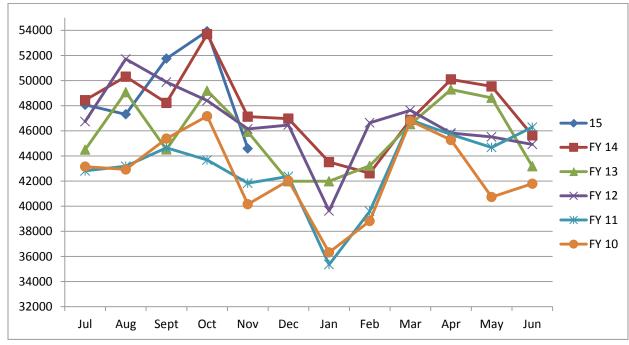
Year to Date Fixed Route Performance Measures (July, 2014 – November, 2014)

<u>Ridership</u>



Schedule Trips Adherence

Percent of Trips	Percent of trips not	
Operated	Operated	
99.99%	0.01%	

Bike and Wheel Chair Passenger

Bike	FY 15	FY 14	% Difference
Passengers	3,347	2,741	22.11%
Wheelchair	FY 15	FY 14	% Difference
Passengers	1,147	826	38.86%

On Time Service

Service Leaving the designated stop within 5	FY15	FY14	% Difference
minutes of scheduled time.	90%	90 %	0.0%

Passengers Per Mile

Passengers Per	FY15	FY14	% Difference
Revenue Mile	0.69	0.70	-1.42%

Year to Date Fixed Route Performance Measures (July, 2014 – November, 2014)



Maintenance

Preventive Maintenance	FY 15	FY 14	% Difference	Miles Between Breakdowns	FY 15	FY 14	% Difference
Performed On Time	100.0%	100.0%	0.0%		21,245	23,007	-7.66%

Customer Complaints

Complaints			%
per 100k	FY 15	FY 14	Difference
Passengers	5.94	7.48	-20.59%

Preventable Accidents

Accidents			% Difference
per 100k	FY 15	FY 14	
Miles	1.5	1.7	-11.76%