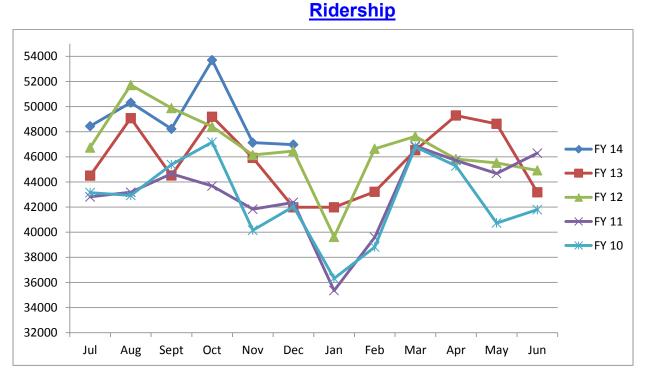
# Year to Date Fixed Route Performance Measures (July, 2013 – December, 2013)





## **Schedule Trips Adherence**

Percent of Trips	Percent of trips not	
Operated	Operated	
99.96%	0.04%	

#### Bike and Wheel Chair Passenger

Bike	FY 13	FY 14	% Difference
Passengers	2,713	2,905	7.1%
Wheelchair Passengers	FY 13	FY 14	% Difference
	1,528	973	-36.3%

# **On Time Service**

Service Leaving the designated stop within 5	FY13	FY14	% Difference
minutes of scheduled time.	90 %	90%	0.0%

# Passengers Per Mile

Passengers Per	FY13	FY14	% Difference
Revenue Mile	0.68	0.69	1.5%

# Year to Date Fixed Route Performance Measures (July, 2013 – December, 2013)



#### **Maintenance**

Preventive Maintenance	FY 13	FY 14	% Difference	Miles	FY 13	FY 14	% Difference
Performed On Time	98.9%	100.0%	1.1%	Between Breakdowns	13,150	20,464	57.00%

## **Customer Complaints**

Complaints per 100k	FY 13	FY 14	% Difference
Passengers	10.12	5.08	-49.8%

## **Preventable Accidents**

Accidents			% Difference
per 100k	FY 13	FY 14	
Miles	0.7	1.5	100.43%