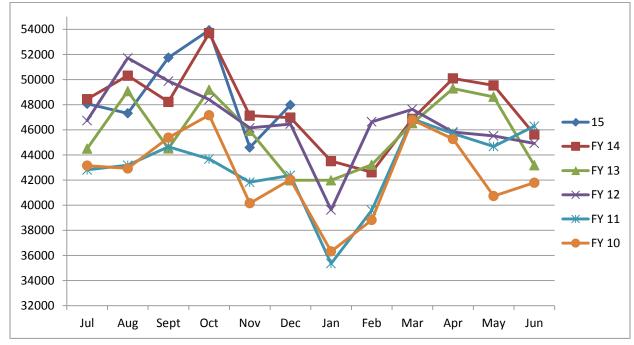
Year to Date Fixed Route Performance Measures (July, 2014 – December, 2014)

<u>Ridership</u>



Schedule Trips Adherence

Percent of Trips	Percent of trips not	
Operated	Operated	
99.99%	0.01%	

Bike and Wheel Chair Passenger

Bike	FY 15	FY 14	% Difference
Passengers	3,669	2905	29.29%
Wheelchair Passengers	FY 15	FY 14	% Difference
	1,344	973	38.12%

On Time Service

Service Leaving the designated stop within 5	FY15	FY14	% Difference
minutes of scheduled time.	90%	90 %	0.0%

Passengers Per Mile

Passengers Per	FY15	FY14	% Difference
Revenue Mile	0.68	0.69	-1.45%

Year to Date Fixed Route Performance Measures (July, 2014 – December, 2014)



Maintenance

Preventive Maintenance	FY 15	FY 14	% Difference	Miles Between Breakdowns	FY 15	FY 14	% Difference
Performed On Time	100.0%	100.0%	0.0%		21,538	23,007	-6.38%

Customer Complaints

Complaints			%
per 100k	FY 15	FY 14	Difference
Passengers	6.71	7.48	-10.29%

Preventable Accidents

Accidents			% Difference
per 100k	FY 15	FY 14	
Miles	1.3	1.7	-23.53%