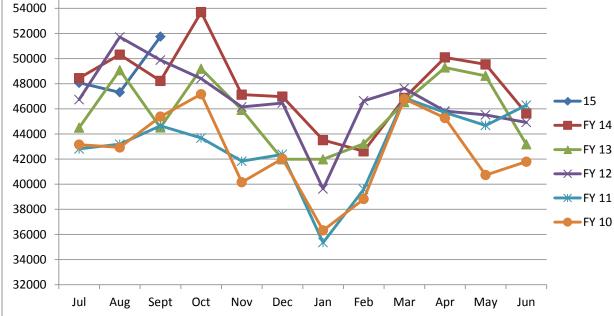
# Year to Date Fixed Route **Performance Measures** (July, 2014 – September, 2014)







### **Schedule Trips Adherence**

Percent of Trips	Percent of trips not	
Operated	Operated	
99.99%	0.01%	

### **Bike and Wheel Chair Passenger**

Bike	FY 15	FY 14	% Difference
Passengers	2,242	1,793	25.04%
Wheelchair Passengers	FY 15	FY 14	% Difference
	677	522	29.69%

## **On Time Service**

Service Leaving the designated stop within 5	FY15	FY14	% Difference
minutes of scheduled time.	88%	90 %	- 2.0%

## **Passengers Per Mile**

Passengers Per	FY15 FY14		% Difference
Revenue Mile	0.67	0.70	-4.28%

## Year to Date Fixed Route Performance Measures (July, 2014 – September, 2014)



#### **Maintenance**

Preventive Maintenance	FY 15	FY 14	% Difference	Miles	FY 15	FY 14	% Difference
Performed On Time	100.0%	100.0%	0.0%	Between Breakdowns	20,592	23,007	-10.49%

## **Customer Complaints**

Complaints			%
per 100k	FY 15	FY 14	Difference
Passengers	6.80	7.48	9.09%

## **Preventable Accidents**

Accidents			% Difference
per 100k	FY 15	FY 14	
Miles	1.6	1.7	-5.88%