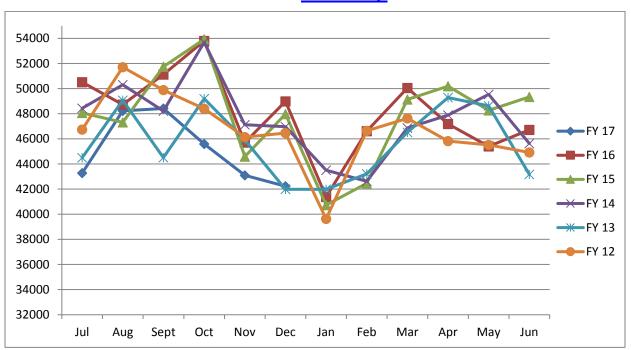
Year to Date Fixed Route Performance Measures (July, 2016 – December, 2016)

Ridership





Schedule Trips Adherence

Percent of Trips	Percent of trips not	
Operated	Operated	
100.000%	0.000%	

Bike and Wheel Chair Passenger

Bike	FY 17 FY 16		Difference	
Passengers	4456	4374	82	
Wheelchair Passengers	FY 17	FY 16	Difference	
	1085	1504	-419	

On Time Service

Service Leaving the designated stop within 5	FY17	FY16	Difference
minutes of scheduled time.	92%	86.50%	6.5

Passengers Per Mile

Passengers Per Revenue Mile	FY17	FY16	Difference
	0.57	0.66	-0.09

Year to Date Fixed Route Performance Measures (July, 2016 – December, 2016)



Maintenance

Preventive Maintenance	FY 17	FY 16	Difference	Miles	FY 17	FY 16	Difference
Performed On Time	100.0%	100.0%	0.0	Between Breakdowns	412995	10909	402086

Customer Complaints

Complaints per 100k	FY 17	FY 16	Difference
Passengers	5.16	8.03	-2.87

Preventable Accidents

Accidents per 100k	FY 17 FY 16	FY 16	Difference
Miles	0.79	0.20	0.59