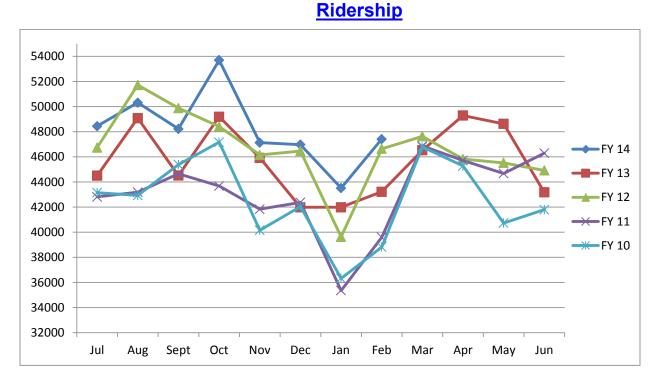
Year to Date Fixed Route Performance Measures (July, 2013 – February, 2014)





Schedule Trips Adherence

Percent of Trips	Percent of trips not	
Operated	Operated	
99.97%	0.03%	

Bike and Wheel Chair Passenger

Bike	FY 13	FY 14	% Difference
Passengers	2,989	3,203	7.2%
Wheelchair Passengers	FY 13	FY 14	% Difference
	1,876	1,187	-36.7%

On Time Service

Service Leaving the designated stop within 5	FY13	FY14	% Difference
minutes of scheduled time.	90 %	90%	0.0%

Passengers Per Mile

Passengers Per		FY14	% Difference
Revenue Mile	0.68	0.68	0.0%

Year to Date Fixed Route Performance Measures (July, 2013 – February, 2014)



Maintenance

Preventive Maintenance	FY 13	FY 14	% Difference	Miles	FY 13	FY 14	% Difference
Performed On Time	98.36%	100.0%	1.7%	Between Breakdowns	13,820	17,958	29.94%

Customer Complaints

Complaints			%
per 100k	FY 13	FY 14	Difference
Passengers	9.67	4.40	-54.5%

Preventable Accidents

Accidents			% Difference
per 100k	FY 13	FY 14	
Miles	1.0	1.6	60.00%