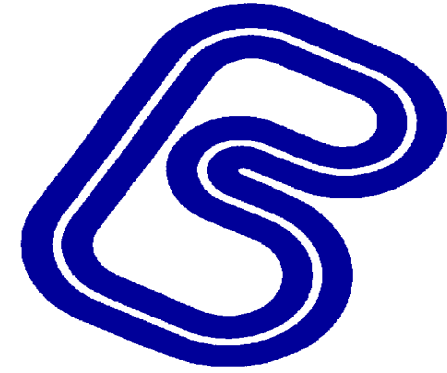
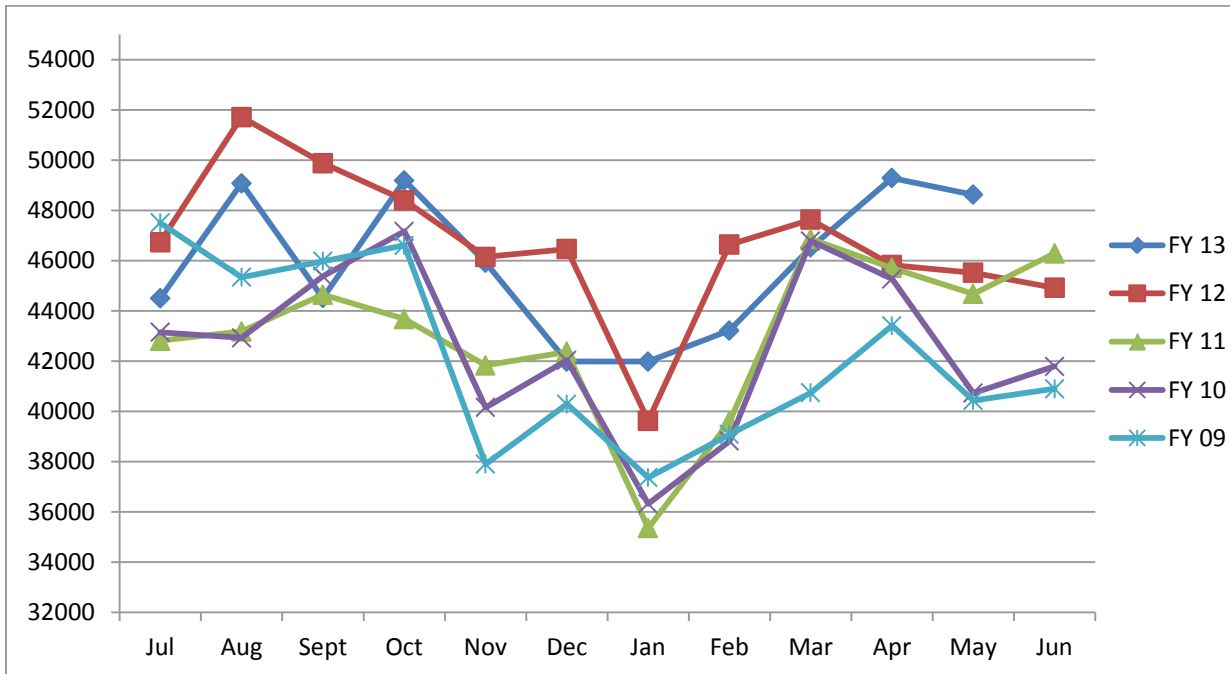


Year to Date Fixed Route Performance Measures (July 2012 – May 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

Bike Passengers	FY 12	FY 13	% Difference
	3,337	3,870	16.0%
Wheelchair Passengers	FY 12	FY 13	% Difference
	1,970	2,445	24.1%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY12	FY13	% Difference
	90 %	90%	0.0%

Passengers Per Mile

Passengers Per Revenue Mile	FY12	FY13	% Difference
	0.69	0.68	-1.4%

Year to Date Fixed Route Performance Measures (July 2012 – May 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 12	FY 13	% Difference	Miles Between Breakdowns	FY 12	FY 13	% Difference
	97.5%	98.7%	1.23%		8,796	11,818	34.30%

Customer Complaints

Complaints per 100k Passengers	FY 12	FY 13	% Difference
	11.66	9.68	-16.99%

Preventable Accidents

Accidents per 100k Miles	FY 12	FY 13	% Difference
	2.1	2.5	19.0%