

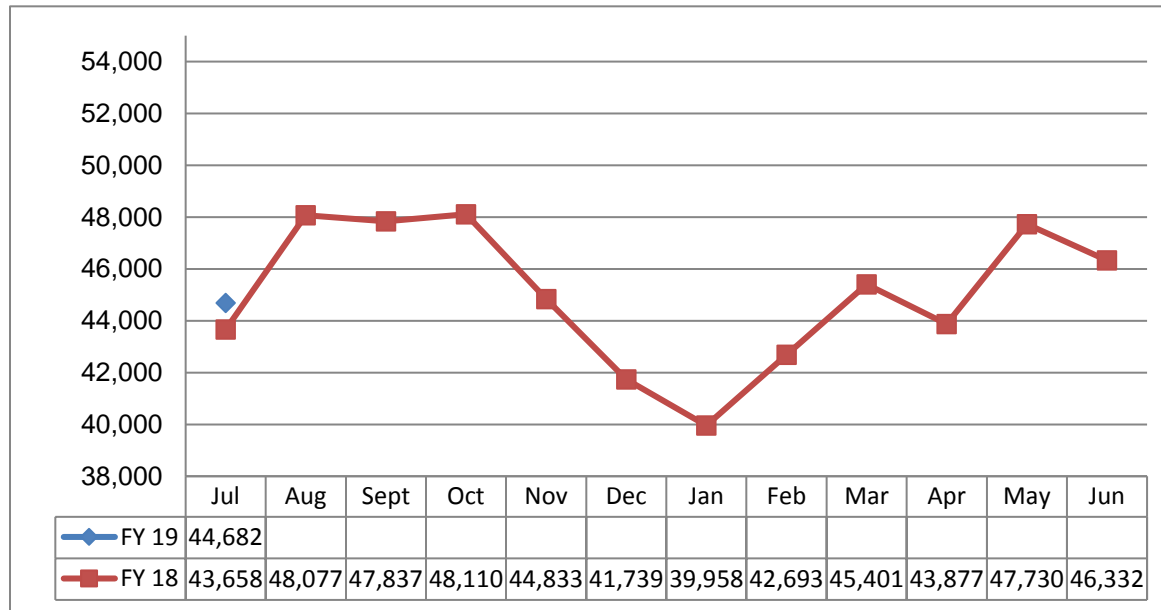


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

July 1, 2018 – July 31, 2018

Fixed Route Ridership



Maintenance Statistics

	FY 19	FY 18	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.0
Miles Between Breakdowns	78,239	25,939	52,300

Customer Complaints per 100k Passengers (Valid)

FY 19	FY 18	Difference
0	4	- 4

On-time Performance

Departures	FY 19	FY 18	Difference
No later than five (5) minutes past scheduled time	92.03 %	92.00 %	0.03 %

Scheduled Trips Adherence

Trips Operated	100.00 %
Trips Not Operated	0.00 %

Passengers with Bikes or Mobility Devices

	FY 19	FY 18	Difference
Bikes	708	840	- 132
Mobility Devices	151	187	-36

Passengers Per Revenue Mile

FY 19	FY 18	Difference
0.57	0.63	- 0.06

Preventable Accidents per 100k Miles

FY 19	FY 18	Difference
1	4	3

