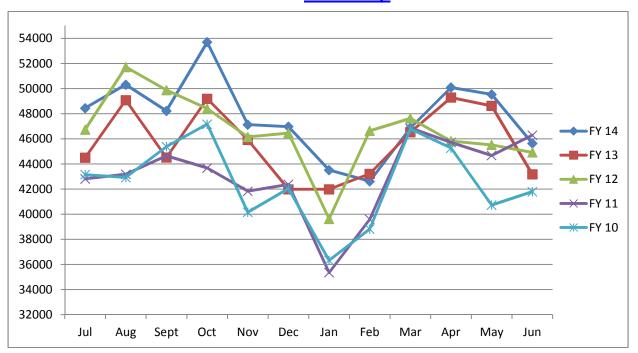
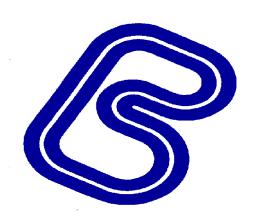
# Year to Date Fixed Route Performance Measures (July, 2013 – June, 2014)

#### **Ridership**





### **Schedule Trips Adherence**

Percent of Trips	Percent of trips not
Operated	Operated
99.98%	0.02%

#### **Bike and Wheel Chair Passenger**

Bike	FY 13	FY 14	% Difference
Passengers	4,310	4,871	13.0%
Wheelchair	FY 13	FY 14	% Difference
Passengers	2,623	1,963	-25.2%

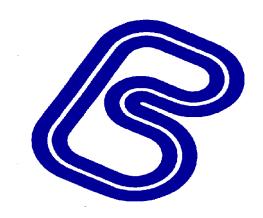
#### **On Time Service**

Service Leaving the designated stop within 5	FY13	FY14	% Difference
minutes of scheduled time.	90 %	90%	0.0%

#### **Passengers Per Mile**

Passengers Per	FY13	FY14	% Difference
Revenue Mile	0.68	0.65	-4.4%

# Year to Date Fixed Route Performance Measures (July, 2013 – June, 2014)



#### **Maintenance**

Preventive Maintenance	FY 13	FY 14	% Difference	Miles	FY 13	FY 14	% Difference
Performed On Time	100.0%	100.0%	0.0%	Between Breakdowns	12,153	19,975	64.36%

## **Customer Complaints**

Complaints			%
per 100k	FY 13	FY 14	Difference
Passengers	9.28	5.58	-39.9%

### **Preventable Accidents**

Accidents			% Difference
per 100k	FY 13	FY 14	
Miles	2.5	1.7	-32.00%