

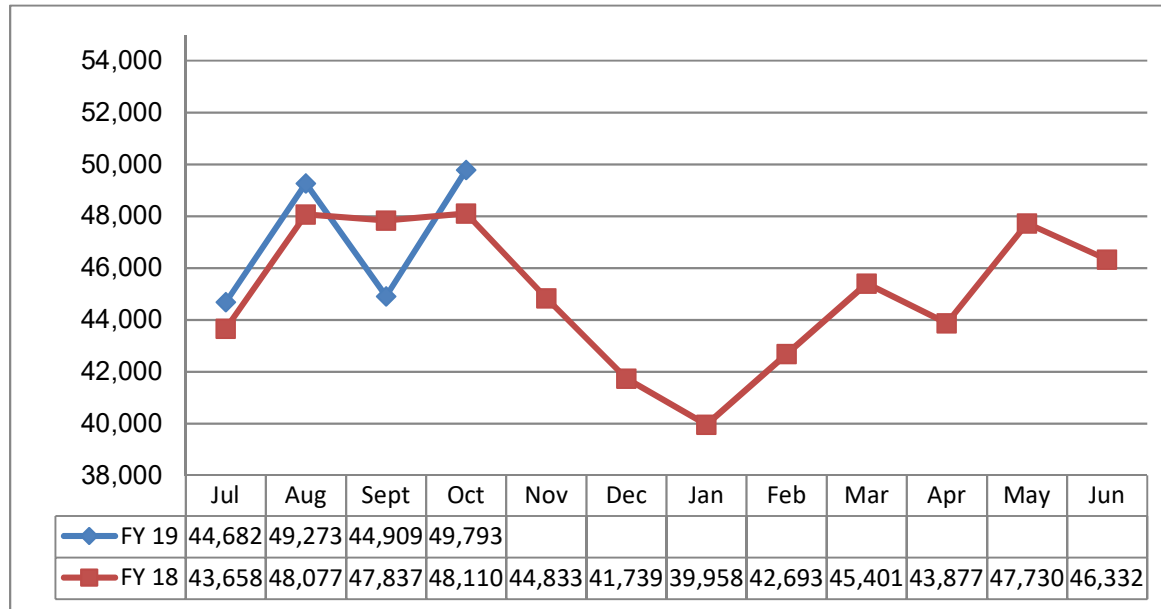


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2018 – October 31, 2018

Fixed Route Ridership



Maintenance Statistics

	FY 19	FY 18	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	105,326.07	40,679.86	61,649.91

Customer Complaints per 100k Passengers (Valid)

FY 19	FY 18	Difference
4.24	3.20	1.04

On-time Performance

Departures	FY 19	FY 18	Difference
No later than five (5) minutes past scheduled time	91.81 %	91.50%	0.31 %

Scheduled Trips Adherence

Trips Operated	99.55%
Trips Not Operated	0.45%

Passengers with Bikes or Mobility Devices

	FY 19	FY 18	Difference
Bikes	2,875	3,358	- 483
Mobility Devices	638	853	-215

Passengers Per Revenue Mile

FY 19	FY 18	Difference
0.60	0.58	+ 0.02

Preventable Accidents per 100k Miles

FY 19	FY 18	Difference
0.63	1.23	- 0.60

