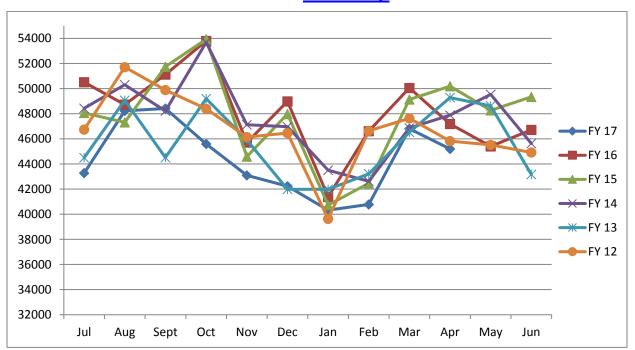
## Year to Date Fixed Route Performance Measures (July, 2016 – April, 2017)

#### **Ridership**





## **Schedule Trips Adherence**

Percent of Trips	Percent of trips not
Operated	Operated
99.973%	0.027%

#### **Bike and Wheel Chair Passenger**

Bike	FY 17 FY 16		Difference	
Passengers	5878	5984	-106	
Wheelchair	FY 17	FY 16	Difference	
Passengers	1594	2212	-618	

#### **On Time Service**

Service Leaving the designated stop within 5	FY17	FY16	Difference
minutes of scheduled time.	92.20%	86.60%	5.60%

#### **Passengers Per Mile**

Passengers Per	FY17	FY16	Difference
Revenue Mile	0.55	0.63	-0.08

# Year to Date Fixed Route Performance Measures (July, 2016 – April, 2017)



#### **Maintenance**

Preventive Maintenance	FY 17	FY 16	Difference	Miles	FY 17	FY 16	Difference
Performed On Time	100.0%	100.0%	0.0	Between Breakdowns	277294	11421	265873

### **Customer Complaints**

Complaints per 100k	FY 17	FY 16	Difference
Passengers	5.40	7.64	-2.24

## **Preventable Accidents**

Accidents per 100k		Difference	
Miles	0.72	0.12	0.60