measures (July, 2016 – June, 2017)



#### **Maintenance**

Preventive Maintenance	FY 17	FY 16	Difference	Miles	FY 17	FY 16	Difference
Performed On Time	100.0%	100.0%	0.0	Between Breakdowns	99944	12909	87035

## **Customer Complaints**

Complaints per 100k	FY 17	FY 16	Difference
Passengers	537	7.98	-2.61

## **Preventable Accidents**

Accidents			
per 100k	FY 17	FY 16	Difference
Miles	1.00	0.29	0.71