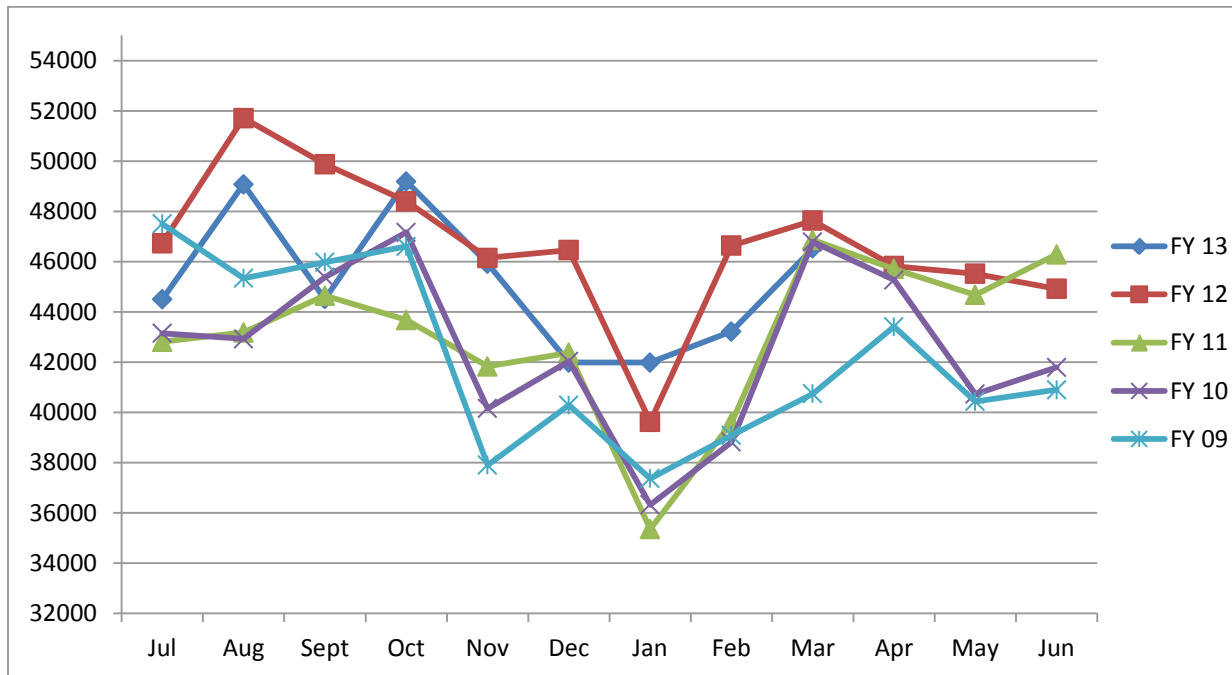


Year to Date Fixed Route Performance Measures (July, 2012 – March, 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.99%	0.01%

Bike and Wheel Chair Passenger

	FY 12	FY 13	% Difference
Bike Passengers	2,560	3,165	23.6%
Wheelchair Passengers	1,548	2,047	32.2%

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY12	FY13	% Difference
	90.29 %	90%	-0.32%

Passengers Per Mile

Passengers Per Revenue Mile	FY12	FY13	% Difference
	0.69	0.68	-1.4%

Maintenance

Preventive Maintenance Performed On Time	FY 12	FY 13	% Difference	Miles Between Breakdowns	FY 12	FY 13	% Difference
	98%	99.4%	1.4%		8,160	14,289	75.1%

Customer Complaints

Complaints per 100k Passengers	FY 12	FY 13	% Difference
	7.32	5.36	-26.7%

Preventable Accidents

Accidents per 100k Miles	FY 12	FY 13	% Difference
	1.34	0.89	-33.6%