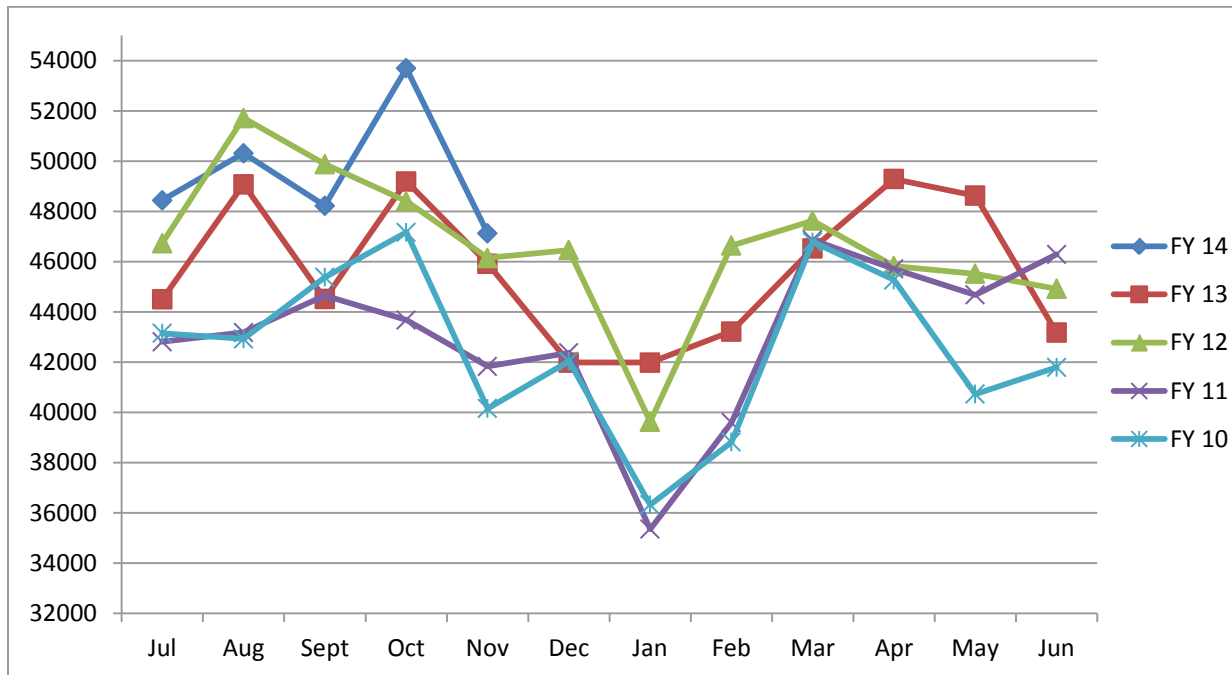


Year to Date Fixed Route Performance Measures (July, 2013 – November, 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.99%	0.01%

Bike and Wheel Chair Passenger

Bike Passengers	FY 13	FY 14	% Difference
	2,460	2,741	11.4%
Wheelchair Passengers	FY 13	FY 14	% Difference
	1,310	826	-36.9%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY13	FY14	% Difference
	90 %	90%	0.0%

Passengers Per Mile

Passengers Per Revenue Mile	FY13	FY14	% Difference
	0.69	0.70	1.5%

Year to Date Fixed Route Performance Measures (July, 2013 – November, 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 13	FY 14	% Difference	Miles Between Breakdowns	FY 13	FY 14	% Difference
	98.8%	100.0%	1.2%		14,917	22,944	53.81%

Customer Complaints

Complaints per 100k Passengers	FY 13	FY 14	% Difference
	9.86	6.05	-38.64%

Preventable Accidents

Accidents per 100k Miles	FY 13	FY 14	% Difference
	1.3	1.8	27.77%