

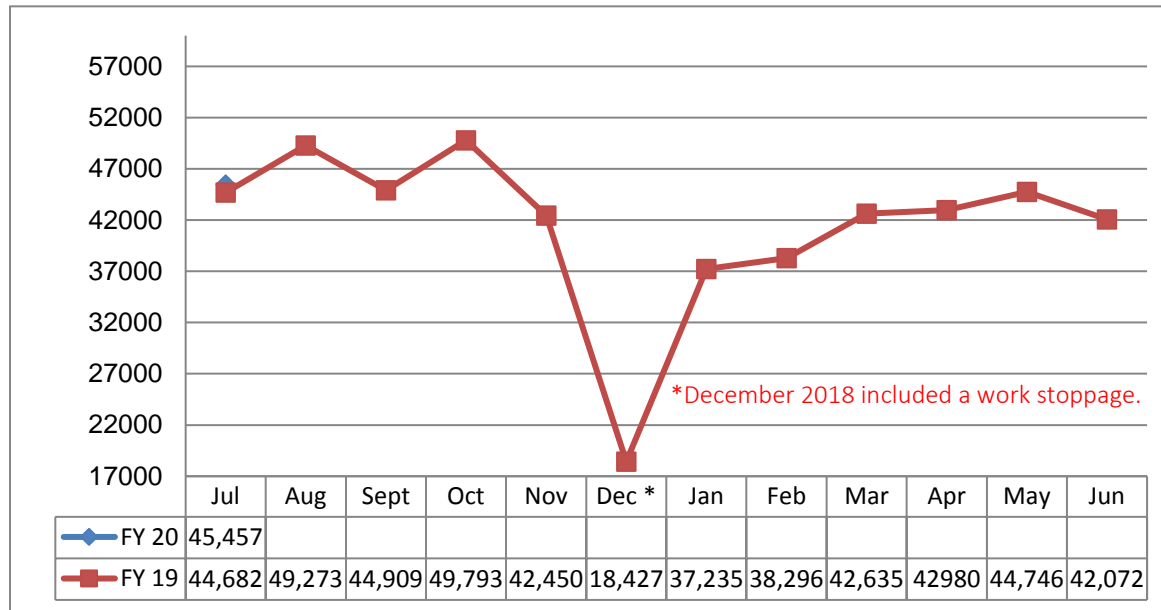


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

July 1, 2019 – July 31, 2019

### Fixed Route Ridership \*



### Maintenance Statistics

	FY 20	FY 19	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	84,878.0	78,239.0	9,639.0

### Valid Customer Complaints per 100k Customers

FY 20	FY 19	Difference
8.79	0	8.79

### On-time Performance

Departures	FY 20	FY 19	Difference
No later than five (5) minutes past scheduled time	90.08 %	92.03 %	- 1.95 %

### Scheduled Trips Adherence

Trips Operated	100.00 %
Trips Not Operated	0.00 %

### Customers with Bikes or Mobility Devices

	FY 20	FY 19	Difference
Bikes	627	708	- 81
Mobility Devices	254	151	103

### Customers Per Revenue Mile

FY 20	FY 19	Difference
0.54	0.57	- 0.03

### Preventable Accidents per 100k Miles

FY 20	FY 19	Difference
0.00	1.28	- 1.28

