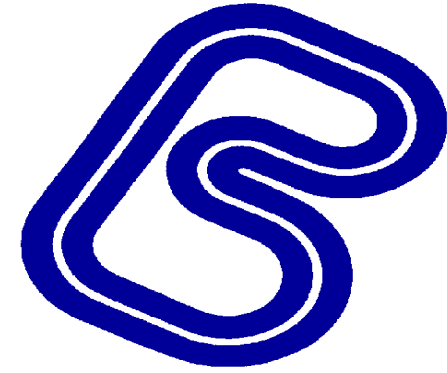
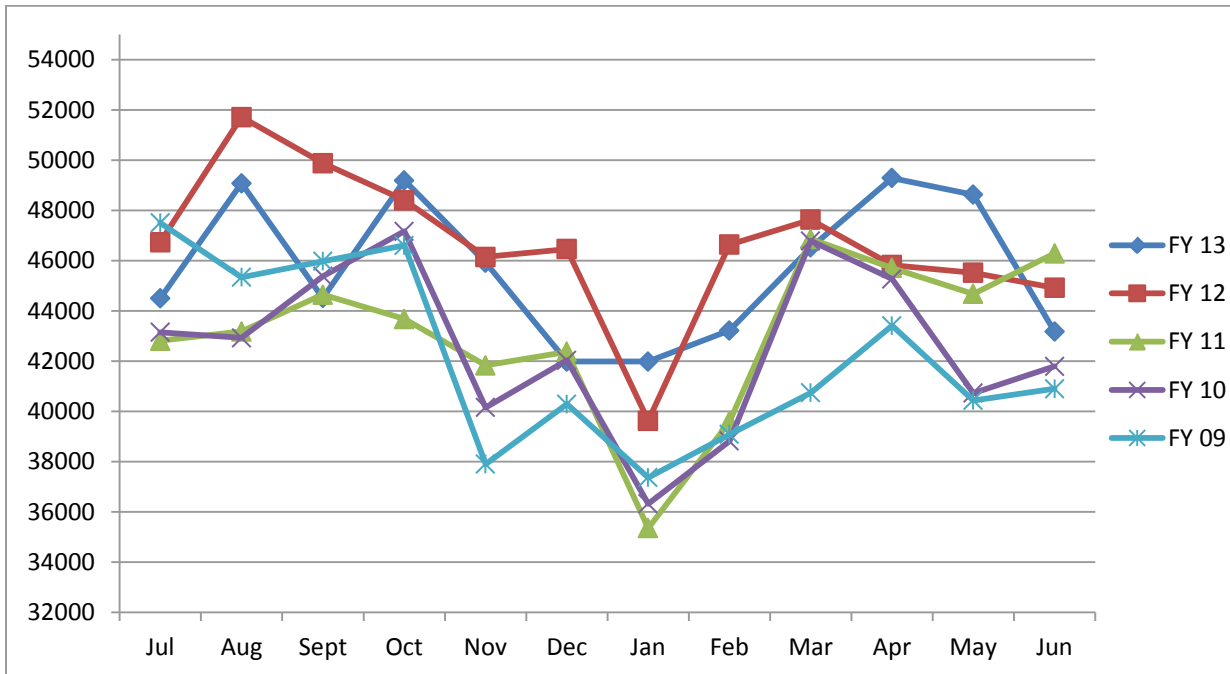


Year to Date Fixed Route Performance Measures (July, 2012 – June, 2013)



Ridership



Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
99.98%	0.02%

Bike and Wheel Chair Passenger

	FY 12	FY 13	% Difference
Bike Passengers	3,800	4,310	13.4%
Wheelchair Passengers	2,212	2,623	18.6%

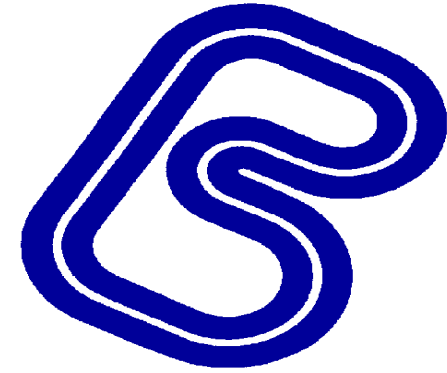
On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY12	FY13	% Difference
	90 %	90%	0.0%

Passengers Per Mile

Passengers Per Revenue Mile	FY12	FY13	% Difference
	0.69	0.68	-1.4%

Year to Date Fixed Route Performance Measures (July, 2012 – June, 2013)



Maintenance

Preventive Maintenance Performed On Time	FY 12	FY 13	% Difference	Miles Between Breakdowns	FY 12	FY 13	% Difference
	97.9%	98.4%	0.51%		8,425	12,152	44.24%

Customer Complaints

Complaints per 100k Passengers	FY 12	FY 13	% Difference
	11.08	9.11	-10.98%

Preventable Accidents

Accidents per 100k Miles	FY 12	FY 13	% Difference
	2.1	2.8	25.0%